



INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

FOR AGENCY USE ONLY 100148

U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received 18-JAN-2017	Repository <input type="checkbox"/>
Daytime Telephone Number [Redacted]	Reference No. 10945941
Evening Telephone Number [Redacted]	E-mail Address [Redacted]

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City RICHMOND HILL State NY Zip Code [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1HGCP2F65CA [Redacted]	Make HONDA	Model ACCORD	Model Year 2012
Date Purchased 2012	Dealer's Name and Telephone Number MAJOR WORLD		Engine: No: Cylinders 4
Original Owner <input type="checkbox"/>	Dealer's City LONG ISLAND CITY	State NY	Zip Code 11101
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 02-JAN-2017

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL	Failure Mileage 47000	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2012 HONDA ACCORD. THE CONTACT STATED THE VEHICLE ACCELERATED INDEPENDENTLY. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 47,000.

see attached letters

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Honda
310 783 3023

From: [REDACTED]

VERY URGENT

[REDACTED]
Richmond Hill North, NY [REDACTED] Cell [REDACTED]

To: Toshiaki Mikoshiba

President & CEO American Honda Motor Co., Inc.,
1919 Torrance Blvd.

Torrance, CA - 90501

(310) 783-2000

www.honda.com

Re: My Honda Accord Car 2012

VIN# 1HGCP2F65CA [REDACTED]

Honda Customer complaint to 888 234 2138

Case # [REDACTED]

NHTSA ODI#10945941 and complained to NY Senator

Last spoken [REDACTED] her phone# [REDACTED]

Dear Sir:

This is a very urgent matter. My Honda Accord car has inherent mechanical problem, defective product. **Car often accelerates on its own**, like going in its own mind, making it difficult to stop, and at the same time break fails too. I have repeatedly called Honda as above but they are not doing anything. Please get this car checked out to find out problem, so that it could be safely driven again. **Govt. agency** told me to call Honda to take care of this problem. Thanks.

Sincerely,

[REDACTED]

2/18/2017