

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

INFORMATION ACT (FOIA) 5 USC . 552(B)(6)

Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

03-JAN-2017

MAR 15 2017

Repository ☐Reference No.
10939151**OWNER INFORMATION (Type or Print)**

Name

Address

City

EL CAJON

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KMHEC4A42DA

Make

HYUNDAI

Model

SONATA HYBRID

Model Year

2013

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

26-DEC-2016

☐ Cruise Control**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 030000 BRAKES (PWS), 180000 VEHICLE SPEED CONTROL, 150000 SEAT BELTS

Failure Mileage
41000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM49ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2013 HYUNDAI SONATA HYBRID. THE CONTACT STATED THAT THE VEHICLE WAS DRIVEN INTO THE GARAGE AND STOPPED FOR APPROXIMATELY 10 SECONDS BEFORE EXPERIENCING AN UNINTENDED ACCELERATION AND CRASHING INTO THE GARAGE WALL CAUSING SIGNIFICANT DAMAGE TO THE HOME. DURING THE INCIDENT, THE DRIVER HAD DEPRESSED THE BRAKE PEDAL BUT THE VEHICLE CONTINUED TO SURGE FORWARD. ALSO, THE FRONT PASSENGER SIDE SEAT BELT MALFUNCTIONED CAUSING THE FRONT PASSENGER TO BECOME INJURED SUFFERING A MILD CONCUSSION THAT DID NOT REQUIRE MEDICAL ATTENTION. A POLICE REPORT WAS NOT FILED. THE CAUSE OF THE FAILURE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 41,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

02-13-2017

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

Attention: National Highway Traffic Safety Representative:

Dear Sir:

The car is a Hyundai Sonata 2013 Hybrid with 45,430 miles.

On December 26, 2016 at approximately 7:45 p.m. My daughter was driving my car she slowly pulling into the garage almost to a complete stop when suddenly the car accelerated, like a rocket! Into the wall of the garage. This was at such force the car went through the wall, all the way into the downstairs bathroom causing horrific damage, see pictures included in this document. My daughter's right foot was on the brake the entire time. She even put both feet on the brake trying to stop the car, it did NOT stop.

Just prior to the car accelerating the engine revved up and suddenly and unexpectedly accelerated on its own surging forward into the garage wall.

The airbags did not deploy and the seatbelt did not restraint either myself or my daughter. I was in the passenger's seat. I was thrown forward hitting my head on the dashboard causing a head and neck injury.

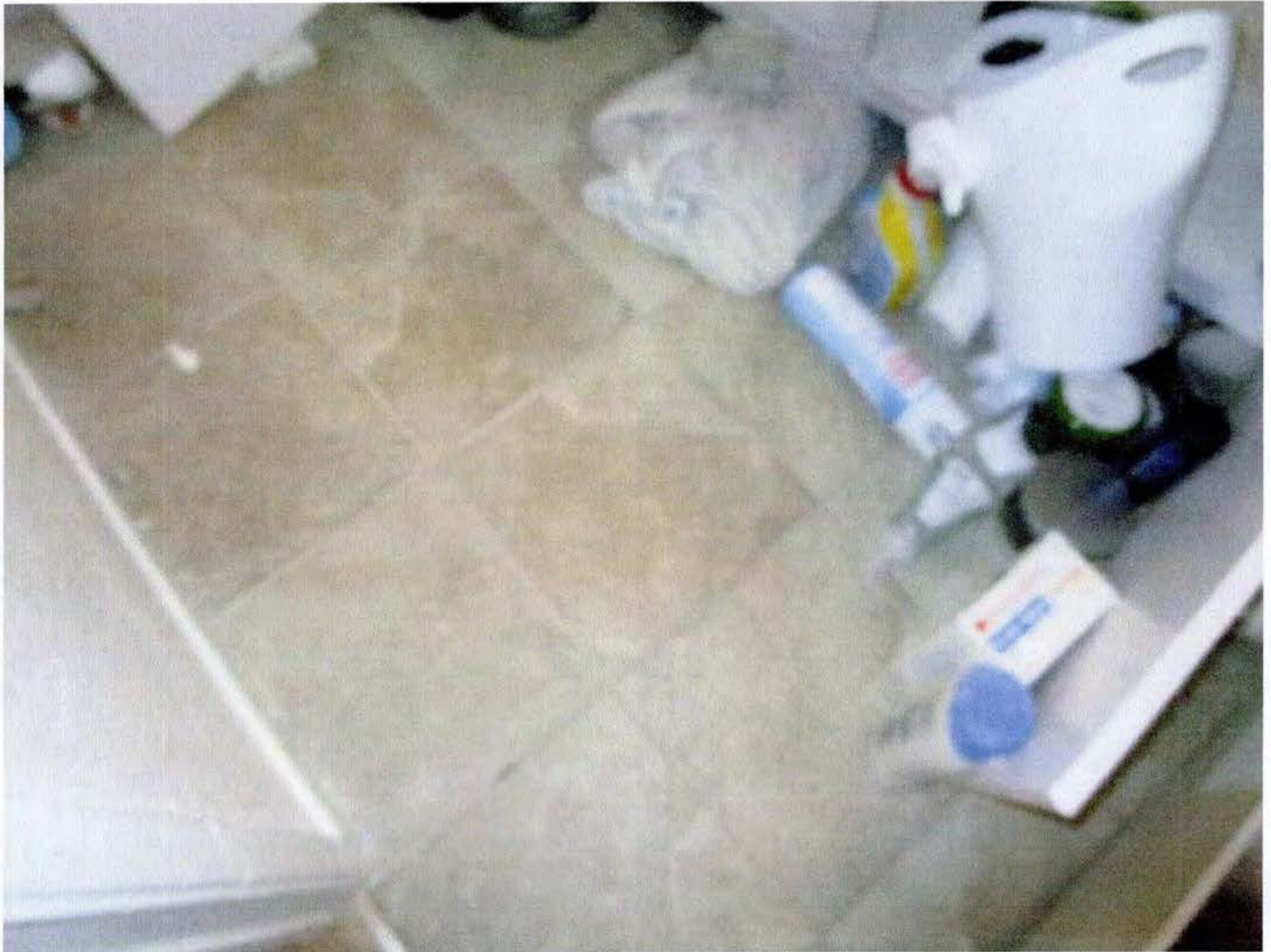
I did take the car back to where I purchased it, but they could not duplicate the incident, nor could they find anything wrong with the vehicle.

Both myself and my daughter are so afraid that this will happen again with this car. Fortunately, neither of us were injured seriously, but there is no predicting when this might occur again.

Sincerely yours,

Blue Line Builders Inc

10728 Prospect Ave., Suite B
Santee, CA 92071
License # [REDACTED]



8

IMG_5939

Date Taken: 1/3/2017

Blue Line Builders Inc

10728 Prospect Ave., Suite B
Santee, CA 92071
License # [REDACTED]



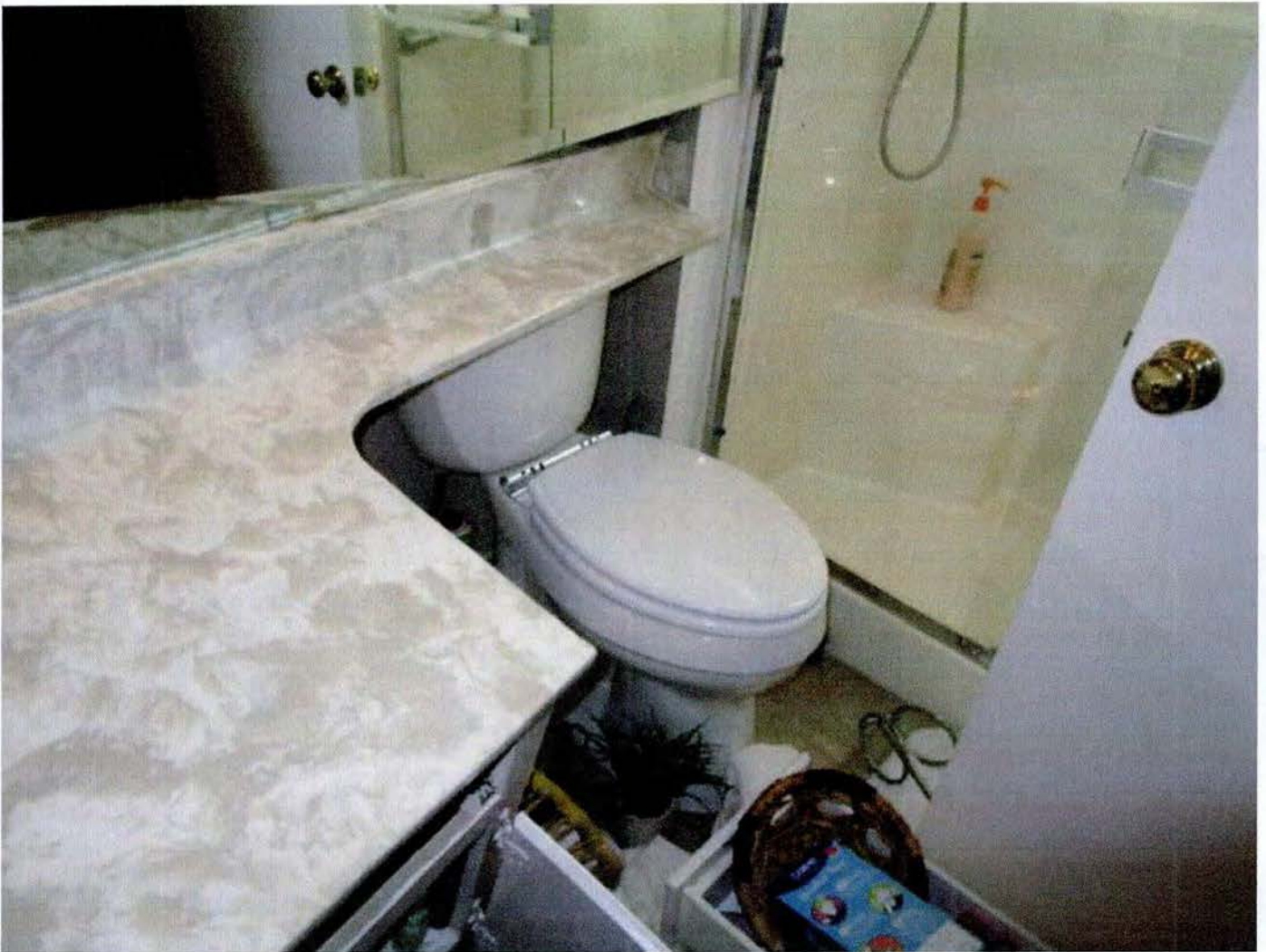
7

IMG_5938

Date Taken: 1/3/2017

Blue Line Builders Inc

10728 Prospect Ave., Suite B
Santee, CA 92071
License # [REDACTED]



6 IMG_5937

Date Taken: 1/3/2017

Blue Line Builders Inc

10728 Prospect Ave., Suite B
Santee, CA 92071
License # [REDACTED]

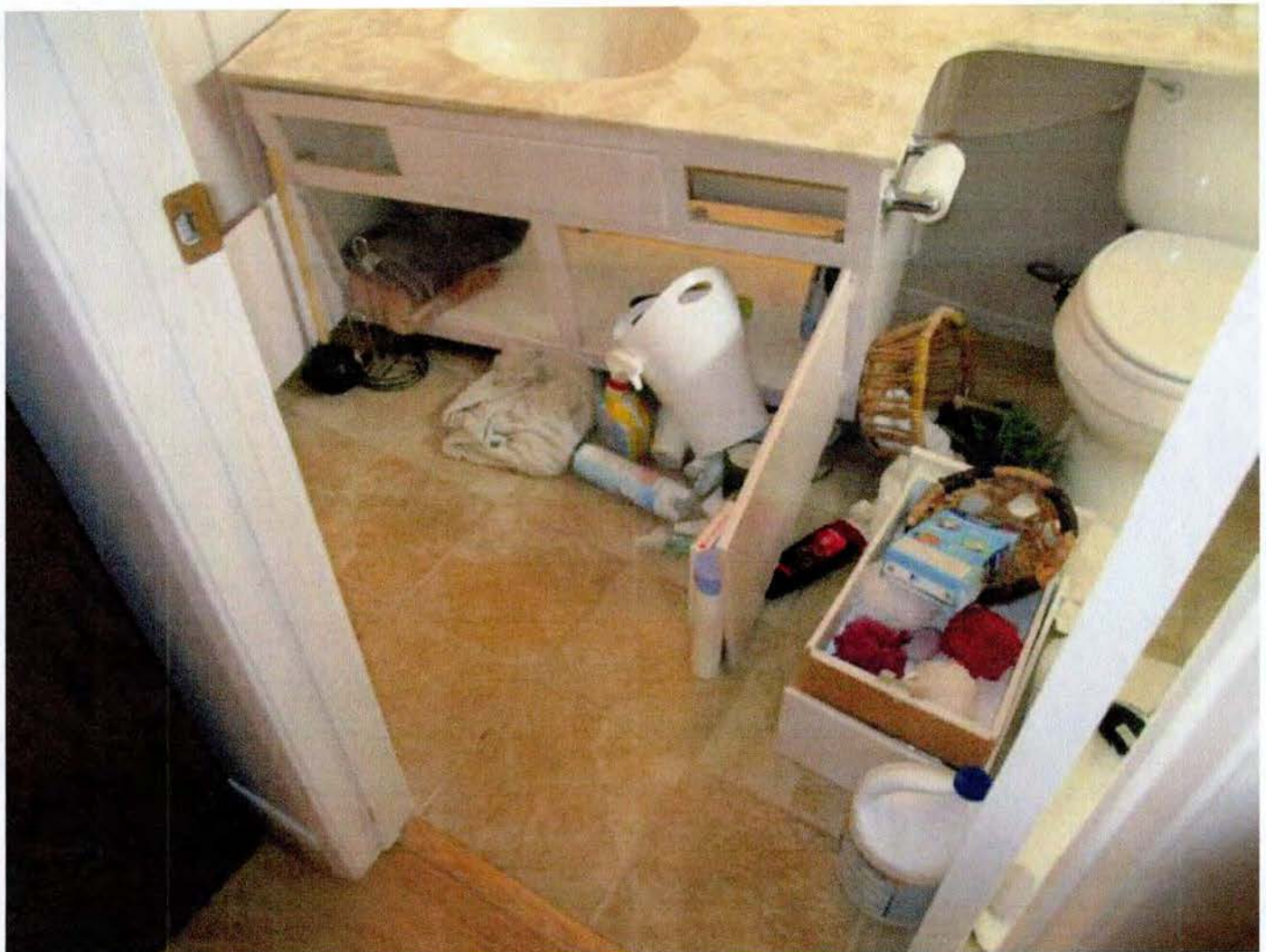


5 IMG_5936

Date Taken: 1/3/2017

Blue Line Builders Inc

10728 Prospect Ave., Suite B
Santee, CA 92071
License # [REDACTED]



4

IMG_5935

Date Taken: 1/3/2017

Blue Line Builders Inc

10728 Prospect Ave., Suite B
Santee, CA 92071
License # [REDACTED]



3 IMG_5934

Date Taken: 1/3/2017

Blue Line Builders Inc

10728 Prospect Ave., Suite B
Santee, CA 92071
License # [REDACTED]



2 IMG_5933

Date Taken: 1/3/2017

Blue Line Builders Inc

10728 Prospect Ave., Suite B
Santee, CA 92071
License # [REDACTED]



1 IMG_5932

Date Taken: 1/3/2017