



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

1200 New Jersey Avenue SE.
Washington, DC 20590

March 21, 2017

[REDACTED]
Lower Lake, CA [REDACTED]

NEF-109 am
Ref. No. 10947197

Dear [REDACTED]

The National Highway Traffic Safety Administration's (NHTSA), Office of Defects Investigation appreciates the report you provided concerning your MY 2001 Tiffin Allegro RV.

You can be assured that your complaint has been reviewed and will be considered along with other complaints for future defect investigations and to identify safety-related defect trends. If your letter requests general information about a motor vehicle or motor vehicle equipment, we recommend that you visit our Internet website at www.safercar.gov. This site provides information concerning motor vehicle recalls, manufacturers' service bulletins, complaints from vehicle owners, etc. You can enter your vehicle identification number (VIN) into our VIN Look-Up Tool, which searches for open recalls through a direct link to the manufacturer's database (www.nhtsa.gov/recalls). You can also file complaints on line at www.nhtsa.dot.gov/ivoq or call our toll-free Auto Safety Hotline at 888-327-4236.

Please note that vehicle issues concerning warranty, maintenance, dealer customer service, and reimbursement claims do fall under NHTSA's jurisdiction. You may consider contacting your local Consumer Protection Agency, Better Business Bureau, Federal Trade Commission, or the Office of Attorney General in your State for assistance regarding these matters.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement