

CL. 10935769-1929

[Redacted]

Chelsea, Ok. [Redacted]

[Redacted]

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

DECEMBER 1, 2016
Administrator, NHTSA
1200 New Jersey Ave. SE West Building
Washington D.C. 20590

DEC -8 2016

ON 07/18/2016 I PURCHASED A NEW 2016 JEEP GRAND CHEROKEE SUMMIT FROM GLADSTONE DODGE CHRYSLER AT 5610 NORTH OAK TRAFFICWAY , GLADSTONE MO 64118 . VIN#1C4RJFJG2GC [Redacted] THE VEHICLE HAD 11 MILES ON THE MILEAGE WHEN I PICKED IT UP.

I purchased this vehicle to tow behind my 40 ft. diesel motorhome. On Oct 12, 2016 I was towing the Jeep Grand Cherokee in Hot Springs AR. As I left a 4 lane highway onto a busy 2 lane street the motorhome started shaking or bouncing like I had a blown out front tire or like the road was full of potholes. I was traveling about 25 to 30 miles per hour. As I was trying to get stopped and off of the road a passing motorist pointed toward the Jeep with a waving motion. Obviously the front wheels on the Jeep were wobbling from side to side very severely. When I came to almost a complete stop the bouncing stopped and I had no further issues. Needless to say this was very scary for my wife and myself. If this were to happen at a higher speed it could create a very serious safety issue. When this happened I had traveled towing the Jeep approximately 425 miles that day from Carlinville IL to Hot Springs AR without a problem so obviously the Jeep settings and tow brackets were working correctly.

We are now home from this trip but my wife and I are very reluctant to tow this vehicle behind our motorhome again. This Jeep Grand Cherokee with Quadra-Trac II 4 WD System was sold to me as towable behind motorhome. This is our 4th Chrysler vehicle which we have used for towing behind our motorhome and the first problem with towing behind the motorhome. I would think that you have had similar complaints with these vehicles. This is definitely a serious safety issue and Jeep should issue a recall or service bulletin to address this problem without charge to the consumer as quickly as possible before we travel again in January.

Thanks,

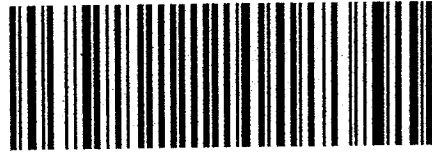
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