

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

----10947549-----

**Date:** Monday, March 13, 2017 10:16:24 AM

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**From:** CenturyLink Customer [REDACTED]  
**Sent:** Thursday, February 16, 2017 6:29 AM  
**To:** EVOQ (NHTSA) <EVOQ@dot.gov>  
**Subject:** Re: Follow up to ODI Complaint: ----10947549-----

I have mailed all of the necessary information and backup for this case. Attached is an image of the hole in my roof to be added to the file as supporting documentation. Thank you.

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**From:** "EVOQ (NHTSA)" <[EVOQ@dot.gov](mailto:EVOQ@dot.gov)>  
**To:** [REDACTED]  
**Sent:** Tuesday, February 14, 2017 12:03:26 PM  
**Subject:** FW: Follow up to ODI Complaint: ----10947549-----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.  
NHTSA/Office of Defects Investigation

