



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

13-JAN-2017
MAR 06 2017

Reference No.
10945210

OWNER INFORMATION (Type or Print)

Name

Address

City

WATERFORD

State MI

Zip Code

Daytime Telephone Number

E-mail Address

NO PHONE
PRESENTLY

The information you provide will be used to identify and report safety defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

CHRYSLER

Model

SEBRING

Model Year

2006

Date Purchased

5-27-07

Dealer's Name and Telephone Number

CHRYSLER Dealer / Dodge

Engine:

No: Cylinders

4

Fuel Type:

unleaded
87

Original Owner

☐

Dealer's City

Rochester Hills

State

MI

Zip Code

48308

Transmission Type

overdrive
auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

EXTENDED
CAN NOT FIND, BUT
HAD WARRANTY

Multiple Failure: CRUISE
CONTROL, tape player
child seat UPPER ANCHORS

Incident Date(s) 1-17-2014
15-JUL-2015
SUMMER of 2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 030000 BRAKES (PWS), 110000 ELECTRICAL SYSTEM, 185000 VEHICLE SPEED

CONTROL: CRUISE CONTROL Odometer reading rolling over!!
computerized!! NOT reading accurately

Failure Mileage

80000?

Failure Speed

VARIED

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: CHILD SAFETY BELTS

Date Manufactured: 4-06-07

Model No./Name: ?

Seat Type: REAR

Installation System: Child seat upper tether anchors

Child Seat Component Code: ?

Failed Part: child seat upper tether anchors

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes

Fire

☐ Yes

☒ No

Number of Persons Injured

ONE

Number of Deaths

0

Reported to Police

YES - TAKEN TO E.R.

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 CHRYSLER SEBRING. WHILE DRIVING, THE CRUISE CONTROL INADVERTENTLY FLUCTUATED. IN ADDITION, THERE WAS A GRINDING NOISE WHEN THE BRAKE PEDAL WAS DEPRESSED. THE VEHICLE WAS TAKEN TO THE DEALER, BUT WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VIN WAS UNKNOWN. THE FAILURE MILEAGE WAS 80,000.

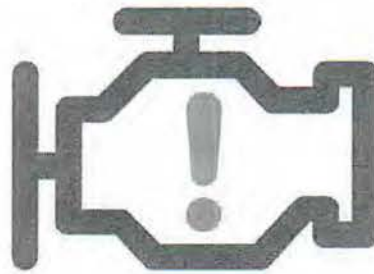
the dealer at chrysler I went to 4-5 times
ignored, me saying he was busy!! even the I
suppose manager at chrysler asked me to leave
for no good reason!! they were a hook up & nervous!!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

1 CONT IN LETTER



CHRYSLER PROBLEMS

2006 CHRYSLER SEBRING RECALLS

What To Do If Your Sebring Has Been Recalled

The following recalls have been announced by Chrysler, so if you own a 2006 Sebring **take action immediately** to get your automobile fixed. Interested in how this information is collected? [Read more about recalls](#) and the NHTSA.

1. **Call Chrysler** to get more information. Verify that the cost of repairs will be covered free of charge.
2. **Setup an appointment** with a local authorized mechanic to schedule your maintenance.
3. **Keep up to date** with recalls for your vehicle by following this page.

Recent 2006 Sebring Recalls

• SUSPENSION:FRONT:CONTROL ARM:LOWER ARM Recall for 2006 Chrysler Sebring

- **Recall Announced** DECEMBER 27 2010
- **NHTSA Reference** #10E059000
- **Number Affected** 22,689

Summary: Federal-mogul is recalling certain replacement control arm assemblies, part numbers K7. 10945, fa4510X, K7427, 10946, and fa4611X, sold for use on various passenger vehicles listed above. The ball joint on the control arm assembly can fail causing the ball stud to wear through the control arm h resulting in noise and/or separation of the ball stud from the housing.

Consequence: If there is a separation of the ball stud from the housing, the driver can lose steering control, possibly resulting in a vehicle crash.



only the beginning...

Even without physical injury, a car accident can be very stressful. It can cause emotional or mental symptoms after the event. These may include:

- General sense of anxiety and fear
- Recurring thoughts or nightmares about the accident
- Trouble sleeping or changes in appetite
- Feeling depressed, sad or low in energy
- Irritable or easily upset
- Feeling the need to avoid activities, places or people that remind you of the accident.

In most cases, these are normal reactions and are not severe enough to interfere with your usual activities. They should go away within a few days, or up to a few weeks.

Home Care:

1) You may use acetaminophen (Tylenol) or ibuprofen (Motrin, Advil) to control pain, unless another pain medicine was prescribed. [NOTE : If you have chronic liver or kidney disease or ever had a stomach ulcer or GI bleeding, talk with your doctor before using these medicines.]

Follow Up

with your doctor or this facility if you are not feeling back to normal within 4 hours. If emotional or mental symptoms last more than weeks, follow up with your doctor. You may have a more serious traumatic stress reaction. There are treatments that can help.

[NOTE: If X-rays were taken, they will be reviewed by a radiologist. You will be notified of any other findings that may affect your care.]

Get Prompt Medical Attention

if any of the following occur:

- New or worsening headache or visual problems
- New or worsening neck, back, abdomen, arm or leg pain
- Shortness of breath or increasing chest pain
- Repeated vomiting, dizziness or fainting
- Excessive drowsiness or unable to wake up as usual



BELLE TIRE RECEIPT

Store #18

5299 DIXIE HIGHWAY - WATERFORD MI 48329
(248) 623-9559 - FACILITY REG NO. F144774

Salesperson MICHAEL BUDRY

Customer InformationCustomer # [REDACTED]
Home Phone [REDACTED]
Work Phone [REDACTED]
[REDACTED]
WATERFORD, MI [REDACTED]**Vehicle Information**2006 CHRYSLER SEBRING
Plate # [REDACTED] Vehicle # [REDACTED]
Odometer 66241.0
VIN #: 1C3EL46X76N [REDACTED]

Order #: [REDACTED]

Date: 10/27/2014

Time: 13:42

Last Prt: 2/21/2017 17:51

Last Utr: P14

Product Descriptions and Notations			Quantity	Unit Price	Amount	Mech Tech
1	I 27 LOF	LUBE OIL FILTER UP TO 5 QUARTS.	1.00	0.00	0.00	DY6
2	I 99 WASTEDISP	HAZARDOUS WASTE DISPOSAL FEE	1.00	2.00	2.00	DY6
3	I 20 LF157F	OIL FILTER LF157F HASTINGS	1.00	4.80	4.80	DY6
4	I 27 OIL	STD. OIL QTS. 5W30 (COST IN QUARTS) 1058605 5.0 QUARTS	5.00	2.80	14.00	DY6
5	I AW MISC	MISC MECHANIC LABOR RATTLE NOISE WHEN COLD ESP IN REVERSE	1.00	0.00	0.00	DY6
6	T T7 ES80360	TIE ROD END ES80360 MOOG	1.00	61.47	61.47	AGK
7	I AW CHASSIS03	REMOVE & REPLACE	1.00	25.00	25.00	AGK

Payment By

VISA

Terms: C.O.D. ONLY

Sls Id

P14

Approval/Check #

Amount

\$112.21

Total Labor: 25.00

Total Parts: 80.27

Other: 2.00

Sales Tax: 4.94

Invoice Total: \$112.21

Balance Due: \$0.00

Mechanics / Technician

AGK - ANTHONY G. KOWALSKI

M192577



BELLE TIRE RECEIPT

Store #75

1432 LAPEER ROAD - LAKE ORION MI 48360

(248) 693-6000 - FACILITY REG. NO. F158954

Salesperson DOUGLAS L. COOK

Customer Information

Customer # [REDACTED]

Home Phone [REDACTED]

Work Phone [REDACTED]

WATERFORD, MI [REDACTED]

Vehicle Information

2006 CHRYSLER SEBRING

Plate # [REDACTED] Vehicle # [REDACTED]

Odometer 60711.0

VIN #: 1C3EL46X76N [REDACTED]

Order # [REDACTED]

Date: 1/17/2014

Time: 14:33

Last Pmt: 2/21/2017 17:51

Last Usr: 19C

Comments: COMING IN FRIDAY 17TH 11AM APPOINTMENT *****DO FOR AN EVEN 300.00 PER TOM*****

Product Descriptions and Notations	Quantity	Unit Price	Amount	Mech Tech
4 AW CHASSIS03 REMOVE & REPLACE	1.00	10.00	10.00	GZW
5 AW FOUR FOUR WHEEL ALIGNMENT	1.00	0.00	0.00	1B6
6 17 K7427 CONTROL ARM W/BALL JOINT CK7427 MOOG	1.00	164.99	164.99	GZW
8 AW CSW CUSTOMER SERVICE/WARRANTY MISC PART CHANGED AT NO COST TO CUSTOMER	2.00	0.00	0.00	GZW
9 17 ES80361 TIE ROD END ES80361 MOOG	1.00	109.30	109.30	GZW

Payment By

CASH

Terms: C.O.D. ONLY

Sls Id

19C

Approval/Check #

Amount

\$300.75

Total Labor:

10.00

Total Parts:

274.29

Other:

0.00

Sales Tax:

16.46

Invoice Total:

\$300.75

Balance Due:

\$0.00

Mechanics / Technician

GZW - GERALD WARNER

M260996

Certification: All repairs and parts listed were furnished in compliance with the Michigan Auto Repair Act (P.A. 300).

Merchandise and/or services received by:

1/17/2014

Print Full Name

Date

X _____ X _____

ALL PARTS ARE NEW UNLESS OTHERWISE STATED. YOU ARE ENTITLED BY LAW TO THE RETURN OF ALL PARTS REPLACED, EXCEPT THOSE WHICH ARE TOO HEAVY OR LARGE, AND THOSE REQUIRED TO BE SENT BACK TO THE MANUFACTURER OR DISTRIBUTOR BECAUSE OF WARRANTY WORK OR AN EXCHANGE AGREEMENT. YOU ARE ENTITLED TO INSPECT THE PARTS WHICH CANNOT BE RETURNED TO YOU.



BELLE TIRE RECEIPT

Store #33

2740 ROCHESTER RD. S - ROCHESTER HILLS MI 48307
(248) 299-5775 - FACILITY REG. NO. F148107

Salesperson SCOTT CLAYTON

Customer Information

Customer #

Home Phone

Work Phone

WATERFORD, MI

Vehicle Information

2006 CHRYSLER SEBRING

Plate #

Vehicle #

Odometer 46705.0

VIN #: 1C3EL46X76N

Order #:

Date: 2/1/2012

Time: 13:51

Last Pmt: 2/1/2012 12:09

Last Usr: SJC

Comments: SPECIAL ROCHESTER CHRYSLER PRICING

Product Descriptions and Notations		Quantity	Unit Price	Amount	Mech Tech
1	I KE 24176020516T 205/60R16 91T KE KENETICA KR17 BW 101	4.00	63.50	254.00	WP2
2	I 99 G GRAY TORQUE WRENCH 100 FT. POUNDS TECH I.D. Lug Nut Torque Ft/Lbs 85-115	4.00	0.00	0.00	WP2
3	I 99 OTD TIRE INCLUDES WEIGHTS, RUBBER VALVE STEM AND 36 MONTH PRORATED ROAD HAZARD WARRANTY	4.00	0.00	0.00	
4	I 99 WITHMORE LIFETIME BALANCE, ROTATION AND FLAT REPAIRS. MOUNT, HAND TORQUE AND TIRE DISPOSAL.	4.00	19.99	79.96	WP2
5	I 99 EXC 2 COMMERCIAL VEHICLES EXCLUDED. WARRANTY IS NON-TRANSFERABLE	1.00	0.00	0.00	
6	I 99 DOT DOT #S 17YCEANA2711 27YCEANA2711 07YCEANA2811 L.F. 2811	4.00	0.00	0.00	
7	M AW CA CHECK ALIGNMENT *** DECLINED CHECK ALIGNMENT	0.00	0.00	0.00	
8	M 99 FPA FREEDOM PLAN ADVANTAGE AGREEMENT *** DECLINED FREEDOM PLAN ADVA	0.00	13.00	0.00	

Payment By

CASH

Terms: C.O.D. ONLY

Sls Id

ABT

Approval/Check #

Amount

\$349.20

Total Labor: 79.96

Total Parts: 254.00

Other: 0.00

Sales Tax: 15.24

Invoice Total: \$349.20

Balance Due: \$0.00

①

2-24-2011

Dear NHTSA,

Sorry it took so long to get back to you, but I was in a car accident in the 2006 Chrysler Sebring!! It was a foggy night & so sudden I was in a ravine, crashed thru trees & one stopped the vehicle with a strong impact causing the car to be a total loss!! It happened Jan 19th/2017.

Nothing was ever even just looked at!! The dealer was a prior long ago neighbor so I thought he'd be concerned some!! as it got worse I returned for 4th or 5th time, brake dust got heavy on mostly left front tire, rusted really bad since I had questioned the odometer, miles noticed fluctuated & were not reading accurate!! I was hurt with a lumbar back sprain & it has slowed me down a lot!!

(2)

I've had so much paper-work to do with insurance & other, etc,

Even though I am not complete I thought I'd send this out. I took many photos after discharge from hospital. I feel so behind, I need to contact Chrysler yet I'm exhausted & my phone has not worked since like you/2014. Signal always blocked etc, etc. I'd like to keep up, but I will.

I forgot about a police report, because an ambulance was called & I went to E.R. I checked car out a lot & saw that the i-guards i'd call 1 link ago that went from behind brake pad & into the back center of steering wheel, controlling the steering I assumed.

I question why security

3

alarm stopped & I never had any sort of warning on instrument panel at all! Even with issues of losing brake fluid, no alerts, though that too was a recall. If we had air bags? I had never really questioned how a recall works.

In reading it says the manufacturer I believe contacts you. I never heard anything about it till recently, yet I sure got plenty of offers of different sorts in the mail. So I feel like not valued or respected as I was in buying the car May 20th 2007.

Well that's it for now. hope it helps! Oh, so you know I had to make a settlement with insurance co., so soon I'm certain

4

they will move it, at least I
got nearly \$4,000 more showing
mileage was not 150,000
but maybe 80,000.

I think its so sad that
not many seem to 'care' like
I once knew it to be!

and Dealer, Steve Ball
knew the 1st time I went
about engine control issue
was that my amazing Grand
son used to be with me
often, but not no more!
Please keep in touch &
informed, thank-you
Most Sincerely,

[Redacted Signature]

P.S. I usually make copies
but its late & I have
no record too.