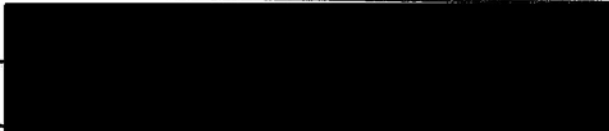


From



PRESCOTT AZ

JAN 18 2017

To

NATIONAL HIGHWAY TRAFFIC SAFETY ADM.
1200 NEW JERSEY AVE. S.E.
WEST BLDG
WASHINGTON, D.C. 20590

SIRS:

MY WIFE AND I PURCHASED A 2016 HYUNDAI TUCSON LIMITED 1.6T FROM A LOCAL AUTO DEALERSHIP OF TIMS AUTO GROUP, 1006 COMMERCE DRIVE, PRESCOTT, AZ. PHONE 928-350-8658, ON JUNE 14, 2016.

THE VEHICLE, WITH MANY BELLS AND WHISTLES, SEEMED TO WORK/DRIVE FINE. THEN, WHEN PURCHASED, THE VEHICLE HAD 338 MILES ON THE ODOMETER. THEY SOLD THE VEHICLE AS NEW. SHORTLY THEREAFTER, THE TROUBLES BEGAN AS FOLLOWS. AFTER COMING TO A STOP AT A TRAFFIC LIGHT OR STOP SIGN, THE VEHICLE MOVED FORWARD (LIKE 1ST GEAR) WHEN THE TRAFFIC ALLOWED BUT THEN FAILED TO GO INTO 2ND GEAR (AS IF INTO NEUTRAL) THE ENGINE RARED UNTIL THE ACCELERATOR WAS RELEASED, THEN MOVED FORWARD WITH NO FURTHER HAPPENINGS. NOW THIS MAL-FUNCTION HAS OCCURED QUITE A NUMBER OF TIMES SINCE. (NOT AT EVERY STOP, SOMETIMES SEVERAL TRIPS SINCE THE 1ST INCIDENT)

EVENTUALLY, WE HAD TAKEN THE VEHICLE BACK TO THE HYUNDAI SHOP, WHERE THEY DID SOME "COMPUTER ADJUSTMENTS" - NO HELP. THIS MALFUNCTION HAS

DT
12/10/17
SVP

OCCURRED QUITE A NUMBER OF TIMES, AND AGAIN,
NO HELP WITH FURTHER "COMPUTER ADJUSTMENTS". PER FACTORY
DIRECTIVES. NOW, SINCE MANY HAPPENINGS, WE HAVE BEEN
HORN BLOWING BEHIND US, "FINGER SALUTED" FIST SHAKINGS,
CUT OFF SHORT, VERY VERY CLOSE TO BE "REAR-ENDED".
WHAT NEXT?? ROAD RAGE SHOOTING?? THIS, WITHOUT
A DOUBT, IS GOING RAPIDLY TOWARDS A MAJOR LIFE
THREATENING DEVELOPMENT. THE VEHICLE HAS BEEN IN
THE ~~BEIJING~~ AGENCY'S SHOP. EVEN THEIR "FACTORY TRAINED"
MECHANIC HAS "SAID" (NO WRITTEN STATEMENT) THAT THIS
HAS HAPPENED TO HIM ON HIS "TEST DRIVE".

WE HAVE BEEN TOLD, BY SEVERAL OF THEIR "HIGHER-UP"
TO GO SEE (SO & SD) BUT WHEN (SO & SD) SUDDENLY
BE CAME BUSY WITH SOMEONE ELSE, WE WERE GIVEN
TO SOMEONE ELSE, UNTIL THE NEXT VISIT "DEJA-VU"

ATTACHED, PLEASE FIND ASSOCIATED COPIES

LAST, DO YOU (NTHSA) HAVE ANY AGENTS ANYWHERE
NEAR THE PRESCOTT AREA OR IN ARIZONA? PLEASE ADVISE



Invoice #: **1-800-523-4030**
 Tag #:



PRESCOTT, AZ
 HOME: [REDACTED] BUS: [REDACTED]
 EMAIL: email | [REDACTED] home

Customer #:
 Service Advisor: **1558 STEVEN OTT**

3230-3250 WILLOW CREEK RD P.O. BOX 10610 (86304)
 PRESCOTT, ARIZONA 86304
 (928) 445-8044

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
BLUE	16	HYUNDAI TUCSON	KM8J33A25GU		3492	3492			
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE	R.O. OPENED	BOOKED
14JUN16			WAIT 12DEC16		110.00	CASH	13DEC16	15:33 12DEC16	11:37 13DEC16

OPTIONS: SOLD-STK [REDACTED] ENG:1.6 Liter

FUEL INJECTION SERVICE

****SAVE****

\$10.00 Off

Flush Injectors with Chemical and Add Additive to Fuel Tank

Coupon Expires: 11Jun17

Valid only at Tim's Hyundai · Isuzu
 Not Valid With Any Other Offer

A CUSTOMER STATES VEHICLE INTERMITTENTLY WILL GO INTO NEUTRAL AFTER TAKING OFF FROM STOP LIGHT. PLEASE CHECK AND ADVISE

DIAGTRANS DIAG TRANSMISSION CONCERN *Customer States, HE HAS BEEN IN MULTIPLE TIMES FOR THE SAME TRANSMISSION CONCERN, AND WOULD LIKE TO GET IT SETTLED ONCE AND FOR ALL

OLAF 1496 CH hrs.

LABOR: 0.00 PARTS: 0.00 OTHER: 0.00 TOTAL LINE A: \$ 0.00

3492 NORMAL OPERATION AS PER TECH LINE. TECH LINE CASE [REDACTED] THERE IS NORMAL OPERATION OF THE DUAL CLUTCH TRANSMISSION. DESCRIPTION OF THE DUAL CLUTCH TRANSMISSION AS WELL AS WARNINGS COULD BE FOUND IN OWNER'S MANUAL.

NOTE → NO REPAIR COULD BE DONE. VEHICLE HAS TO COME TO A COMPLETE STOP IN ORDER TO OPERATE PROPERLY AND NOT TO CAUSE OVERHEATING OF THE CLUTCH. TRANSMISSION IS DESIGNED MORE FOR "ECO" MODE COMPARED WITH SIMILAR VEHICLES AND CONFIRMED THE SIMILAR OPERATION OF THE DUAL CLUTCH TRANSMISSION.

B PERFORM VEHICLE INSPECTION

MPI PERFORM VEHICLE INSPECTION

LABOR: 1496 CH hrs.

LABOR: 0.00 PARTS: 0.00 OTHER: 0.00 TOTAL LINE B: \$ 0.00

3492 INSPECTION INSPECTION COMPLETED.

COPY

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

***SHOP SUPPLY COSTS:**
 We have added a charge equal to 9% of the total cost of labor and parts, not to exceed \$28.00, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
ADJUSTMENTS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

Your Next Service Is Due At 6492 miles or 13Mar2017
Thank You! Appointments: (928) 445-8044

2ND RECALL



Invoice #:

Tag #:

Customer #:

Service

Advisor: 1466 JOSHUA ZIMBAL



3230-3250 WILLOW CREEK RD · P.O. BOX 10610 (86304)
 PRESCOTT, ARIZONA 86304
 (928) 445-8044

PRESCOTT, AZ
 HOME: [redacted] BUS: [redacted]
 EMAIL: email [redacted] home

CELL: [redacted]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
BLUE	16	HYUNDAI TUCSON	KM8J33A25GU		1352	1357			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	BOOKED
14JUN16			WAIT 16AUG16		105.00	CASH	16AUG16	08:56 16AUG16	09:51 16AUG16

OPTIONS: SOLD-STK [redacted] ENG:1.6 Liter

COMPUTERIZED WHEEL BALANCE

****SAVE****

\$5.00 Off

Balance All Four Wheels
 Adjust Tire Pressure
 Check For Wear

Most Models
 Coupon Expires: 12Feb17

Valid only at Tim's Hyundai · Isuzu
 Not Valid With Any Other Offer

	LIST	NET	TOTAL
A TL 1.6T 7DCT CONTROL LOGIC IMPROVEMENT			
CAUSE: CAMPAIGN FOR TRANS ECU PROGRAM UPGRADE			
60C065R1 TL 1.6T 7DCT CONTROL LOGIC IMPROVEMENT			
1538 WH hrs.			(N/C)
FC: PART#: COUNT:			
CLAIM TYPE: CPN			
AUTH CODE:			
LABOR: 0.00 PARTS: 0.00 OTHER: 0.00			TOTAL LINE A: \$ 0.00
1357 SAFETY 60C065R1 0.30			
PERFORM 7DCT CONTROL LOGIC IMPROVEMENT CAMPAIGN			
60C065R1 .3			



COPY

TIM'S TOWING
 (928) 899-9124
BODY SHOP
 (928) 445-7250

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

***SHOP SUPPLY COSTS:**
 We have added a charge equal to 9% of the total cost of labor and parts, not to exceed \$28.00, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
ADJUSTMENTS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

Your Next Service Is Due At 4352 miles or 14Nov2016
Thank You! Appointments: (928) 445-8044



Invoice #: [Blacked out]
 Tag #: [Blacked out]
 Customer #: [Blacked out]



PRESCOTT, AZ
 HOME: [Blacked out] BUS: [Blacked out]
 EMAIL: email [Blacked out] home

CELL: [Blacked out]

Service Advisor: **1466 JOSHUA ZIMBAL**

3230-3250 WILLOW CREEK RD · P.O. BOX 10610 (86304)
 PRESCOTT, ARIZONA 86304
 (928) 445-8044

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
BLUE	16	HYUNDAI TUCSON	KM8J33A25GU		443	443			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	BOOKED
14JUN16			17:00 24JUN16		105.00	CASH	24JUN16	08:41 24JUN16	09:21 24JUN16

OPTIONS: SOLD-STK [Blacked out] ENG:1.6 Liter

FUEL INJECTION SERVICE

****SAVE****

\$10.00 Off

Flush Injectors with Chemical and Add Additive to Fuel Tank

Coupon Expires: 21Dec16

Valid only at Tim's Hyundai · Isuzu
 Not Valid With Any Other Offer

	LIST	NET	TOTAL
A Hood Safety Hook Catch Replacement and Cluster Upgrade			
CAUSE: HOOD LATCH RECALL			
61C033R0 Hood Safety Hook Catch Replacement and Cluster Upgrade			
			(N/C)
1	81150D3010QQH CATCH ASSY		(N/C)
	1420 WH hrs.		
	FC: PART#: COUNT:		
	CLAIM TYPE: CPN		
	AUTH CODE:		
LABOR:	0.00	PARTS: 0.00	OTHER: 0.00
	443 61C033R0 0.30 16-01-28. Hood latch recall. 0.30		
	TOTAL LINE A:		\$ 0.00

SERVICE MECHANIC
RE-SET COMPUTER



TIM'S TOWING
 (928) 899-9124
BODY SHOP
 (928) 445-7250

COPY

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	LABOR AMOUNT	0.00																		
PARTS AMOUNT	0.00																			
GAS, OIL, LUBE	0.00																			
SUBLET AMOUNT	0.00																			
MISC. CHARGES	0.00																			
TOTAL CHARGES	0.00																			
ADJUSTMENTS	0.00																			
SALES TAX	0.00																			
PLEASE PAY THIS AMOUNT	0.00																			
<p>ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.</p>																				

Your Next Service Is Due At 3443 miles or 22Sep2016
Thank You! Appointments: (928) 445-8044



Invoice #: [blacked out]
 Tag #: [blacked out]
 Customer #: [blacked out]
 Service Advisor: 2175 SEAN HIPPE



PRESCOTT, AZ
 HOME [blacked out] BUS: [blacked out]
 EMAIL: email [blacked out] home

3230-3250 WILLOW CREEK RD P.O. BOX 10610 (86304)
 PRESCOTT, ARIZONA 86304
 (928) 445-8044

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
BLUE	16	HYUNDAI TUCSON	KM8J33A25GU [blacked out]		3190	3200			
DEL DATE	PROD. DATE	WARR. EXP	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	BOOKED
14JUN16			WAIT 22NOV16		110.00	CASH	22NOV16	12:41 22NOV16	14:23 22NOV16

OPTIONS: SOLD-STK: [blacked out] ENG:1.6 Liter

**Thank
 You
 For
 Your
 Business**

	LIST	NET	TOTAL
A FREE LUBE AND OIL FILTER FREELOF FREE LUBE AND OIL FILTER			
1543 CH hrs.			12.95
1 21513-23001 GASKET-ENGINE OIL PLUG	1.33	1.33	1.33
1 26300-35504 FILTER ASSY-ENGINE OIL	7.08	7.08	7.08
5 NPNENGOIL 5W30 SYN BLEND LOF DISC.	3.28	3.28	16.40
CH hrs.			-37.76
LABOR: 12.95 PARTS: 24.81 OTHER: -37.76			\$ 0.00
3190 LUBE OIL FILTER COMPLETED WITH MULTI-POINT INSPECTION			
B CUSTOMER STATES THERE IS A 2MPH DIFFERENCE BETWEEN THE ANALOG AND DIGITAL SPEEDOMETER. PLEASE ADVISE. DIAGELECT DIAG ELECTRICAL CONCERN			
1538 CH hrs.			0.00
LABOR: 0.00 PARTS: 0.00 OTHER: 0.00			\$ 0.00
3200 NORMAL OPERATION CHECK FOR TSB-NONE ROAD TEST-SPEED IS 1MPH OFF. ANALOG IS NOT CERTIFIED. SPEED DIFFERENCE IS +/- 3MPH. CLUSTER IS WITHIN SPECIFICATIONS. VEHICLE OPERATING AS DESIGNED			
C CUSTOMER STATES THAT WHEN ACCELERATING FROM A STOP THE VEHICLE WILL HAVE A LOSS OF POWER. PROBLEM IS INTERMITTENT. PLEASE ADVISE. DIAGTRANS DIAG TRANSMISSION CONCERN			
1538 CH hrs.			0.00
LABOR: 0.00 PARTS: 0.00 OTHER: 0.00			\$ 0.00
3200 NORMAL OPERATION OF DCT. VERIFY CONCERN. NORMAL OPERATION OF DCT.			
D PERFORM VEHICLE INSPECTION MPI PERFORM VEHICLE INSPECTION			
1543 CH hrs.			0.00
LABOR: 0.00 PARTS: 0.00 OTHER: 0.00			\$ 0.00
3190 mpi done			

TIM'S TOWING
 (928) 899-9124
 BODY SHOP
 (928) 445-7250

COPY

Customer Copy

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	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		ADJUSTMENTS	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	
	Your Next Service Is Due At 6190 miles or 20Feb2017 Thank You! Appointments: (928) 445-8044		TOTALS

Invoice #: [Redacted]
 Tag #: [Redacted]
 1-800-523-4030



PRESCOTT, AZ
 HOME: [Redacted]
 EMAIL: [Redacted]

Customer #: [Redacted]
 Service Advisor: 1558 STEVEN OTT

3230-3250 WILLOW CREEK RD · P.O. BOX 10610 (86304)
 PRESCOTT, ARIZONA 86304
 (928) 445-8044

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
BLUE	16	HYUNDAI TUCSON	KM8J33A25GU [Redacted]		3492	3492			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	BOOKED
14JUN16			WAIT 12DEC16		110.00	CASH	13DEC16	15:33 12DEC16	11:37 13DEC16

OPTIONS: SOLD-STR [Redacted] ENG:1.6 Liter

FUEL INJECTION SERVICE

****SAVE****

\$10.00 Off

Flush Injectors with Chemical and Add Additive to Fuel Tank

Coupon Expires: 11Jun17

Valid only at Tim's Hyundai · Isuzu
 Not Valid With Any Other Offer

A CUSTOMER STATES VEHICLE INTERMITTENTLY WILL GO INTO NEUTRAL AFTER TAKING OFF FROM STOP LIGHT. PLEASE CHECK AND ADVISE

DIAGTRANS DIAG TRANSMISSION CONCERN *Customer States, HE HAS BEEN IN MULTIPLE TIMES FOR THE SAME TRANSMISSION CONCERN, AND WOULD LIKE TO GET IT SETTLED ONCE AND FOR ALL

OLAF 1496 CH hrs. 0.00
 LABOR: 0.00 PARTS: 0.00 OTHER: 0.00 TOTAL LINE A: \$ 0.00

3492 NORMAL OPERATION AS PER TECH LINE. TECH LINE CASE # [Redacted] THERE IS NORMAL OPERATION OF THE DUAL CLUTCH TRANSMISSION. DESCRIPTION OF THE DUAL CLUTCH TRANSMISSION AS WELL AS WARNINGS COULD BE FOUND IN OWNER'S MANUAL. NO REPAIR COULD BE DONE. VEHICLE HAS TO COME TO A COMPLETE STOP IN ORDER TO OPERATE PROPERLY AND NOT TO CAUSE OVERHEATING OF THE CLUTCH. TRANSMISSION IS DESIGNED MORE FOR "ECO" MODE. COMPARED WITH SIMILAR VEHICLES AND CONFIRMED THE SIMILAR OPERATION OF THE DUAL CLUTCH TRANSMISSION.

B PERFORM VEHICLE INSPECTION

MPI PERFORM VEHICLE INSPECTION

1496 CH hrs. 0.00
 LABOR: 0.00 PARTS: 0.00 OTHER: 0.00 TOTAL LINE B: \$ 0.00

3492 INSPECTION INSPECTION COMPLETED.

TIM'S TOWING
 (928) 899-9124
BODY SHOP
 (928) 445-7250

Customer Copy

Thank you for allowing Us to Serve You!

DISCOUNT	LABOR AMOUNT	0.00
	PARTS AMOUNT	0.00
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES	0.00
	TOTAL CHARGES	0.00
	ADJUSTMENTS	0.00
	SALES TAX	0.00
	PLEASE PAY THIS AMOUNT	0.00
	WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.	
ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.		

Your Next Service Is Due At 6492 miles or 13Mar2017
Thank You! Appointments: (928) 445-8044

Corey Bray - 928-899-9986
PAULIE MEYER'S BOSS

EDRI KING - REPLACEMENT FOR COREY BRAY
12/~~15~~¹⁴/16 - RESULT VERY UNSATISFACTORY - RESULTS. "OWNER
MUST CONTACT HYUNDAI" PRIOR TO DEALERSHIP'S ABILITY TO RECTIFY
CUSTOMERS' COMPLAINT OF TRANNY PROBLEMS.

N.T.S.B-



3250 Willow Creek Dr., Prescott, AZ 86305 | 928-445-7350 | www.timsauto.com

Vehicle Care Package and Multi-Point Inspection Form

11/22/2016

Prepared For:

[REDACTED]

PRESCOTT, AZ [REDACTED]

[REDACTED]

2016 Hyundai Tucson

Repair Order #: [REDACTED]

VIN #: KM8J33A25GU [REDACTED]

Mileage: 3190

Prepared By:

Sean Hippe
Service Consultant
seanhippe@timsauto.com

Andrew Dorsey
Service Technician

Remember to set your next appointment online at www.timsauto.com

Needs Related to Original Concern	Status Notes	Recommendation	Total \$
	There are no services items to review		

Immediate Needs	Status Notes	Recommendation	Total \$
	There are no immediate Needs to Review		

Additional Needs	Status Notes	Recommendation	Total \$
	There are no Additional Needs to Review		

Total Investment	\$0.00
Sales Tax	\$0.00
Shop Supplies	\$0.00
Grand Total	\$0.00

Update: 3:41 PM

Promise Time:2:30 PM Date: 11/22/2016

Tag/RO: [REDACTED]

NOTE: I HEREBY AUTHORIZE THE REPAIR WORK LISTED TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND AGREE THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE, ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT, OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABLE PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS, OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS TECHNICIAN'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO.

Customer Signature:

<input checked="" type="checkbox"/> Checked and Okay	<input type="checkbox"/> May require future attention	<input checked="" type="checkbox"/> Requires immediate attention
CHECK TIRES AND BRAKES		
Green: 7/32" or Greater Over 6 mm (Disc) or Over 4 mm (Drum)	Yellow: 4/32" to 6/32" 4 to 5 mm (Disc) or 2 to 3 mm (Drum)	Red: 3/32" or Less Less than 3 mm (Disc) or 1 mm (Drum)
Left Front		Right Front
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Tire Tread Depth <u>9/32</u> PSI SET		<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Tire Tread Depth <u>9/32</u> PSI SET
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Tire Wear/Damage		<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Tire Wear/Damage
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Brake Lining <u>10mm</u>		<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Brake Lining <u>10mm</u>
Left Rear		Right Rear
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Tire Tread Depth <u>10/32</u> PSI SET		<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Tire Tread Depth <u>10/32</u> PSI SET
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Tire Wear/Damage		<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Tire Wear/Damage
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Brake Lining <u>8mm</u>		<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Brake Lining <u>8mm</u>
Tire/Brake Services		Body Condition *** Scratch <input checked="" type="checkbox"/> Dent <input checked="" type="checkbox"/> Crack <input checked="" type="checkbox"/> Other
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Brake System (Including Lines, Hoses and Parking Brake)		
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Alignment Check Needed		
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Wheel Balance Needed		
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Rotation Needed		
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Spare Tire Tread Depth/Wear/Damage		
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Missing/Damaged Hub Caps/Center Caps		
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Damaged Wheels		
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> TPMS Light On		
CHECK FLUID LEVELS/ BG VITAL FLUID ANALYSIS		
Fill		
<input type="checkbox"/> Brake Fluid	Fluid Quality <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> Transmission Fluid
<input type="checkbox"/> Coolant Fluid	Fluid Quality <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input checked="" type="checkbox"/> Windshield Washer Fluid
<input type="checkbox"/> Engine Oil Fluid	Fluid Quality <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> A/C Service
<input type="checkbox"/> Power Steering Fluid	Fluid Quality <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input checked="" type="checkbox"/> Fuel/Air Induction Service
CHECK BATTERY		
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Terminal Condition	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Battery Condition	Cold Cranking Amps Factory: Actual:
CHECK FOLLOWING SYSTEMS/COMPONENTS		
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Exterior Lighting	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Fuel system (including fuel filter)	
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Interior lighting	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> A/C system components	
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Wiper blade condition	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Cooling system components	
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Wiper operation / washer spray	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Exhaust system	
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Windshield condition	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Suspension components / shocks / struts	
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Instrument cluster warning lights	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Steering components / linkage & boots / ball joints	
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Engine air filter	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Power steering system / lines & pump	
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Cabin air filter (if equipped)	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Drive shaft boots / CV boots / drive axles	
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Drive belt(s) (if equipped)	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Engine mounts or oil / fluid leaks	
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Timing belt (if equipped)	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Transmission mounts or oil / fluid leaks	
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Spark plugs and wires		

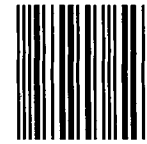
VCP

Inspection Results: Caution or Requires Immediate Attention

There are no services items to review



1000

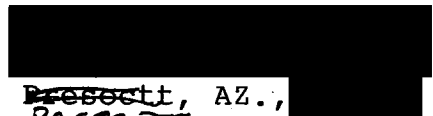


20590

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AMOUNT

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 PRESCOTT

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 National Traffic Traffic Safety
 1200 New Jersey Ave S.E.
 West Bldg
 Washington D. C. , 20590

RETURN REQUESTED