

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (EOIA) 5 U.S.C. 552 (B)(6)		AGENCY USE ONLY 100148							
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 23-JAN-2017		Repository ☐ Reference No. 10947086					
OWNER INFORMATION (Type or Print)						Daytime Telephone Number [REDACTED]		Email Address [REDACTED]			
Name [REDACTED]		Address [REDACTED]		City RADCLIFF		State KY		Zip Code [REDACTED]		Evening Telephone Number [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).											
VEHICLE INFORMATION											
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side W08AT27128 [REDACTED]				Make SATURN		Model ASTRA		Model Year 2008			
Date Purchased May 2011		Dealer's Name and Telephone Number Sam Srope Buick GMC				Engine: No: Cylinders 4		Fuel Type: Unleaded			
Original Owner ☐		Dealer's City Louisville		State Ky.		Zip Code? ?					
Transmission Type Automatic		☒ Antilock Brakes ☒ Cruise Control		Powertrain		Multiple Failure:		Incident Date(s) 09-FEB-2016			
FAILED COMPONENT(S)/PART(S) INFORMATION											
Vehicle Component Code: 140000 AIR BAGS								Failure Mileage		Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE											
Tire Make [REDACTED]			Tire Model (Name or Number) [REDACTED]			Tire Size (Example P215/65R15)					
DOT No. (Example: DOTM19ABC036)			☐ Original Equipment ☐ Prior Repair			Failure Location:					
Tire Component Code						Tire Failure Type:					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE											
Make:			Date Manufactured:			Model No./Name:					
Seat Type:			Installation System:								
Child Seat Component Code:			Failed Part:								
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)											
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths		Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).											
TL* TAKATA RECALL. THE CONTACT OWNS A 2008 SATURN ASTRA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V063000 (AIR BAGS); HOWEVER, THE PART FOR THE RECALL REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE CONTACT HAD NOT EXPERIENCED A FAILURE. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. VIN TOOL CONFIRMS PARTS NOT AVAILABLE.											
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY											
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.											

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

It's been a year since the recall has been issued and I feel General Motors is dragging their feet because this is a serious matter. I was told by the GM Corporation that the vehicle was safe to drive, what if we had an accident? This is a Serious Matter that needs to be Addressed!

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE
Washington, D.C. 20077-9382

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KY 400

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Defects Questionnaire (VQ-100)
U.S. Department of Transportation
National Highway Traffic Safety Administration