



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received 19-DEC-2016 APR 04 2017	Repository <input type="checkbox"/>
	Reference No. 10936172
Daytime Telephone Number	E-mail Address
Evening Telephone Number	

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: SHREVEPORT State: LA Zip Code: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1C4NJRFB2GD [REDACTED]	Make JEEP	Model PATRIOT	Model Year 2016
Date Purchased 16 MAY 2016	Dealer's Name and Telephone Number		Engine: No: Cylinders
Original Owner <input checked="" type="checkbox"/>	Dealer's City DEARBORN	State MI	Zip Code
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 06-SEP-2016 OC

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS
Failure Mileage: 9000 Failure Speed: 20
AIRBAG SENSOR @ AIRBAG MODULE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 1	Number of Deaths	Reported to Police Y
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2016 JEEP PATRIOT. WHILE DRIVING APPROXIMATELY 20 MPH, THE CONTACT VEERED AND CRASHED THE FRONT PASSENGER SIDE OF THE VEHICLE INTO THE REAR DRIVER SIDE OF A PARKED VEHICLE. THE CONTACT SUSTAINED A CONCUSSION, FRACTURED NOSE, AND A BUSTED LIP THAT REQUIRED MEDICAL ATTENTION. THE CONTACT WOULD NEED SURGERY IN THE FUTURE. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED TO A COLLISION SHOP WHERE IT WAS INSPECTED AND DETERMINED THAT THE RATE OF DECELERATION NECESSARY TO ENGAGE THE AIR BAG SYSTEM WAS NOT PRESENT DURING THE COLLISION. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE FAILURE MILEAGE WAS APPROXIMATELY 9,000.

MANUFACTURER WILL NOT RELEASE THE INSPECTION.

I HAVE PICTURES OF VEHICLE, IT HAS NOT BEEN MOVE SENSE @ SEPT ALSO CT SCANS AND OPERATION REPORT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

EARLY THE 6TH OF SEPT 2016 IN DODGED A DOG BY DOING
SO I HIT A PARKED FORD EXPLORER OR EXPEDITION
THE AIR BAGS DID NOT DEPLOY. I WAS KNOCKED OUT,
MY NOSE WAS BROKEN IN NUMEROUS PLACES, SPLIT
MY LIP OPEN AND INNER BRUISE ON FOREHEAD.
JEEP SENT SOMEONE TO INSPECT THE VEHICLE. THEN I
RECEIVED A LETTER STATING THE VEHICLE DID NOT MALFUNCTION
I ASKED FOR THE REPORT FROM THE COMPUTER AND
JEEP TOLD ME NO SEVERAL TIMES. I HAD SURGERY 28 DEC
ALSO JEEP TOLD ME ~~ATTACH ADDITIONAL SHEETS IF NECESSARY~~ CALL ME BACK 3 TIMES. NO CALL.

REPORT

LA 710

09 FEB '17

PM 11



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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PERMIT NO. 1888

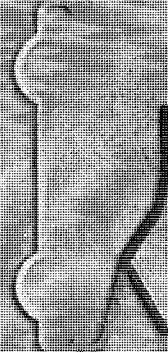
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100**
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



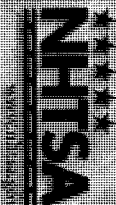
If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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