



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue, SE
Washington, DC 20590

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

August 16, 2019

[REDACTED]

Troy, NY [REDACTED]

Dear [REDACTED]

NEF-109 ela
Ref. No. 10928604

Thank you for your correspondence concerning your model year (MY) 2015 Nissan Rogue vehicle. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. We received a previous report from you regarding your vehicle problem through our Vehicle Safety Hotline on November 29, 2016. Please note that when a motorist contacts NHTSA, their complaint does not automatically open a formal investigation by our agency. The information from your report was entered into our complaint database and reviewed by our staff to determine if a safety defect trend exists that may require our attention. NHTSA staff may follow up and contact a vehicle owner who submitted a complaint if we require additional information. Also, contacts initiated by our agency to obtain additional information do not automatically open a formal investigation.

You indicate that while driving your MY 2015 Nissan Rogue another vehicle crashed into the driver's side rear quarter panel. The impact also bent the left rear wheel. You state that you were able to drive the vehicle after the crash, but you had no brakes and stopped in a parking lot. However, when the tow truck driver started and drove your vehicle the brakes functioned normally. You want to know if there is any information that NHTSA can provide.

We reviewed our database in an effort to identify whether a safety defect trend exists with regard to the brakes not functioning temporarily after a significant wheel impact in MY 2015 Nissan Rogue vehicles. At this time, there is insufficient evidence to warrant opening a safety defect

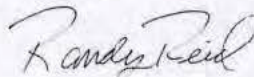
investigation or to initiate a recall. During our research we did not identify any reports similar to the post-crash brake problem you experienced. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. For your information, an explanation of NHTSA's investigation and recall process is on our website at

https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

We recommend that you continue to work with Nissan to determine why your brakes temporarily malfunctioned after the crash.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement