



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION ACT (EOIA) 5 U.S.C. 552(B)(6)

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

12-JAN-2017

Repository ☐

Reference No.
10944652

OWNER INFORMATION (Type or Print)

Name

Address

City

HAMILTON

State

MT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1C3CCCEG8FN

Make

CHRYSLER

Model

200

Model Year

2015

Date Purchased

4-14-16

Dealer's Name and Telephone Number

LITHIA

406-721-5006

Engine:

No: Cylinders

6

Fuel Type:

GAS

Original Owner

☒

Dealer's City

MISSOULA

State

MT

Zip Code

59808

Transmission Type

AUTO.

☒ Antilock Brakes

☒ Cruise Control

Powertrain

AWD

Multiple Failure:

Incident Date(s)

09-NOV-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 120000 LIGHTING (PWS)

Failure Mileage

65000
4500

Failure Speed

35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2015 CHRYSLER 200. WHILE DRIVING APPROXIMATELY 35 MPH, THE HEADLIGHTS FAILED TO BRIGHTEN CORRECTLY. THE VEHICLE WAS TAKEN TO THE DEALER, BUT THE CAUSE OF THE FAILURE COULD NOT BE DETERMINED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 65,000. THE VIN WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

February 19, 2017

Attn: Randy Reid, Chief

Correspondence Research Division

Office of Defects Investigation Enforcement

Reference # 10944652

This correspondence is not about an individual equipment failure, rather a report of what I consider to be a bad design for equipment, namely headlight function, on my 2015 Chrysler 200.

When driving in the dark with the headlights on low beam, the light path does not broadcast ahead of the car far enough for me to see ahead a safe distance when driving at highway speeds. The high beams seem adequate, however, the low beam setting broadcasts only about 50 yards (my estimate) ahead of the car. That is not an adequate distance to see what's ahead when driving at highway speeds. The lights seem to be "hooded", that is, the lights shine down on the road surface but not out ahead of the car's path when on low beam.

I took the car in to my dealership, Lithia Chrysler in Missoula, MT with this complaint and to ask for an adjustment. I was told that not adjustment can be made. I have also made a report of this complaint to the Chrysler Corporation Safety Dept.

Sincerely,

[REDACTED]