

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) FOR AGENCY USE ONLY 100148
 DOT Auto Safety Hotline



U.S. Department of Transportation
 National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

Date Received	Repository <input type="checkbox"/>
30-NOV-2016	Reference No. 10928829
JAN - 4 2017	

OWNER INFORMATION (Type or Print)

Name	[Redacted]			Telephone Number	E-mail Address
Address	[Redacted]				
City	TUCSON	State	AZ	Zip Code	[Redacted]
				Evening Telephone Number	[Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side. 1FCNF53S12 [Redacted]		Make FOUR WINDS	Model WINDSPORT	Model Year 2003
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s) 31-MAY-2016
	<input type="checkbox"/> Cruise Control			

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 BRAKES (PWS)	Failure Mileage 3000	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2003 FOUR WINDS WINDSPORT. WHEN THE BRAKES WERE APPLIED, THE CONTACT HEARD AN ABNORMAL NOISE SIMILAR TO METAL GRINDING ON METAL. THE DEALER WAS NOTIFIED OF THE FAILURE. THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBERS: 09V204000 (SERVICE BRAKES, HYDRAULIC) AND 03V069000 (SERVICE BRAKES, HYDRAULIC). THE MANUFACTURER WAS NOT NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 3,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

LAZYDAYS RV AMERICA SOLD ME AN RV WITH SEVERELY WORN BRAKES. AFTER DRIVING ONLY 3144 MILES THEY ARE METAL TO METAL, MEANING THERE ARE NO BRAKES AT ALL. I WAS INFORMED BY THE ODI THAT THERE ARE TWO FACTORY RECALLS FOR THE BRAKES THAT LAZYDAYS RV AMERICA FAILED TO ADDRESS PRIOR TO THE SALE OF THIS VEHICLE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

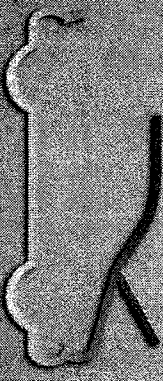
BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:


Use the enclosed form to file a report.

or visit:


www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



STATE OF COLORADO
Dealer's Bill of Sale for a Motor Vehicle

ANY ALTERATION OR ERASURE VOIDS THIS DOCUMENT

PREVIOUS BILL OF SALE NUMBER

No. [REDACTED]

PRINT NAME OF LICENSED COLORADO DEALER LAZYDAYS RV AMERICA		PRINT DEALER NUMBER 43442	
STREET ADDRESS 4777 MARKETPLACE DRIVE		CITY JOHNSTOWN	STATE CO
VEHICLE IDENTIFICATION NUMBER (VIN) 1FCNF53312 [REDACTED]		YEAR 2003	MODEL WINDSPORT
FUEL TYPE (CHECK ONE) <input type="checkbox"/> GAS <input type="checkbox"/> DIESEL <input type="checkbox"/> ELECTRIC <input type="checkbox"/> OTHER		MAKE FOUR WINDS A	STATUS OF VEHICLE (CHECK ONE) <input type="checkbox"/> NEW <input type="checkbox"/> USED
SELL, ASSIGN, AND CONSIGN TO [REDACTED]		MANUFACTURER'S SUGGESTED RETAIL PRICE (NEW VEHICLES ONLY) \$ ###0.00	
BUYER(S) PRINTED NAME(S) [REDACTED]		DATE OF SALE 5/31/2016	

ODOMETER DISCLOSURE STATEMENT

FEDERAL LAW REQUIRES THAT YOU STATE THE ODOMETER MILEAGE UPON TRANSFER OF OWNERSHIP, FAILURE TO COMPLETE OR PROVIDING A FALSE STATEMENT MAY RESULT IN FINES AND/OR IMPRISONMENT.

THE ABOVE NAMED DEALER STATES THAT THE ODOMETER NOW READS (NO TENTHS OF MILES): **42785** AND:

- THE ODOMETER READING IS THE ACTUAL MILEAGE OF THE VEHICLE.
- THE MILEAGE STATED IS IN EXCESS OF ITS MECHANICAL LIMITS
- THE ODOMETER READING IS NOT THE ACTUAL MILEAGE - WARNING - ODOMETER DISCREPANCY

DEALER AFFIRMS, UNDER PENALTY OF PERJURY, THAT THE ABOVE FACTS ARE TRUE AND CORRECT TO THE BEST OF THEIR KNOWLEDGE. BUYER'S SIGNATURE BELOW ACKNOWLEDGES TRANSFER OF OWNERSHIP AND RECEIPT OF ODOMETER STATEMENT		DATE OF STATEMENT 5/31/2016
DEALER'S AGENT HAND PRINTED NAME Kone Wilsen	DEALER'S AGENT SIGNATURE x [Signature]	
BUYER'S HAND PRINTED NAME (1) [REDACTED]	BUYER'S HAND PRINTED NAME (2)	
[REDACTED]	BUYER'S SIGNATURE (2) x [Signature]	
STREET ADDRESS [REDACTED]	CITY DENVER	STATE CO
AUCTION NAME (when applicable)	DATE	LICENSE NUMBER

ORIGINAL: WITH TITLE

COPY: BUYER RECORD

COPY: DEALER RECORD

PERMIT NU [REDACTED] (9/93)

Owner [REDACTED]

Owner [REDACTED]

Address [REDACTED]

City **DENVER**

State **CO**

Year **2003**

Zip [REDACTED]

Make **FOUR WINDS**

CWT **0.00**

VIN **1FCNF53312 [REDACTED]**

Date Issued **5/31/2016**

Date Exp. **7/31/2016**

Dealer **LAZYDAYS RV AMERICA**

Dealer Lic. # **6342**

Counter signed [Signature]

White Copy: State Pink Copy: Owner Yellow Copy: Dealer

XX 4777 Marketplace Dr. • Johnstown, CO 80535 • (970) 278-1800
 3640 Chambers Rd. • Aurora, CO 80011 • (303) 360-0252
 10683 I-25 Frontage Rd. • Longmont, CO 80504 • (303) 867-6975



BUYERS ORDER

SALES ORDER # 462147

EMAIL [REDACTED]

Seller: LAZYDAYS RV AMERICA 4777 MARKETPLACE DRIVE JOHNSTOWN CO 80534		Buyer / Co-Buyer: [REDACTED] DENVER CO [REDACTED]	
Salesperson ROBERT LAMB		Phone #1 (720) 838-8292	Phone #2
Vehicle Year / Make / Model 2003 FOUR WINDS 32R WINDSPORT	VIN 1FCNF53S120 [REDACTED]	Odometer Reading 42785	Color [REDACTED]
Trade-In #1		Allowance	Payoff
Payoff to:	Stock #		
Trade-In #2		Allowance	Payoff
Payoff to:	Stock #		

- THE BUYER'S GUIDE INFORMATION YOU SEE ON THE WINDOW FORM FOR THIS VEHICLE IS PART OF THE CONTRACT. INFORMATION ON THE WINDOW FORM OVERRIDES ANY CONTRARY PROVISION IN THE CONTRACT OF SALE.**
- SELLER DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL USED VEHICLES ARE SOLD "AS IS" WITH ALL FAULTS, EXCEPT AS OTHERWISE STATED IN WRITING.**
- SELLER DOES NOT GUARANTEE FINANCING.** If the initial financing or lease is not approved, Buyer hereby grants Seller permission to negotiate with finance companies for a variation in terms. If Buyer accepts new financing or lease, Buyer shall execute new contracts. If Buyer does not accept new financing, Buyer can pay for the vehicle in full or immediately return the vehicle to Seller subject to use charges and reimbursement for any damage to the vehicle. If Buyer does not pay for the vehicle in full or agree to new financing, Seller can cancel this sale. If Buyer does not immediately return the vehicle to Seller then Seller may repossess the vehicle without notice and Buyer shall be responsible for repossession charges. Buyer authorizes Seller to apply any Down Payment to any amount owed to Seller for use charges, damage to the vehicle, or repossession charges.
- TRADE-IN REAPPRAISAL.** If Buyer's Trade-In vehicle is not delivered to Seller before delivery to Buyer of the motor vehicle being purchased, the Trade-In motor vehicle shall be re-appraised at that time. The re-appraised value shall determine the allowance made for that Trade-In. If the re-appraised value is lower than the original allowance shown above, Buyer may cancel this Contract, provided, however, that the right to cancel is exercised prior to delivery of the motor vehicle to Buyer and surrender of the Trade-In vehicle to Seller.
- TRADE-IN CONDITION.** Seller is relying on Buyer's representation in accepting the Trade-In. Unless otherwise disclosed in writing, Buyer represents and warrants that:
 - the Trade-In motor vehicle is not salvaged or a "lemon" vehicle, wrecked, totaled, damaged by flood, fire, collision, accident, reconstructed, or reassembled as defined by Colorado law or the laws of any state in which the vehicle was used, titled, registered, rented, or leased,
 - the emissions system has not been altered and that any airbags have not been used or altered,
 - the Trade-In is not subject to any other material defect,
 - the odometer statement submitted for any Trade-In vehicle is true and accurate.

Selling Price.....	\$ 27,733.20
Additions:	
Roadside Assistance	N/A
Tyron	N/A
EcoRV Pro	1,297.00
Delivery & Handling.	450.00
THIS CHARGE REPRESENTS COSTS AND ADDITIONAL PROFIT TO THE SELLER.	
Total Additions.....	\$ 1,747.00
Total Purchase Price.....	\$ 29,480.20
Trade-In Allowance. The actual cash value of the trade-in vehicle may be less...	\$ N/A
Net Taxable Amount.....	\$ 29,480.20
Sales Tax	2,156.02
	N/A
Title Fee	27.20
	N/A
	N/A
Total Taxes and Fees. Tax is an estimate only. Buyer is responsible for any additional tax due.	\$ 2,183.22
Service Contract	3,769.00
Tire Road Hazard	N/A
AGWS/GAP Waiver	N/A
	N/A
Total Non-Taxable Additions.....	\$ 3,769.00
Payoff on Trade-In(s).....	\$ N/A
If actual Payoff is greater, Buyer must pay the additional.	
Total.....	\$ 35,432.42
Rebate(s).....	\$ N/A
Down Payment.....	\$ 1,000.00
Balance Due on Delivery.....	\$ 34,432.42

The Buyer agrees to purchase the vehicle from the Seller under the terms and conditions in this Contract. BUYER HAS READ, UNDERSTANDS AND AGREES TO ALL THE PROVISIONS ON ALL PAGES OF THIS CONTRACT. THIS CONTRACT IS NOT BINDING UNTIL ACCEPTED BY SELLER. Buyer, by signing this Contract, acknowledges that he or she has read all terms and conditions and has received a copy of this Contract. BUYER CERTIFIES he or she is 18 years of age or older.

[REDACTED] 31 MAY 2016

 Date

 Accepted by Authorized Dealer Representative Date

Co-Buyer _____
 Date

Printer disclaims all warranties, express or implied, including any warranty of merchantability or fitness for a particular purpose. Please consult independent legal counsel about this document.

SEE NEXT PAGE FOR ADDITIONAL TERMS AND CONDITIONS

Disclosures Required as Part of a Motor Vehicle/Powersports Vehicle Sale

These disclosures are required as part of every motor vehicle/powersports vehicle sale. This document is part of your Contract to purchase a Motor Vehicle/Powersports Vehicle. If you have arranged independent financing, or paid the purchase price in full, subsection E below is not applicable and may be either marked "NA" in the initials section or crossed out. Complete all applicable fields.

Seller's Initials	Vehicle Identification Number 1FCNF53S120 [REDACTED]	Buyer's Initials
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- A. **IMPORTANT NOTICE:** The papers you are signing as part of this motor vehicle/powersports vehicle sale are legal documents. Read them carefully. If there is anything you do not understand you should seek legal assistance.
- B. **WARNING:** Only the terms and conditions written into these documents are part of the Contract. Any oral representations conflicting with these documents are void and cannot be enforced.
- C. **NOTICE:** Fraud or misrepresentation in a motor vehicle/powersports vehicle sale is punishable under Colorado law. This applies to both buyer and seller.
- D. **CASH SALE:** Your contract requires you to pay the Dealer \$ 34432.42 ~~29,388.42~~, the total amount due after your down payment is deducted. Failure to pay this balance may result in the loss of your down payment, which includes your trade-in vehicle.

OR

- E. **CREDIT SALE:** If your contract is contingent upon the approval of credit financing arranged by or through the dealer, you agree that you will buy the motor vehicle/powersports vehicle identified above if financing can be arranged at an annual percentage rate of interest N/A % or less. The interest rate must be agreed to by both you and the Dealer.
- 1. **CANCELLATION:** Within ten calendar days of the date you sign the contract, the dealer must notify you if financing is not approved at the interest rate stated in your Contract. You are not required to accept an interest rate higher than stated here and in your finance agreement. If financing is not arranged by or through the Dealer as agreed, the Contract may be cancelled by you or the Dealer.
- 2. **DELIVERY:** If you take possession of the vehicle prior to financing being arranged as originally agreed upon and the finance agreement is cancelled, you must return the vehicle to the dealer and the dealer must promptly return your down payment, which includes your trade-in vehicle. The Dealer may charge you usage and mileage fees when you return the vehicle.
- 3. **FEES:** If financing is not arranged in accordance with your Contract and the Contract is cancelled, you agree to pay \$ N/A per day and \$ N/A per mile from the date of delivery until you return the vehicle to the Dealer. The amount you agree to pay per day and per mile is negotiable.
- 4. **COSTS:** You may also be required by contract to pay any costs the dealer may have incurred in regaining possession of, or in repairing damage occurring to the vehicle while it is in your possession.

The Colorado Motor Vehicle Dealer Board has the authority to investigate all complaints from the sale of a motor vehicle/powersports vehicle from a licensed dealer. Any complaints should be mailed to the Colorado Dept. of Revenue, Auto Industry Division, P O Box 173350, Denver, CO 80217-3350 or delivered to the Colorado Dept. of Revenue, Auto Industry Division, 1881 Pierce St. #112, Lakewood, CO 80214, or you may send via fax at 303-205-5977. You may visit our website at www.colorado.gov/revenue/aid or contact us at 303-205-5604.

I hereby certify that I have given the buyer a copy of this disclosure.		I hereby certify that I have received a copy of this disclosure.	
Dealer/Representative's Printed Name <i>John Nilsen</i>		Buyer's Printed Name [REDACTED]	
Dealer/Representative's Signature <i>[Signature]</i>	Date 05/31/16	Buyer's Signature [REDACTED]	Date 05/31/16

Motorhome Coverage Information Page



Agreement No. [REDACTED]

I. Customer Information

Last Name	First Name	MI
Address		
DENVER	CO	[REDACTED]
City	State	Zip
Phone		E-mail

II. Dealer Information

Lazydays RV America

Name

4777 Marketplace Drive

Address

Johnstown CO 80534

City State Zip

(970) 278-1900

Phone

III. Lienholder Information

Name

Address

City State Zip

IV. Vehicle and Coverage Information

2003	FOUR WINNS	WINDSPORT	42,785	05/31/2016
Year	Make	Model	Odometer Mileage	Agreement Purchase Date
1FCNF53S120	[REDACTED]	1FCNF53S120	\$27,733.20	\$3,769.00
Vehicle Identification Number (VIN)	Motorhome Coach Serial Number	Vehicle Purchase Price	Agreement Purchase Price	

Diesel
 Sprinter Chassis
 Monaco Coach

Coverage Level <input type="checkbox"/> Platinum (Items 1-27) <input type="checkbox"/> Coach/Living System (Item 13-27) <input type="checkbox"/> Service Drive Sale/Non-Point of Sale Delivery (Inspection and 30 day AND 500 mile waiting period required) <input checked="" type="checkbox"/> Silver (Items 2-27)		Deductible - Per Visit (Anywhere) <input type="checkbox"/> \$0 <input type="checkbox"/> \$50 <input type="checkbox"/> \$200 <input type="checkbox"/> \$500
Optional Coverage (Must be selected at time of sale) <input type="checkbox"/> Commercial Use <input type="checkbox"/> Unlimited Towing <input type="checkbox"/> Aqua-Hot <input type="checkbox"/> Audio/Video-Technology <input checked="" type="checkbox"/> Convenience Package		
Term Months 24 Term Miles 30,000		

V. Customer Acknowledgment

The Agreement that You are purchasing is between You and the Agreement Obligor. You will be notified by the Administrator if the Agreement is ineligible for coverage. You (the undersigned) have reviewed the terms of this Agreement and understand the coverage, exclusions and maintenance requirements shown on the reverse side. This Agreement is based on information You provided on this information page. Purchase of this Agreement is not required to purchase or finance a vehicle. **AUTHORIZATION IS REQUIRED FROM THE ADMINISTRATOR PRIOR TO THE REPAIR OF COVERED COMPONENTS.** I hereby declare that the above information is correct.

_____ 05/31/2016 _____
 Customer Signature (Your) Purchase Date Selling Dealer Representative Signature

In the Coverage section if no coverage level is selected, then COACH/LIVING SYSTEM coverage will apply; if no term and mileage has been indicated, then coverage will be in effect for 12 months/12,000 miles, whichever occurs first. In the Optional Coverage section if no Deductible has been selected, then a \$100 Deductible per repair visit will apply. Any modification, alteration, or change to the printed terms, conditions or coverage of this Service Agreement renders the Agreement invalid. **IMPORTANT: See Section - STATE REQUIREMENTS for guidelines and regulations where this Agreement was sold.**

Agreement Obligor/Administrator/Provider: American Guardian Warranty Services, Inc. PO Box 768 Warrenville, IL 60555 800.579.2233	Wisconsin Agreement Obligor/Administrator: American Guardian Warranty Services of Wisconsin, Inc. PO Box 768 Warrenville, IL 60555 800.579.2233	Florida & Louisiana Obligor/Administrator: American Guardian Warranty Services of Florida, Inc. (FL License #60116) PO Box 768 Warrenville, IL 60555 800.579.2233
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AUTHORIZATION IS REQUIRED FROM THE ADMINISTRATOR PRIOR TO THE REPAIR OF COVERED COMPONENTS TO CALL IN A CLAIM: 800.579.2233 | ROADSIDE ASSISTANCE: 866.209.8274



Limited Warranty Customer Registration

Customer Information			
Last Name	First Name		
[REDACTED]	[REDACTED]		
Address			
[REDACTED]			
City	State	ZIP	
DENVER	CO	[REDACTED]	
Phone Number	Email Address		
[REDACTED]	[REDACTED]		

Seller Information			
Last Name	First Name		
Lazydays RV America			
Address			
4777 Marketplace Drive			
City	State	ZIP	
Johnstown	CO	80534	
Phone Number	Email Address		
(970) 278-1900			

RV Information					
Vin Number	Year	Make	Model		
1FCNF53S120 [REDACTED]	2003	FOUR WINNS	WINDSPORT		
RV Information (check one)	Motorized RV	OR		Towable RV	
	<input checked="" type="checkbox"/> Class A	<input type="checkbox"/> Class B	<input type="checkbox"/> Class C	<input type="checkbox"/> 0-20'	<input type="checkbox"/> 21'-30'
				<input type="checkbox"/> 31' and above	

Product Application Information
Product Application Date
05/31/2016

Product Purchase Price
\$1,297.00



Product Purchased	ExteriorShield	MicrobeRepel with Stain and Odor Resistance!
INDIVIDUAL TREATMENT	<input type="checkbox"/>	<input type="checkbox"/>
EcoRV	<input checked="" type="checkbox"/>	Included
EcoRV+	<input type="checkbox"/>	Included

Customer Acknowledgement And Signature	
<p>I acknowledge that the Seller has explained the terms and conditions of this Limited Warranty and provided me with a copy and that this Limited Warranty is provided to me at no additional charge. The purchase of this product is not required as a condition to obtain financing on Your vehicle. I agree to the terms, conditions, limitations and arbitration section contained herein. I understand that the failure to receive prior authorization will result in denial of any claim under this Limited Warranty. This is a Limited Product Warranty that provides for the product installed or applied to my vehicle and is not insurance.</p>	
Customer's Signature: _____	Date: _____
Authorized Seller Signature: _____	Date: _____