

NHTSA ccmMercury Routing Slip

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**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

NHTSA #: ES17-002488**XREF #:****Delivery: EXP****Rec'd Date: 8/8/2017****Doc Type: CNG****Address To:****Referred By: NAD-200****Doc Date: 7/25/2017****Due Date: 9/6/2017****S10 #:****DOT/I #:****RMP #:**

**Subject: LETTER FROM SENATOR NELSON ON BEHALF OF CONSTITUENT [REDACTED] RE
DEFECTIVE SIDE PASSENGER AIRBAG FOR 2010 FORD RANGER**

Ack Date:**Sign Office: DEPUTY DIRECTOR,
GOVERNMENTAL AFFAIRS****Ack By:****Signature: ESSIE WAGNER****Signed For:****Cleared Date:****Cleared By:****Cleared For:****File Loc:****XREF File:****Closed Date:****Added By: CBUTLER x60180****Modified By: Chris.Butler****Most Recent Comment:****Author:**

THE HONORABLE BILL NELSON
UNITED STATES SENATOR
LANDMARK TWO
225 EAST RONINSON STREET, SUITE 410
ORLANDO, FL 32801
Tel: 407-872-7164 Fax: 407-872-7165 E-mail:

AUG 10 2017

Assigned To	Task	Asgn Date	Deadline	Returned Date
NGA-010	SIGN	8/8/2017		
NEF-010	REPLY	8/8/2017	9/6/2017	

RR
8-10-17
WD

BILL NELSON
FLORIDA

United States Senate
Washington, DC 20510-0905



Consent For Release Of Information

I'm very concerned you are in need of assistance, and want you to know we're committed to doing our best to resolve your problem. The first thing you need to do is fill out this form and return it quickly to me by fax or mail. This has to be done before I can legally act on your behalf. This is a free service. The form not only tells me about your concerns, but also allows government agencies to share your information with me. (It's something required by the Privacy Act of 1974.)

Please note, if you are inquiring on behalf of someone, that person must sign the release.

Today's Date: 7/25/2017 Social Security Number: [REDACTED]

☒ Mr. ☐ Mrs. ☐ Ms. ☐ Dr. [REDACTED]
First Middle Last

Mailing Address: [REDACTED]
WINTER PARK, FL [REDACTED]

Home Phone: [REDACTED] Cell Phone: [REDACTED] Work Phone: [REDACTED]
Date of Birth: [REDACTED] E-mail Address: [REDACTED]

I hereby authorize Senator Nelson or his representative to make inquiries into my personal records and or files, and to obtain request for assistance.

Signature: [REDACTED] For The Attention Of: [REDACTED]

Please return form to:

By Mail:

Office of Senator Bill Nelson
225 East Robinson Street, Suite 410
Orlando, Florida 32801

By Fax:

Fax: (407) 872-7165

Questions:

Telephone: (407) 872-7161
Toll-Free in Florida Only:
(888) 671-4091

FOR OFFICE USE ONLY

IT: ☐ Yes ☐ No IT # _____ (Caseworker Only) Cross Reference Name _____

Referral: ☐ FTL ☐ FTM ☐ JAX ☐ MIA ☐ ORL ☐ TAL ☐ TPA ☐ WPB ☐ BN ☐ GN ☐ PM ☐ BS

Web Tracking # _____

PLEASE COMPLETE PAGE 2 OF THIS FORM

ES17-002488

Please complete the sections that apply to your case.

Military or Veteran's Issues

Branch: _____ Rank: _____ Unit: _____ Duty Station: _____	☐ Military ID ☐ VA Claim Number: _____ ☐ Spouse ☐ Dependent Number: _____
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Immigration or Department of State Issues

☐ Applicant ☐ Beneficiary Name: _____ Alien No: A _____ Date of Birth: _____ Place of Birth: _____	Passport Locator Number: _____ Travel Date: _____ Return Date: _____ Travel Destination: _____ Passport File Date: _____
☐ USCIS Receipt ☐ DOS Case Number: _____ Application Type & Date Filed _____	

Social Security Administration Issues

Type of file claimed?

Initial Claim	Date Filed _____	☐ Pending	☐ Approved	☐ Denied
Reconsideration	Date Filed _____	☐ Pending	☐ Approved	☐ Denied
ALJ Hearing	Date Filed _____	☐ Pending	☐ Approved	☐ Denied
Appeals Council	Date Filed _____	☐ Pending	☐ Approved	☐ Denied

Case Details

Please briefly explain your problem. (In writing, provide my office with a detailed account. Include any additional relevant correspondence that you have initiated or received concerning your problem.)

Please state how you would like Senator Nelson to help you.



COPY

Ford Motor Company
Ford Customer Service Division
P. O. Box 1904
Dearborn, Michigan 48121-1904



9005/455369/1387



WINTER PARK, FL

July 2016

***** IMPORTANT SAFETY RECALL *****
(PROGRAMA DE SEGURIDAD IMPORTANTE)

Safety Recall Notice 16S26 / NHTSA Recall 16V-384
Aviso de Revisión de Seguridad 16S26

2010 Ranger

Your Vehicle Identification Number (VIN): 1FTKR1ED5AP

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue?

On your vehicle, the passenger frontal airbag inflator may rupture in the event of a crash necessitating airbag deployment. A ruptured inflator may result in metal fragments striking vehicle occupants causing serious injury or death. Additional information regarding Takata recalls can be found at www.safercar.gov and <http://owner.ford.com/Takata>.

What will Ford and your dealer do?

Ford Motor Company is working closely with its suppliers to produce parts for this repair. When parts become available for Safety Recall 16S26, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer to have the passenger frontal airbag inflator replaced free of charge (parts and labor). Coverage is automatically transferred to subsequent owners.

What should you do?

When parts are available, Ford Motor Company will send a letter to inform you that parts are available and to contact your dealer to schedule a repair.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

July 22, 2017

Case Details

Problem: I received a notice from Ford Motor Company(FMC) in July 2016 regarding a defective passenger side air bag for my 2010 Ford Ranger. A copy of the recall is attached. For a year I have been calling FMC for updates on the availability of parts to replace the air bag. Always the same answer: parts are not available. When available, we will be notified and directed to a local dealer for repair. My concern is that if in an accident, any passenger could be harmed or killed.

What help I need is to have Senator Nelson to continue pressure on FMC for a quick resolution to the replacement of these air bags. Please include me in any action taking place in this matter. Thank you.