



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 23 JAN 2017
Repository:
Reference No: 10947003

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: OSAWATOMIE State: KS Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1S66S5DY4G [Redacted]
Make: TIFFIN Model: ALLEGRO Model Year: 2016
Date Purchased: May 2 2016 Dealer's Name and Telephone Number: Davis Motorhome Mart 1-800-772-3414 Engine: V10 No. Cylinders: 10 Fuel Type: Gas
Original Owner: [Checked] Dealer's City: Memphis State: TN Zip Code: 38116
Transmission Type: 6 speed Automatic
 Antilock Brakes Powertrain Multiple Failure: yes Incident Date(s): 19-JAN-2017
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 189000 VEHICLE SPEED CONTROL Failure Mileage: around 3000 4500 Failure Speed: upto 60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2016 TIFFIN ALLEGRO. THE CONTACT STATED THAT WHILE DRIVING AT APPROXIMATELY 60 MPH WITH THE CRUISE CONTROL ACTIVATED, THE THROTTLE BODY WAS GETTING STUCK, THE ACCELERATOR PEDAL WAS SLOW TO RESPOND WHEN REVERSING OR WHILE IN DRIVE, AND THE CONTACT HAD TO MANEUVER THE PEDAL WHEN THE FAILURE HAPPENED. THE VEHICLE WAS TAKEN TO TWO DIFFERENT DEALERS WHERE THE FAILURE WAS UNABLE TO BE REPLICATED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 3,000 4500

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While trying to accelerate, there is sometimes no response. Vehicle usually starts to accelerate then stops the accelerating process (the brake lights come on). The lag in acceleration has lasted up to 20 seconds and happened multiple times in a row. Driver can usually tap on accelerator pedal to begin acceleration again. The problem is intermittent. Throttle body was replaced but did not repair problem. Replaced brake switch and we are still test driving to see if it is fixed.

ATTACH ADDITIONAL SHEETS IF NECESSARY

KANSAS CITY
MO 640
23 FEB '17
PM 1 L



U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

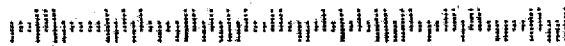
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

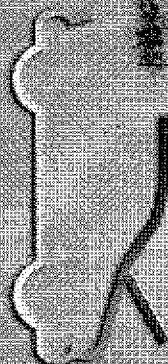
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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