

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Complaint #  
OL-10945409-7720

To: NHTSA - Office of Defects Investigation/CRD  
NVS-216  
1200 New Jersey AVE SE 1200 New Jersey Ave SE  
Washington, DC 20590

From: [REDACTED]  
Black Canyon City [REDACTED]

Date: January 15, 2017

Subject: Undisclosed damages to a 2014 Jayco Pinnacle purchase  
VIN# 36KPTS - 1UJCJOBUE1 [REDACTED]  
Purchase Date November 11, 2014  
from Camping World in Albuquerque, New Mexico

FEB - 1 2017

We purchased this 5th wheel camper from Camping World - Albuquerque, New Mexico late in 2014 and discovered that the unit had a bent frame on it when we got it home. Camping World of Albuquerque was notified. Due to time & travel constraints we took our unit in to Camping World - Avondale, AZ in early 2015 to have repairs made that were discovered at the time we picked up our unit but we were unable to remain in Albuquerque indefinitely waiting on repairs to our brand new unit.

After 2+ (two) years of unsuccessful completion of repairs to this unit we feel it should be condemned and replaced with no penalty to us or reimbursed our full purchase price. This unit was taken in for repairs in good faith and we would have been satisfied if it had been repaired. However, we do not think the multiple connected structural damage issues are repairable to be safely towed on US highways and fitted safely for human living quarters.

The damage that was done by Jayco or Camping World or a transporter company has never been corrected, nor was this ever disclosed to us upon purchase, rather, it was claimed to never have been documented by anyone involved in construction or transportation nor by any Camper World entity.

It has now been over two yrs while we are making our payments faithfully but we've have been without the use our unit for approximately 10 (ten) months of our ownership while it awaits repairs and determinations in an RV repair shop in Pueblo, Colorado. This adds up to over \$5000.00 in payments plus insurance payments on a unit unsafe for living quarters. RV that has set in the shop. Not to mention the moneys we have spent renting motel rooms due to not having a camper during our stays in Colorado.

We feel this unit is a lemon that was damaged extensively yet never disclosed to us. We feel Jayco should buy this unit back at our purchase price and trade in value costs so they can send it to their factory to have it either totaled or taken apart to the sub frame to correct the frame and housing structure damage.

NAM  
3617  
SHP

In 2014 when we made the decision to trade in our 2006 Fleetwood Discovery Coach for a Jayco Pinnacle 5th wheel camp trailer, we had viewed, reviewed and researched many models and brands...settling on the Pinnacle for Climate Shield protection, warranty purposes and comfort of basic living quarters. At the time of purchase Camping World of Albuquerque, NM did not have this Pinnacle model on the property but they could have one shipped down from CW-Longmont, CO. CW-Albuquerque, NM agreed to take our trade of the 2006 Fleetwood Discovery coach. The purchase price, trade-in, and timeframe were agreed upon so we drove our coach down to AZ to offload it and return to CW of ABQ for delivery of our new Pinnacle.

Arriving back at CW-ABQ approximately 10 days later for the exchange, as we were given our initial walk through we noticed loose ceiling trim in the living room and the overpowering smell of an electrical fire just inside the doorway. CW-ABQ initially said this was just the smell of the "new A/C ducting" yet they ushered us out of the unit immediately & back into the sales office to do paperwork. They gave us several additional options to purchase including the paint protection sealant, extended warranty, tire protection, which we agreed to purchase named items. The AC electrical fire issue, the paint sealant, and checking our pigtail plug in on our F350 to match lights and braking caused a delay in taking possession on Nov 11 so we spent the night in our coach at the RV campgrounds next door to take possession of the Pinnacle on Nov. 12.

On the 12th when it was disclosed this AC unit had, indeed, burned up they (CW-ABQ) said they would have to order one and it could take 2 weeks to arrive/replace so we could take the camper now and have the AC unit replaced in AZ at a CW location or whenever we were to head back north, we could give CW-Albuquerque a 2 week's notice to make an appointment for replacing the A/C unit. We opted to go back to AZ yet when we took the unit in to CW-Avondale they charged us \$38.00 for ??what, we do not know!

The next day as we were doing our "walk through" on our unit in the shop bay where the paint sealant had been done it was explained to us that the operation of this unit is very similar to the operation of our coach and we agreed. In other words, we talked about the basic operation of all systems and locations of systems, none of which involved looking at the underbody of this camper in the shop bay where the floor was wet from the paint sealant spray & with little room from the slide outs to the bay walls. We had no reason at this time to perform an "underbody inspection" on a wet shop floor.

We hooked up to the trailer from CW-ABQ, using our existing rear bumper located pig tail (rather than the one we requested be matched up that was mounted inside the pickup body) to bring it down to our Black Canyon City, AZ home and parked it in our yard. The trip south from ABQ was a little sketchy because it pulled somewhat spongy behind our F-350 4 wheel drive.

A few days later in AZ, while setting up the camper & loading some personal possessions into the unit I crawled under it and noticed the front cross member had been heavily damaged, patched and repainted!!

We contacted CW-ABQ immediately about this damage to include it in the future repairs to be performed when we were to bring it back to NM for the AC replacement.

Due to time constraints and my elderly mother-in-law's health needs we ended up taking the Pinnacle down to CW-Avondale, AZ for the A/C unit replacement and asked them to inspect the frame for structural damage. CW-Avondale said the frame damage was not an issue.

Due to the spongy/skeetchy feel of pulling this trailer some 450+ miles (ABQ, NM to BCC, AZ to Avondale, AZ and back to BCC, AZ) with our F-350 4X4, we assumed we might be a little underpowered because of the size of this trailer so we purchased an F-550 Ford flatbed truck to pull this trailer.

We didn't look further into the condition of the Pinnacle the rest of the winter only to load it up with our belongings.

Late spring of 2015 we left Black Canyon City, AZ to spend the summer in the camper in North Dakota. Arriving ND the list of damages and issues going on with this camper started to mount including the roof leaking out of both of the top vents in the living room when it rained, where we had to set buckets up to catch the water and videoed the leaking!!

The fall of 2015 as we were ready to head back to our winter home in AZ we called Jayco about these repair issues and they recommend a shop in Pueblo, CO (Zabukovic RV). While we were there showing them the frame damage Dennis w/Zabukovic contacted Jayco immediately and we were told this was extensive enough Jayco was initially going to send out inspection personnel to Pueblo. Further...then Jayco authorized the subcontract repair work to be done on the frame damage by a frame shop in Pueblo. Due to extensive repairs and time constraints our unit was out of service to us all winter.

In the spring of 2015 when it was time to head north again, we called Zabukovic RV to give them notice we wanted to pick up our trailer. When I arrived, I aired up the tires, walked around the trailer, not all repairs were yet performed but we understood they were waiting on parts. Again, we went to North Dakota for the summer.

Upon arrival in ND, the first rain shower had water pouring through the ceiling vents again & still then the (sail switch) heater failed amongst other smaller issues. We contacted Jayco about this issue and they authorized reimbursement for a repair company to come from Williston, ND to handle the heater failure/repair. Work was performed and reimbursement check from Jayco for our payment of this heater warranty work was received.

This fall - October 2016, while in transit from ND to Colorado to- once again, -drop the trailer for finishing work on the repair list, I picked up a nail in the front right tire of the

camper near Belle Fourche, SD. While dismounting the tire and crawling under neath the trailer I noticed on the right front axle the center main spring hanger was leaning outward. Also, above that the frame had a kink in it where the center hanger was welded and all the underbody covering from the axles back was still sagging. The left tires on the trailer were over two thirds worn on the inside tread at this time compared to the right side which still has 3/4 of it's tread life.

I would like to note that this trailer has had a total of 4,200 miles on it since our ownership/possession and all of that has been on paved highway. This trailer has not experienced any damage during our ownership and our average speed towing this unit has been at 55 mph.

1. The first indication of issues with this Pinnacle 5th wheel unit at the CW-ABQ dealer was the AC unit electrical fire immediately upon walk-through.
2. While at the dealer we noticed the inner roof trim in the living room area from one end to the other was sagging a quarter of inch low in several rows.
3. Upon arrival in North Dakota in the spring of 2015 we were rained on and the roof vents leaked.
4. Man Door was out of alignment - to get in/out of camper was a two handed operation to open or close.
5. We knew we had a bent frame and sagging loose under body seal member that had been reported twice.
6. Further inspection showed a bent frame right above the spring hanger. Hard to see unless you get in a very uncomfortable position underneath. \*\*\*\*
7. As of January 11, 2017 Jayco has acknowledged only the bent front cross member and has left a message saying they will fix that and have the axels realigned if we find a repair shops to do it. It is not our responsibility to find repair shops to fix their warranted damages

\*\*\*NOTE\*\*\* further inspection took place October 18, 2016.

All of this damage (20 of 27 repair items) has led us to the conclusion that somewhere along the route from Jayco manufacturing to CW-Longmont, CO to CW-Albuquerque, NM someone had wrecked this unit and tried to cover it up by welding and painting over the patch work. We believe this damage was an accident that hit hard enough to structurally compromise not only the roofing but also the underlayment and insulation, the alignment of the entire unit and the slide outs that struggle to open and close.

We now highly disagree with Jayco that this repairable as a service call and are concerned about the safety of this unit on the roads or to camp in due to possible traffic accidents or an electrical fire, (which started on day one when it was eventually disclosed to us after signing papers that the AC unit had indeed burned up).

This frame damage was brought to the attention of CW-Avondale and deemed fit for travel. Frame damage was also reported to Camping World in Albuquerque, New Mexico, Jayco and further, Zabukovic RV in Pueblo, CO repair shop. We discussed the further discovered frame damage issue with Zabukovic and were advised to contact Jayco ourselves. We have done this and played phone tag with messages for 3 months now.

We are contacting you to get advice or direction to proceed on these issues. We are not sure what we should do at this point as far as liability or what, if any, recourse we have. These damages were never disclosed to us, and as of today, January, 15, 2017, have not been corrected to a safe standard.

We have had this unit over two years and it has been a disaster for us. We paid a premium price for this unit because it is the one we wanted to get after a year of looking at fifth wheel campers. The Climate Shield and the warranty were key factors in our decision along with the general layout of features.

Sincerely,

[Redacted]

[Redacted]

Contacts:

[Redacted]

Black Canyon City [Redacted]

[Redacted]

Dennis Zabukovic  
Zabukovic Motors  
701 East Spaulding Ave  
Pueblo CO 81007  
888-384-7572

Jayco, Inc.  
903 Main Street \*P.O. Box 460\*  
Middlebury, IN 46540  
574-825-5861 or 800-283-8267  
Jayco Customer Representative Joe, 574-825-5861 ext3793 Randy Burkholder, Allen  
Smith *Travis Bird*  
Cc: BBB, CW-ABQ, Zabukovic RV, Jayco

1<sup>st</sup> repair list to Jayco / Allen Smit

11/5/15

2014 Jayco Pinnacle 39' 5<sup>th</sup> wheel camper  
Serial No. 10JCJOBUE1 [REDACTED]  
Purchased 11-11-14

Purchased - Albuquerque - Camper World upon walk-thru and taking possession:

1. #1 AC unit in living room at 80\* and above it does not keep up. Possibly the AC replacement was not the correct BTU/power. This unit was burnt out at delivery in ABQ but not replaced there. Avondale, AZ Camper World charged \$38.00 for this repair/replacement!! We should NOT have had to pay anything for a replacement unit.
2. Also noted day 1 - sagging ceiling trim in living room - not fixed when we took possession the next day.
3. Bent frame member and insulation issues. Inspected at CW - Avondale and said to be ok but it's NOT! Obvious issues would be insulation compromised, further structural damage back to the axles, not to mention resale issues of damaged framework from the factory. NOTE: We believe this damage took place at the factory because the framework was painted over, covering obvious damage.
4. We bought into the extended warranty program and were issued a temporary ID card, as the program cards and information would be mailed to us. We have never received this package.
5. Leveling system malfunction - lights flashing and no troubleshooting manual - auto inoperative.
6. Cabinet door not milled out properly - L side entertainment center - distorted edge.
7. Construction debris under linoleum in the kitchen area nearly poking through, will eventually poke through.
8. Ceiling vents in living room - BOTH leaking when it rains. I have videos of water running over the "PINNACLE" wood trimmed header and filling up a bucket.
9. Slide outs struggle, which could also be from the frame damage on the unit.
10. Front storage area open to loss of heat, bugs and animals getting in. Allows heat loss for heated storage, basement and under floor.
11. Entry door is a 2 handed operation to close and latch, will not stay latched unless the deadbolt is secured in transit.
12. Front left and right BLUE trim lights - half operational - 1/2 burnt out.
13. Shelving edges on bedroom cabinet falling off. Top latch not closing properly.
14. Bedroom door trim - block stuffed in top corner not attached properly.
15. Bedroom door damaged.
16. Outside trim around unit sags and has gaps.
17. Awning arm L side won't close all the way and awning material on both awnings is NOT tight in the closed position.

From: [REDACTED]  
Subject: Fwd: Serial No. 10JCJOBUE1 [REDACTED] - Further repairs to be dropped at Zabukovic in Pueblo this week.  
Date: October 23, 2016 at 11:13 AM  
To: [REDACTED]

**From:** "service@jayco.com" <service@jayco.com>  
**Subject:** RE: Serial No. 10JCJOBUE1 [REDACTED] - Further repairs to be dropped at Zabukovic in Pueblo this week.  
**Date:** October 20, 2016 at 7:39:20 AM CDT  
**To:** [REDACTED]

Hello [REDACTED]

Thank you for the email. I will note your warranty file. We will work with the service center to make sure your warrantable concerns are taken care of.

Respectfully,

**Travis Bird**



, INC  
Customer Service Representative  
Designer, North Point, Pinnacle,  
Seismic, Octane  
Phone: 800-283-8267  
[service@jayco.com](mailto:service@jayco.com)

**From:** [REDACTED]  
**Sent:** Monday, October 17, 2016 12:31 PM  
**To:** [service@jayco.com](mailto:service@jayco.com); Dennis  
**Subject:** Serial No. 10JCJOBUE1 [REDACTED] - Further repairs to be dropped at Zabukovic in Pueblo this week.

Jayco service & Dennis - Zabukovic Motors:

We have some continued issues and some developed issues with this 5th wheel camper still under warranty. We plan to drop it again at Zabukovic/Pueblo, CO for repairs by close of business Wednesday the 19th.

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Purchased 11-11-14

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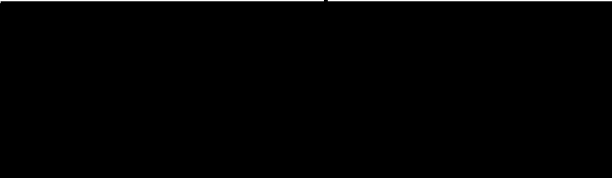
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Adding repairs/issues 2016:

(Heater failed - “Sail Switch” Heater part mailed and installed by HVAC repair near Williston, ND – Jayco reimbursed)

18. R side fridge door wood panel – loose
19. Larger window shades faulty and falling apart (plastic pieces & string failures)
20. Roof leaks through vent in ceiling. This has been an ongoing issue since purchased. The damage done to the framework prior to sale/purchase could have damaged this frame enough to cause the roof to leak & further structural issues.
21. Leak has damaged top inside cove trim. Due to roof leaking out of this vent it has taken the varnish off of trim work.
22. Light above kitchen counter has fallen off twice in transit, which has been a total of 4,200 miles since our ownership, found hanging by wires upon arrival.
23. Heater not putting out adequate heat. System does not appear to be putting out enough BTU. This seems to be validated by the battery issue and an issue with the 1 volt system.
24. Rear awning will not closing tight. The rear awning arm closest to the door will not close tight possibly due to frame issue bent the inner side frame of house by door.
25. Door has become hard to close again and has to be dead bolted to assure it stays closed in transit.
26. Batteries. When trailer was picked up from repair yard, the battery switch had been left on. Batteries were dead. Figured charging on road would cure the problem. Due to road condition I ran the heater to keep water pipes ok. 900 miles later the trailer had to be on shore power because battery would not hold a charge. Batteries or Inverter or both have failed.
27. Living room A/C cannot be the correct BTU replacement unit – after initial electrical fire. This unit absolutely cannot keep up!





**Complaint Number: 10945409**

Vehicle Identification Number: 10jcj0bu2e1 [REDACTED]

Your Vehicle's Make Model and Model Year: JAYCO PINNACLE 2014

Note: Your VIN, make, model, and year are all protected under the Privacy Act.

What part of your car was affected? Suspension

**What happened?**

2014 Jayco Pinnacle 5th wheel camper had undisclosed frame damage resulting in 20 of 27 repair items related to structural integrity and safety issues. Upon discovery of welded and paint patch work, no admission of damage from an accident is recorded or revealed to us. This unit is not safe for travel or human living quarters. \*\*\*NOTE below\*\*\* Damage was prior to our purchase date so we do not have the date of accident.

**Files you uploaded.**

NHTSA-Jayco.pdf

When did this happen? 11/11/2014 - *prior to our ownership*

Was there a Crash? Yes

Was there a Police Report? No

Were Vehicles Towed? No

Was there a Fire? Yes

Was there an injury or fatality? No

How fast were you going? (in mph) 0

About how many miles were on your vehicle at the time of the incident? 1

First Name: [REDACTED]

Last Name: [REDACTED]

Email: [REDACTED]

Address 1: [REDACTED]

Address 2:

City: Black Canyon City

State : ARIZONA

ZIP Code : [REDACTED]

Phone: [REDACTED]

Alt. Ph: [REDACTED]



AMERICAN RV CENTERS, LLC

dba CAMPING WORLD RV SALES

14305 Central Ave. NW
Albuquerque, NM 87121
905.295.1983
Fax: 270.438.4857

PURCHASER NAME (LAST, FIRST, MI)
STREET ADDRESS
CITY STATE ZIP
DATE 11 NOV 2014
POLARIS
OR. LIC. #
DOB (OO-BUYER)
OR. LIC. #

NEW YEAR USED DEMO
STOCK NO.
SALESMAN CHUCK
TYPE PW
MAKE PINNACLE
MODEL SPORTS
CHASSIS
SERIAL NO. 100CJ0802E1
TO BE DELIVERED ABOUT 11 NOV 14
MILEAGE
MOTOR (Make) YR. HP. SN
TRAILER (Make) YR. SN

Table with columns for vehicle details and pricing. Rows include: BASE PRICE OF VEHICLE (INCL. FACT. OPTIONAL EQUIP.) \$ 81464.00; TRADE-IN ALLOWANCE AND/OR DISCOUNT 63354.00; NET SALES PRICE AFTER TRADE 18114.00; SALES TAX N/A; LICENSE TITLE - D.L.R. TRANS. TITLE N/A; BALANCE OWED ON TRADE-IN 55000.00; SUB-TOTAL 73509.00; DEPOSIT DOWN 8000.00; PAYMENT DATE RECEIPT NO.; SUB-TOTAL 65509.00; INSURANCE 2145.00; LTD - EXT. WARRANTY 3888.00; TOTAL DUE ON DELIVERY OR FINANCED 71542.00; AMOUNT RECEIVED

DEALER INSTALLED OPTIONS
A DOCUMENTARY FEE IS NOT AN OFFICIAL FEE. A DOCUMENTARY FEE IS NOT REQUIRED BY LAW, BUT MAY BE CHARGED TO BUYERS FOR HANDLING DOCUMENTS AND PERFORMING SERVICES RELATING TO THE CLOSING OF A SALE. A DOCUMENTARY FEE MAY NOT EXCEED \$50 FOR A MOTOR VEHICLE CONTRACT OR A REASONABLE AMOUNT AGREED TO BY THE PARTIES FOR A HEAVY COMMERCIAL VEHICLE CONTRACT. THIS NOTICE IS REQUIRED BY LAW.
TOW VEHICLE SPECS.
YR. MAKE 4x4: 1/2: 3/4: 1 Ton SHORT BED Y or N
STD. HT. Y or N STD. TIRES Y or N STEP SIDE Y or N
STD. REAR BUMPER or DROPPED BED LINER Y or N

TRADE-IN INFORMATION
YEAR 2016 MAKE DISCOVERY MODEL 39L SERIAL NO. 4HZACJDC06C1
LIC. NO. STATE AND TAG MILEAGE ALLOWANCE
YEAR MAKE MODEL SERIAL NO.
LIC. NO. STATE AND TAG MILEAGE ALLOWANCE

Purchaser agrees that this Purchase Order includes all of the terms and conditions on both the face and reverse side hereof, that this Order cancels and supersedes any prior agreement and as of the date hereof comprises the complete and exclusive statement of the terms of the agreement relating to the subject matters covered hereby, and that THIS ORDER SHALL NOT BECOME BINDING UNTIL ACCEPTED BY DEALER OR ITS AUTHORIZED REPRESENTATIVE AND IN THE EVENT OF A TIME SALE, DEALER SHALL NOT BE OBLIGATED TO SELL UNTIL APPROVAL OF THE TERMS HEREOF IS GIVEN BY A BANK OR FINANCE COMPANY WILLING TO PURCHASE A RETAIL INSTALLMENT CONTRACT BETWEEN THE PARTIES HERETO BASED ON SUCH TERMS. Purchaser by his execution of this Order certifies that he is of legal age to execute binding contracts in this State and acknowledges that he has read its terms and conditions and has received a true copy of this Purchase Order.

PURCHASER AGREES TO THE FOREGOING TERMS and states that the stated mileage on the motor vehicle traded in to Dealer (if applicable) pursuant to this Order is correct, and that to his best knowledge, the odometer has not been altered, and there has been no alteration or chassis repair due to wreck damage except as described on the reverse side hereof. (An incorrect statement of odometer mileage may result in civil liability under the Federal Motor Vehicle Information and Cost Savings Act, Public Law 92-513).

DISCLAIMER OF WARRANTIES
EXCEPT AS OTHERWISE PROVIDED HEREIN, THE SELLER HEREBY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THIS SALE.

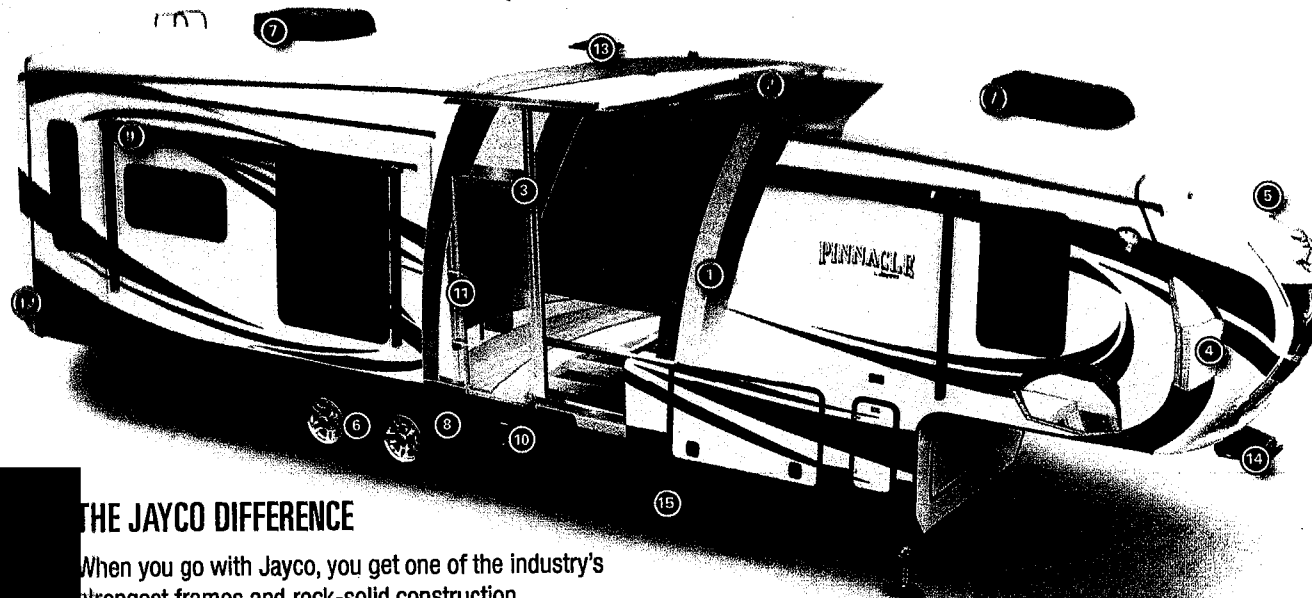
(see reverse side)
No verbal promises by salesman or any employee will be honored. [Signature]

[Signature]
[Signature]

The undersigned states that he is an authorized representative of the Dealer, that the stated mileage on the motor vehicle sold to Purchaser pursuant to this Purchase Order is correct, and that to the best of his knowledge, the odometer has not been altered, and there has been no alteration or chassis repair due to wreck damage except as described on the reverse side hereof.

ACCEPTED BY: CAMPING WORLD RV SALES - ALBUQUERQUE
FRANKS Dealer or its authorized representative.
Date 11/11/14
SUBJECT TO APPRAISAL ON TRADE IN(S)

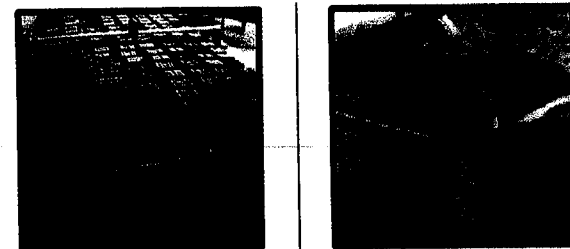
# LET'S JAYCO—AND LEAVE OUR WORRIES BEHIND.



We know that your family fun rides on our commitment to quality. So we go the extra mile to make products that last—and stand behind them longer than anyone in the business.



## JAYCO'S ROOF **VS** OTHER ROOFS



4,500 POUNDS ON A JAYCO ROOF VS. OTHER ROOFS

## THE MAGNUM TRUSS XL6 ROOF SYSTEM **50 percent stronger**

- 11. Keyless main entrance door
- 12. Cargo accessory receiver
- 13. Sidewall and roof-mount solar prep
- 14. MOR/ryde pin box
- 15. Magnum Frame System

### THE JAYCO DIFFERENCE

When you go with Jayco, you get one of the industry's strongest frames and rock-solid construction.

- 1. **Vacuum-bonded walls and Gel 360 premium gelcoat fiberglass exteriors** for better protection from the elements
- 2. **Magnum Truss XL6 Roof System** withstands 4,500 pounds—50 percent more than other roofs
- 3. **Welded aluminum frame** for a durable, lightweight structure
- 4. **Double layer of fiberglass insulation** behind the front cap, plus Flexfoil® and fiberglass insulation in the floor to provide extra warmth where it's needed most—in the bedroom

- 5. **Painted gelcoat fiberglass front cap** withstands the rigors of the road with infused paint and gel coating, plus ¼-inch plywood bracing for additional support—not typically found on competing fifth wheels
- 6. **MOR/ryde LRE4000 rubberized suspension system** provides smoother towing and better protection from damaging road shock
- 7. **Helix Cooling System with Whisper Quiet technology**
- 8. **6-point electric leveling system**
- 9. **Carefree power awning** with Flex Guard fabric shield
- 10. **Quad-tread aluminum entrance steps**



## CLIMATESHIELD

Extend your camping season with the **Jayco Climate Shield**. It protects against extreme heat and extreme freezing—even in temperatures as high as 100 degrees or as low as zero degrees (Fahrenheit).\*

LIVING ROOM	KITCHEN	BATHROOM	HOLDING TANK	BEDROOM
0°F ✓	0°F ✓	0°F ✓	0°F ✓	0°F ✓
100°F ✓	100°F ✓	100°F ✓	100°F ✓	100°F ✓

\*Pinnacle was tested in zero degrees F and 100 degrees F weather over an extended period of time in a controlled environment and all functions of the coach were fully operational. Testing was done in a completely controlled environment; therefore, temperatures during testing may not represent actual temperatures in nature, and cannot account for elements such as wind or moisture. In actual use, unit may not perform as well. Supplier of cooling components does not guarantee anything better than 20 degrees difference from ambient temperature. In addition, outside components are subject to freezing and require steps to properly insulate. Jayco's warranty does not cover damage caused by freezing. To learn more about Climate Shield and testing done by Jayco, visit [www.jayco.com](http://www.jayco.com).

# WE START WITH ONE OF THE INDUSTRY'S **strongest** foundations

Many competitors modify or weld stock frames, which can weaken the integrity of your foundation. Jayco's custom-manufactured frames offer higher strength and durability.

**Full-width outriggers:** We build on full-width outriggers that are spaced 4-6 feet apart (vs. 8 feet) to better support the weight of the wall.



**I-class cambered structural steel I-beams:** Jayco uses a unique molded, one-piece design to prevent unit from twisting; competing three-piece I-beams can warp over time at the welded seams.

**Fifth wheel frame:** The frame over the truck bed is built on a superior 2-inch x 6-inch tube perimeter structure to better support the bedroom sidewalls. Competing fifth wheels have a smaller frame; these manufacturers add a sidewall support seam to compensate for expansion joints.

Learn more at [StrongFoundation.Jayco.com](http://StrongFoundation.Jayco.com)



Generations of family fun.


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