

Information Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

GL-10936968-9181

NOV. 30, 2016

DEAR SIR:

DEC 16 2016

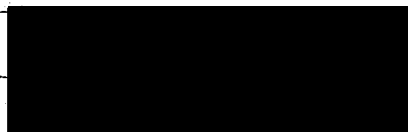
I RECEIVED THIS RECALL NOTICE IN
JUNE 2016.

IN AUGUST 2016 I CALLED TO SEE
WHAT ACTION AND WHEN THESE PARTS
WOULD BE AVAILABLE; WAS TOLD WHEN
AVAILABLE I'D RECEIVE A FOLLOW-UP NOTICE.
I'VE YET TO RECEIVE IT.

WHILE AT DEALER ON 11-22-16 I
QUESTIONED AND SHOWED THIS NOTICE AND
WAS TOLD I'D JUST HAVE TO WAIT UNTIL
THEY WERE SENT THE PARTS

PLEASE HELP!

I'M A SENIOR, JUST DRIVE LOCALLY BUT WORRY
WHEN DRIVING OTHERS OR MYSELF. I BECAME
OWNER WHEN MY HUSBAND DIED (2-22-11)



NAM

12/21/16

SMD

IMPORTANT SAFETY RECALL

S43 / NHTSA 16V-852

This notice applies to your vehicle (VIN: 2C3AA53G85H [REDACTED]).

Dear [REDACTED]

This interim notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act to inform you that your vehicle^[1] requires a safety recall repair. FCA US has decided that a defect, which relates to motor vehicle safety, exists in certain 2007-09 Chrysler Aspen, 2005-12 Chrysler 300, 2008-12 Dodge Challenger, 2006-12 Dodge Charger, 2005-11 Dodge Dakota, 2004-09 Dodge Durango, 2005-08 Dodge Magnum, 2004-10 Dodge RAM and 2007-12 Jeep Wrangler vehicles.

YOUR ADDITIONAL OPTIONS

1. RECOMMENDED OPTION

Visit recalls.mopar.com to sign up for email notification for when remedy parts become available. You will be asked to provide your Vehicle Identification Number (VIN), provided above

2. Wait for FCA US to contact you again, by mail, with a follow-up recall notice when remedy parts are available

3. Visit www.safercar.gov/rs/takata for more information on Takata recalls

4. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can sign you up for email notification for when remedy parts become available, or answer any other questions that you may have

Why is my vehicle being recalled?

What is the risk?

How do I resolve this important airbag issue?

What do I need to do?

The front passenger airbag inflator may rupture, due to excessive internal pressure, during normal airbag deployment events. This condition is more likely to occur if your vehicle has been exposed to high levels of absolute humidity for extended periods of time.

An inflator rupture may result in metal fragments striking the vehicle occupants resulting in serious injury or death.

Parts required to provide a permanent remedy for this condition are not currently available. We are making every effort to obtain these parts as quickly as possible, and will service your vehicle free of charge (parts and labor).

FCA US will contact you again, by mail, with a follow-up recall notice when remedy parts are available. Once you receive your follow-up notice, simply contact your Chrysler, Jeep, Dodge or RAM dealer right away to schedule a service appointment^[2]. Additional options for your next steps are included on the left side of this notification. We appreciate your patience.

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online^[3]. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this matter.

Customer Care / Field Operations
FCA US LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days

- [1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.
[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.
[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA US Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

8-27-16 1 CALLED



VALDOSTA, GA



NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVE., S.E.
WASHINGTON D.C. 20590



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