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NEF-010

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)
December 27, 2016

National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.
Washington, DC 20590

RE: Recall ID# 15438

JAN - 4 2017

To Whom It May Concern:

I am sending this letter with deep frustration as my vehicle, VIN 1GCHK23627F [REDACTED] has yet to be repaired due to recall ID 15438. I received a letter in July 2015 and have called at least once a month to follow up on the availability of parts. Unfortunately, it is not feasible for me to have my family sit in the back seat as recommended by the representative. They also explained to me that the state of Florida was a higher priority and they were unaware as to when parts would be available in our area. My preferred dealer/service provider is NuCar Chevrolet in New Castle, Delaware.

I would like to expedite the repair of my 2007 Chevy Silverado immediately as I have patiently waited for more than a year. Please contact me directly at [REDACTED] if you have any questions.

Sincerely,

[REDACTED]

ET
1/6/17
LD

[Redacted]
Newark, DE [Redacted]

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1200 New Jersey Avenue, SE.
Washington, DC 20590

