

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA) 5 U.S.C. 552(b)(6)

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

Date Received

Repository ☐

08-DEC-2016

JAN 31 2017

Reference No.
10933903

OWNER INFORMATION (Type or Print)

Name

Address

City

GOLDEN

State

CO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

SAME

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make
SMARTModel
FORTWOModel Year
2005

WME4503321J

Date Purchased

11-4-2006

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

GAS

Original Owner

☒

Dealer's City

State

CO

Zip Code

80401

3

Transmission Type

MANUAL / AUTO
NO CLUTCH☒ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

Incident Date(s)

02-NOV-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

 Vehicle Component Codes: FUEL/PROPULSION SYSTEM (PWS), 063000 ENGINE AND ENGINE COOLING:
 EXHAUST SYSTEM

FUEL TANK CRACK.

Failure Mileage

49000

Failure Speed

STOPPED

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
 i.e. parts repaired or replaced (and if old part is available).

 TL* THE CONTACT OWNS A 2005 SMART FORTWO. THE CONTACT STATED THAT THE EXHAUST SYSTEM FAILED AND THE FUEL TANK
 FRACTURED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC, BUT WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS
 NOTIFIED OF THE FAILURE. THE VIN WAS NOT AVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 49,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

 The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent
 amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer
 should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response,
 or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

GAS TANK LEAK AT TOP OF TANK WHERE ALTERATION WAS MADE TO MEET EPA STANDARDS. EXCESSIVE FUMES WHEN STOPPED. HAD TO PARK OUTSIDE GARAGE SO HOUSE WOULDN'T CATCH FIRE. POSSIBLE FOR CAR TO EXPLODE DUE TO EXCESSIVE FUMES WHEN STILL OR MOVING. TANK CRACKED ON TOP. TANK SITS BELOW ENGINE. GSK AUTOMOTIVE Automotive Conversion Inc. 25305 BIRCH ST. SANTA ANA, CA 92707 THEY WOULD NOT SEND NEW TANK OR ADMIT LIABILITY & WANTED \$1,000⁰⁰ FOR TANK. I PAID GERMAN MOTORS 1360 SIMMS ST. GOLDEN CO 80401 \$500⁰⁰ TO PULL ENGINE TO GET TO TANK TO FIND PROBLEM WITH TANK. SATISFIED WITH THEIR WORK NOT GIK ATTACH ADDITIONAL SHEETS IF NECESSARY

DENVER

CO 802

17 JAN '17

PM 3 L

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration