



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

17 JAN 2017
MAY - 2 2017

Repository ☐

Reference No.
10945680

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City LANCASTER State CA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 CFR 53.103 (a) and 53.103 (b).

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located on Driver's Side, Windshield or Driver's Side Make JEEP Model RENEGADE Model Year 2015
ZACCJABT2FP [REDACTED]

Date Purchased 9.11.2015 Dealer's Name and Telephone Number CERRITOS DODGE JEEP
Original Owner ☐ Dealer's City Cerritos State CA Zip Code [REDACTED] Engine: No: Cylinders 2.4 liter Fuel Type: GAS

Transmission Type ☒ Antilock Brakes Powertrain Multiple Failure: YES Incident Date(s) 01-SEP-2016
ASPEED AUTO TRANS ☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 030000 BRAKES (PWS), 180000 VEHICLE SPEED CONTROL, 060000 ENGINE (PWS) Failure Mileage 50000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036) ☐ Original Equipment Failure Location:
☐ Prior Repair
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2015 JEEP RENEGADE. WHILE COMING TO A STOP AND WHEN ATTEMPTING TO ACCELERATE THE VEHICLE, IT FAILED TO ACCELERATE. THE CONTACT APPLIED MORE PRESSURE THAN NORMAL IN ORDER FOR THE VEHICLE TO ACCELERATE TO APPROXIMATELY 50 MPH. THE CONTACT REMOVED HER FOOT FROM THE ACCELERATOR PEDAL AND EASED ON THE BRAKE PEDAL. THE CONTACT TOOK THE VEHICLE TO THE DEALER, BUT IT COULD NOT BE DIAGNOSED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VIN WAS UNKNOWN. THE APPROXIMATE FAILURE MILEAGE WAS 50,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Jeep Jerk roughly when taking off when
stopped. while driving at approx 70 mph
on freeway. ~~Narrative Attached~~
Hesitate when accelerating stalls before
take off. car stalls a while.
~~no issues reported to dealer~~
~~Home of seller: no issues dated per~~
* will complete legible narrative on
typed page *.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
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**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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24 APR 2017 PM 12 1

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle
has a safety defect?

If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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National Highway Traffic Safety Administration



Ref No. 10945680

Jeep roughly jerks when taking off while stopped. While driving at approximately 65 mph on the freeway car switched into *N* neutral. Hesitates when trying to accelerate, for example to pass a car. Jeep also stalls at take-off as if it does not want to go.