INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
29-NOV-2016 JAN 1 1 2017	Reference No. 10928604

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number [redacted]	E-mail Address
Address	[redacted]	Evening Telephone Number	
City TROY	State NY	Zip Code [redacted]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
5N1AT2MVXFC[redacted]	NISSAN	ROGUE	2015

Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
11-07-14	Fuccillo Nissan of Latham,N.Y (518)250 4380			4	GAS
Original Owner ☒	Dealer's City Latham, N.Y.	State NY.	Zip Code 12110		

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
CVT	☑ Antilock Brakes ☑ Cruise Control		BRAKES failed upon Impact by another vehicle	15-SEP-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 BRAKES (PWS)	Failure Mileage	Failure Speed
	36081	40 mph APPROX

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No	1		Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2015 NISSAN ROGUE. THE CONTACT STATED THAT THE VEHICLE EXPERIENCED A LOSS OF BRAKE FUNCTIONALITY AFTER BEING STRUCK IN A SIDE IMPACT COLLISION. THE VEHICLE STOPPED INDEPENDENTLY. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC. THE VEHICLE WAS REPAIRED. A NISSAN TECHNICIAN INSPECTED THE VEHICLE, BUT THE FAILURE COULD NOT BE REPLICATED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THERE WAS ONE INJURY THAT DID NOT REQUIRE MEDICAL ATTENTION. THE CONTACT SUFFERED MINOR BRUISES. THE FAILURE MILEAGE WAS APPROXIMATELY 36,081.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On 9/15/6 at approximately 6pm on Rt. 9 in the town of Halfmoon, NY. My wife and I were Traveling South in a 5 lane highway (Rt 9) Two lanes South and 2 lanes north with a Turning lane in the middle. We were Struck by another Vehicle Crossing over the Two north Bound lanes and the Turning lane. We were Struck in the drivers side rear wheal and quarter panel upon impact My front and rear side air bags deployed not the front just the side. my Vehicle remained in the left south Bound lane, but I did not have brakes. I managed to Cross over the North Bound lanes and into a parking lot for a mini Mall, without brakes I circled the parking lot until the car stopped on its own the Bent wheel helped slow it down.

ATTACH ADDITIONAL SHEETS IF NECESSARY See attached to Continue

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

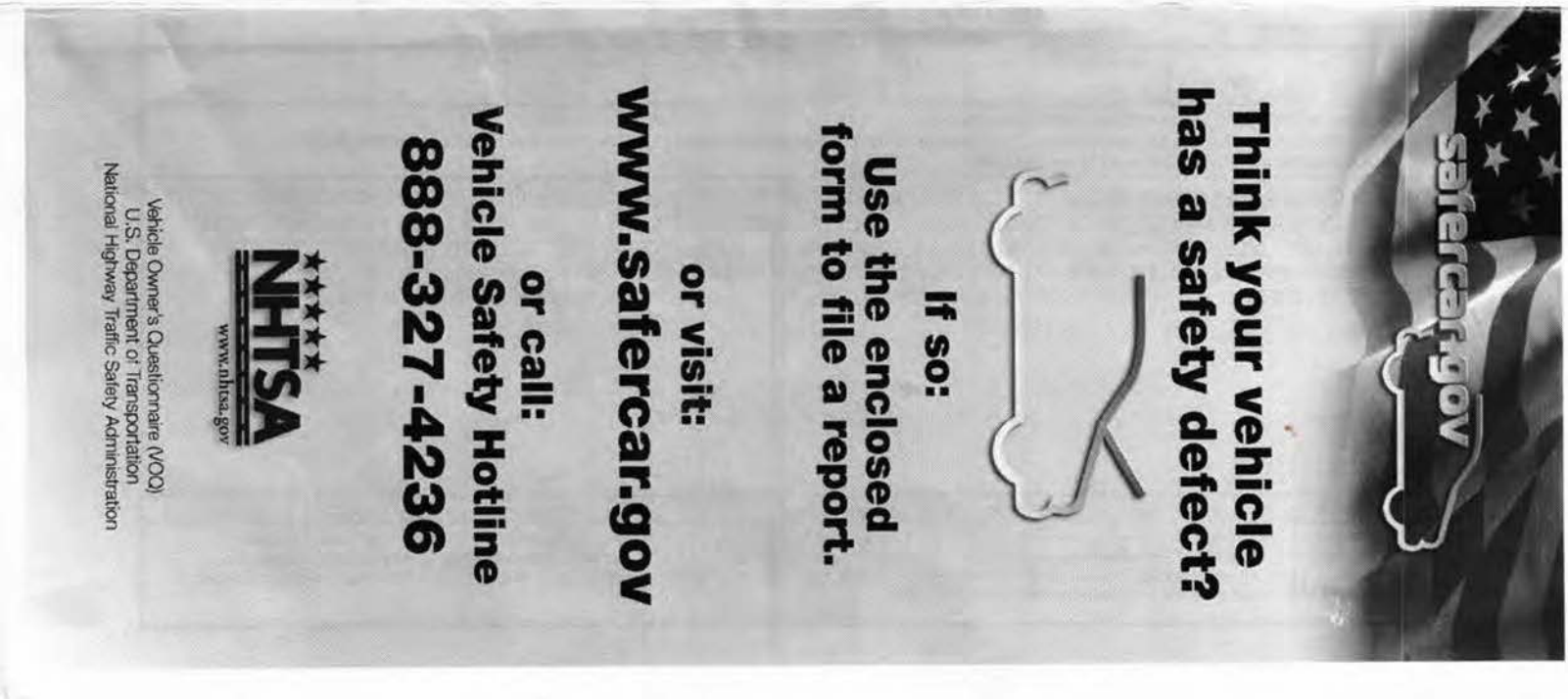
Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



circling the parking lot was not easy, I had to weave in and around cars, until my vehicle, stopped the best wheel helped to slow it down.

I shut the car off and waited for the N.Y.S.T. trooper to arrive. The Trooper called for a tow truck.

The tow truck arrived after approximately 30 minutes. The tow truck driver started the car and checked the brakes, both forward and reverse. they worked. (see my letter to consumer affairs, Nissan north america, dated 11-11-16). in this letter I provided my explanation of what I felt was the cause of brake failure in my 2015 Nissan Rogue.

my wife, in the vehicle with me was thrown against her door and was sore for a few days, but did not seek or require medical attention. I was also thrown against the side air bags causing a bruise to my upper left arm and a sore neck. I was examined by my primary MD on 9/23/16 with a diagnosis of strain of muscle, fascia, tendon at neck level.

We were fine after a few weeks, fortunately we were wearing our seat belts at the time as we always do

We are looking for answers as to why our brakes failed upon impact.

[redacted]

Troy, NY. [redacted]

Tel [redacted]

NEW YORK MOTOR VEHICLE NO-FAULT INSURANCE LAW
VERIFICATION OF TREATMENT BY ATTENDING PHYSICIAN OR OTHER PROVIDER OF HEALTH SERVICE
(This form is not for verification of hospital treatment)

NAME AND ADDRESS OF INSURER OR SELF-INSURER *	NAME, ADDRESS AND PHONE NUMBER OF INSURER'S CLAIM REPRESENTATIVE *
IDS Property Casualty Insurance Company PO Box 19018 Green Bay, WI 54307	Jose Sosa 1-800-872-5246 Ext. 6997 PO Box 19018 Green Bay, WI 54307

DATE	POLICYHOLDER	POLICY NUMBER	DATE OF ACCIDENT	CLAIM NUMBER
September 19, 2016	[redacted]	[redacted]	September 15, 2016	[redacted]

PROVIDER'S NAME AND ADDRESS *

KINDLY COMPLETE AND SUBMIT THIS FORM AS SOON AS POSSIBLE. **PLEASE NOTE, THIS COMPLETED FORM MUST BE SUBMITTED TO THE INSURER AS SOON AS REASONABLY POSSIBLE BUT NO LATER THAN 45 DAYS OR 180 DAYS AFTER TREATMENT DATE, DEPENDING UPON THE POLICY ENDORSEMENT IN EFFECT AT THE TIME OF THE ACCIDENT. IF YOU ARE UNSURE OF THE APPLICABLE TIME REQUIREMENT, KINDLY CONTACT THE CLAIMS REPRESENTATIVE TO DETERMINE WHICH DEADLINE IS APPLICABLE TO THIS CLAIM.**

IF YOU HAVE PREVIOUSLY SUBMITTED AN EARLIER REPORT ON THIS ACCIDENT, YOU NEED ONLY NOTE ANY CHANGES FROM THE INFORMATION PREVIOUSLY FURNISHED AND ADDITIONAL CHARGES.

1. PATIENT'S NAME AND ADDRESS
[redacted] [redacted] TROY, N.Y. [redacted]

2. DATE OF BIRTH	3. SEX	4. OCCUPATION (IF KNOWN)
[redacted]	Male	Retired

5. DIAGNOSIS AND CONCURRENT CONDITIONS
Strain of muscle, fascia, tendon at neck level

6. WHEN DID SYMPTOMS FIRST APPEAR? DATE: 9/15/16	7. WHEN DID PATIENT FIRST CONSULT YOU FOR THIS CONDITION? DATE: 9/23/16

8. HAS PATIENT EVER HAD SAME OR SIMILAR CONDITION?
☐ YES ☒ NO IF YES, state when and describe:

9. IS CONDITION SOLEY A RESULT OF THIS AUTOMOBILE ACCIDENT?
☒ YES ☐ NO IF "NO," explain:

10. IS CONDITION DUE TO INJURY ARISING OUT OF PATIENT'S EMPLOYMENT?
☐ YES ☒ NO

11. WILL INJURY RESULT IN SIGNIFICANT DISFIGUREMENT OR PERMANENT DISABILITY?
☐ YES ☒ NO ☐ NOT DETERMINABLE AT THIS TIME
IF "YES," describe:

12. PATIENT WAS DISABLED (UNABLE TO WORK) N/A	13. IF STILL DISABLED THE PATIENT SHOULD BE ABLE TO RETURN TO WORK ON: DATE:
FROM: THROUGH:	

14. WILL THE PATIENT REQUIRE REHABILITATION AND/OR OCCUPATIONAL THERAPY AS A RESULT OF THE INJURIES SUSTAINED IN THIS ACCIDENT? ☐ YES ☒ NO IF YES, describe your recommendation below:

* LANGUAGE TO BE FILLED IN BY INSURER OR SELF-INSURER

CONTINUE ON PAGE 2

NISSAN NORTH AMERICA, INC.

Consumer Affairs
P.O. Box 685003
Franklin, TN 37068-5003
Telephone: 1-800-647-7261

Date: October 31, 2016

Address: [redacted]
Troy, NY [redacted]

REF: Vehicle: 2015 Nissan Rogue
VIN#: 5N1AT2MVXFC[redacted]
CA#: [redacted]

Dea[redacted]

Thank you for allowing Nissan North America, Inc. the opportunity to review the circumstances regarding the incident involving your vehicle. Please be assured that Nissan North America, Inc. has taken every step necessary to fully investigate this matter.

A Nissan Technical Specialist conducted a detailed inspection of the vehicle and found no evidence of a product problem, failure, or malfunction that may have caused or contributed to the incident.

Based on our inspection of the vehicle and the available information, Nissan North America, Inc. finds no basis on which to offer financial assistance in this matter at this time. Please refer this matter to your insurance company if you have not already done so.

Thank you again for allowing us the opportunity to review your concern.

Sincerely,

DeHenry Kidd
Incident Investigation Specialist
Nissan North America, Inc.

Nov 11, 2016

Consumer affairs
P.O. Box 685003
Franklin, TN 37068-5003

18193

Dear Mr Le Harry Kidd

Your letter to me dated Oct 31, 2016 was at the least confusing. Your last paragraph indicated your investigation found no basis to offer me financial assistance in this matter, please refer this to my insurance company, if I had not already done so.

I never requested financial assistance from Nissan North America. The woman who struck my Rogue handled all of the repairs to my vehicle through her insurance Co.

Money was never mentioned or was the focus of my phone call. It was not or is not my intention to sue Nissan for a defective vehicle.

I thought I made it clear to you that I am not a first time Nissan buyer. Two Nissans sit in my garage. I purchased both of them new. A Murano and a Rogue, and my children have Nissans.

I drive my two youngest grandchildren to school everyday. I want to make sure this vehicle is safe. I was and am looking for an explanation as to why my brakes failed.

The brake failed after my car was struck on the right rear wheel and quarter panel. The impact actually bent the wheel and deployed the drivers side Air bags, both front and back. just the side car bags not the front.

So Bound

The impact left me in the left lane of a four lane highway. Two South lanes and two north lanes with a turning lane in the middle

The impact also left me without brakes the traffic was moderately heavy, but I managed to steer the car through the North bound lanes and into a parking lot full of cars. I continued to press on the brake pedal and steer around the parked cars. The car finally stopped after I circled the lot a few times. I shut the car off and called for the police and tow truck

I asked you to conduct an investigation to determine the cause of brake failure. not to seek financial assistance.

I want to have answers as to Can Continue to rely on the safety level that Nissan offers. Your Cavalier attitude regarding my request is very disappointing

I have a son in law that is a technician on an Area Automotive Shop. We placed my damaged vehicle on a lift and examined the area repaired from the impact.

The explanation we conclude from

Our examination is as follows: The impact on the left rear wheel disrupted the tone ring signal to the sensor which controls the ABS. The brakes failed because it was not receiving the proper signal from the tone ring.

The brakes were restored after I turned the car off to wait for the Ky State Trooper and the tow truck. When the tow truck arrived the driver started my vehicle and the brakes worked both forward and reverse. I suspect the sensor re booted after being shut off and then turned back on. This sounds like what happened.

Perhaps you could pass this information along to Nissan engineers for their evaluation and possible correction.

If we all work together we can make sure that Nissan continues to be at the top in Car safety and Sales

Respectfully

[redacted]

Troy, Ky [redacted]

cc CEO: MR Carlos Ghosn
CC: Mike Gerrish Dealer Technical Specialist

TRAVELERS

Albany-Claim Department-PI
For Supplement Inspect Call 888-299-7456
Prompt 2
P.O. Box 430
BUFFALO, NY 14240
Phone: (800) 223-4820

Claim #: [redacted]
Workfile ID: 94cff760

Estimate of Record

Written By: JASON WASON, License Number: 1079136, 9/20/2016 9:06:43 AM
Adjuster: CORREA, MICHAEL. (518) 454-4723 Business

Insured:	[redacted]	Owner Policy #:		Claim #:	[redacted]
Type of Loss:	Liability	Date of Loss:	09/15/2016 06:06 PM	Days to Repair:	5
Point of Impact:	07 Left Rear	Deductible:			

Owner (Claimant):
[redacted]
TROY, NY [redacted]
[redacted] Business
Evening

Inspection Location:
LUSSIER'S AUTOBODY
1385 VISCHER FERRY RD
CLIFTON PARK, NY 12065
Repair Facility
(518) 371-1103 Business
09/20/2016 Date Inspected

Appraiser Information:
jwason@travelers.com
(518) 588-9251

Repair Facility:
LUSSIER'S AUTOBODY
1385 VISCHER FERRY RD
CLIFTON PARK, NY 12065
(518) 371-1103 Business
141645066 Federal ID
7024375 License Number

VEHICLE

2015 NISS Rogue SL AWD 4D UTV 4-2.5L Gasoline Sequential MPI BLACK

VIN:	5N1AT2MVXFC[redacted]	Production Date:	10/2014	Interior Color:	BLACK
License:	[redacted]	Odometer:	36814	Exterior Color:	BLACK
State:	NY	Condition:	Good		

TRANSMISSION
Automatic Transmission
4 Wheel Drive
POWER
Power Steering
Power Brakes
Power Windows
Power Locks
Power Mirrors
Heated Mirrors
Power Driver Seat
DECOR
Dual Mirrors
Privacy Glass
Console/Storage
Overhead Console
CONVENIENCE
Air Conditioning
Intermittent Wipers
Tilt Wheel
Cruise Control
Rear Defogger
Keyless Entry
Alarm
Message Center
Steering Wheel Touch Controls
Rear Window Wiper
Telescopic Wheel
Climate Control
Navigation System
Backup Camera w/Parking Sensors
RADIO
AM Radio
FM Radio
Stereo
Search/Seek
CD Player
Auxiliary Audio Connection
Premium Radio
Satellite Radio
SAFETY
Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)
4 Wheel Disc Brakes
Traction Control
Stability Control
Front Side Impact Air Bags
Head/Curtain Air Bags
Hands Free Device
ROOF
Luggage/Roof Rack
SEATS
Bucket Seats
Leather Seats
Heated Seats
WHEELS
Aluminum/Alloy Wheels
PAINT
Clear Coat Paint
OTHER
Fog Lamps
Rear Spoiler
Signal Integrated Mirrors
TRUCK
Rear Step Bumper
Power Trunk/Gate Release

Estimate of Record

2015 NISS Rogue SL AWD 4D UTV 4-2.5L Gasoline Sequential MPI BLACK

Line	Oper	Description	Qty	Extended Price $		Labor	Paint
1	RESTRAINT SYSTEMS						
	NOTE: SIDE DEPLOYMENT Seat back assembly Deployed side air bag Deployed head air bag Wiring harness Connectors Diagonostic unit Side sensor						
2	Repl	LT Head air bag US built	1	489.75	m	0.8	
3		Air bag system diagnosis			m	0.5	
4	Repl	Diagnostic unit US built	1	506.45	m	0.3	
5	Repl	LT Side impact sens C-pillar	1	178.20	m	0.3	
6	* Repl	LT Belt & retractor charcoal US built	1	108.75		1.0	
7	SEATS & TRACKS						
8	Repl	Seat back assy w/leather charcoal	1	1,625.96		1.0	
9	Repl	Wire harness seat, US built w/heated	1	50.11			
10	R&I	LT R&I front seat				0.5	
11	CONSOLE						
12	R&I	R&I console assy				0.9	
13	ROOF						
14	Repl	Headliner	1	975.84		4.0	
15	PILLARS, ROCKER & FLOOR						
16	R&I	LT Rocker molding US built				0.5	
17	R&I	LT Wndshld plr trim US built				0.2	
18	R&I	LT Upr ctr plr trim US built				Incl.	
19	R&I	LT Lwr ctr plr trim almond US built				0.2	
20	QUARTER PANEL						
21	* Rpr	LT Quarter panel				3.0	2.7
		NOTE: REPAIR LOWER AREA UNDER COVER					
22		Add for Clear Coat					1.1
23	# Refn	PARTIAL REFINISH ADJUSTMENT					-1.7
		NOTE: REFINISH LOWER AREA ONLY. CUT CLEAR AT BUMPER MOUNT AREA					
24	R&I	LT Pressure vent				0.1	
25	Repl	LT Wheelhouse liner	1	44.05		0.3	
26	Repl	LT Wheelhouse mldg	1	26.62		0.1	
27	REAR BUMPER						
28		O/H rear bumper				1.5	
29	** Repl	A/M CAPA Bumper cover	1	282.00		Incl.	2.8
		NOTE: LOWER TEXTURE DAMAGE					
30		Add for Clear Coat					1.1
31	# R&I	STEP PAD				0.5	
32	WHEELS						

Estimate of Record

2015 NISS Rogue SL AWD 4D UTV 4-2.5L Gasoline Sequential MPI BLACK

33	**	Repl	RECOND LT/Rear Wheel alloy 18"	1	189.00	m	0.3	
34	#	Subl	4 WHEEL ALIGNMENT	1	79.99			
35	#	Subl	MOUNT AND BALANCE TIRE	1	20.00			
36	REAR SUSPENSION							
37		Repl	LT Knuckle US built	1	219.87	m	2.0	
			NOTE: LABOR: Time includes R&R rotor, hub assembly, splash shield and knuckle. NO AFTERMARKET AVAIL					
38		Repl	LT Trailing arm	1	45.82	m	0.6	
39			Deduct for Overlap				-0.3	
40	**	Refn	A/M CORROSION PROTECTION					0.2
41	**	Repl	A/M CAR COVER	1	5.00		0.2	
42	**	Repl	A/M FLEX ADDITIVE	1	5.00			
43	OTHER CHARGES							
44	#		Towing	1	263.50			
45	#		E.P.C.	1	0.00			
			SUBTOTALS		5,115.91		18.5	6.2

NOTES

Estimate Notes:
******LIABILITY ACCEPTED******
5 DAY REPAIR. 1-2 DAYS FOR PARTS ORDER RECEIVE.
EST COMP 9/29..
UNRELATED PRIOR DAMAGES NOTED.
TOW BILL $263.50
VECHICLE IS NOT DRIVABLE. AIR BAGS DEPLOYED.
OWNER TO USE LUSSIERS FOR REPAIRS.
A/P WITH KEVIN AT SHOP.
*****VERBAL DOP ON FILE. PAY SHOP DIRECT*****

ESTIMATE TOTALS

Category	Basis		Rate	Cost $
Parts				4,852.41
Body Labor	18.5 hrs	@	$ 50.00 /hr	925.00
Paint Labor	6.2 hrs	@	$ 50.00 /hr	310.00
Paint Supplies	6.2 hrs	@	$ 30.00 /hr	186.00
Other Charges				263.50
Subtotal				6,536.91
Sales Tax	$ 6,536.91	@	7.0000 %	457.58
Total Cost of Repairs				6,994.49
Total Adjustments				0.00
Net Cost of Repairs				6,994.49

Estimate of Record

2015 NISS Rogue SL AWD 4D UTV 4-2.5L Gasoline Sequential MPI BLACK

All supplements must be pre-approved by Travelers. Please call 888-299-7456 (prompt 2)

Supplement repair charges may be subject to rejection unless approved by Travelers prior to repairs.

This instrument is not an authorization to repair. Repair must be pre-authorized by the vehicle owner.

Vehicle owner maintains the right to repair vehicle at a repair facility of their choice.

Please present this estimate to the repair facility prior to repairs.

Should you wish to take this matter up with the New York State Department of Financial Services, you may file with the Department either on its website at http://www.dfs.ny.gov/consumer/fileacomplaint.htm or you may write to or visit the Consumer Assistance Unit, Financial Frauds and Consumer Protection Division, New York State Department of Financial Services, at: One State Street, New York, NY 10004; One Commerce Plaza, Albany, NY 12257; 163B Mineola Boulevard, Mineola, NY 11501; or Walter J. Mahoney Office Building, 65 Court Street, Buffalo, NY 14202

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR COMMERCIAL INSURANCE OR A STATEMENT OF CLAIM FOR ANY COMMERCIAL OR PERSONAL INSURANCE BENEFITS CONTAINING ANY MATERIALLY FALSE INFORMATION, OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO, AND ANY PERSON WHO, IN CONNECTION WITH SUCH APPLICATION OR CLAIM, KNOWINGLY MAKES OR KNOWINGLY ASSISTS, ABETS, SOLICITS OR CONSPIRES WITH ANOTHER TO MAKE A FALSE REPORT OF THE THEFT, DESTRUCTION, DAMAGE OR CONVERSION OF ANY MOTOR VEHICLE TO A LAW ENFORCEMENT AGENCY, THE DEPARTMENT OF MOTOR VEHICLES OR AN INSURANCE COMPANY, COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME, AND SHALL ALSO BE SUBJECT TO A CIVIL PENALTY NOT TO EXCEED FIVE THOUSAND DOLLARS AND THE VALUE OF THE SUBJECT MOTOR VEHICLE OR STATED CLAIM FOR EACH VIOLATION.

You are entitled to the return of all replaced parts, except warranty and exchange parts, but you must ask for them in writing before any work is done. If you authorize work by phone, the shop must keep any replaced parts, and make them available when you pick up the vehicle.

THE PREPARATION OF THIS ESTIMATE MAY HAVE BEEN BASED ON THE USE OF CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. THERE ARE WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS. THESE WARRANTIES ARE PROVIDED BY THE MANUFACTURER AND/OR DISTRIBUTOR OF THE PARTS RATHER THAN BY THE ORIGINAL MANUFACTURER OF YOUR VEHICLE.

Estimate of Record

2015 NISS Rogue SL AWD 4D UTV 4-2.5L Gasoline Sequential MPI BLACK

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ARF3650, CCC Data Date 9/16/2016, and potentially other third party sources of data; and (b) the parts presented are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2017 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:
m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:
D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:
Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:
BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

Estimate of Record

2015 NISS Rogue SL AWD 4D UTV 4-2.5L Gasoline Sequential MPI BLACK

PURSUANT TO SECTION 2610 OF THE INSURANCE LAW, AN INSURANCE COMPANY CANNOT REQUIRE THAT REPAIRS BE MADE TO A MOTOR VEHICLE IN A PARTICULAR PLACE OR REPAIR SHOP. YOU HAVE THE RIGHT TO HAVE YOUR VEHICLE REPAIRED IN THE SHOP OF YOUR CHOICE.

Estimate of Record

2015 NISS Rogue SL AWD 4D UTV 4-2.5L Gasoline Sequential MPI BLACK

ALTERNATE PARTS SUPPLIERS

Line	Supplier	Description	Price
29	KEYSTONE - ALBANY, NY 70 KARNER ROAD ALBANY NY 12205 (518) 452-7730	#NI1100295C A/M CAPA Bumper cover Quote: 83301470 Expires: 11/03/16	$ 282.00
33	KEYSTONE - ALBANY, NY 70 KARNER ROAD ALBANY NY 12205 (518) 452-7730	#ALY62619U20 RECOND LT/Rear Wheel alloy 18" Quote: 83301470 Expires: 11/03/16	$ 189.00

ACCIDENT INFORMATION EXCHANGE FORM

NY State Law requires that any accident resulting in a fatality, injury or damage to property of any person (including damage to your vehicle) or entity over $1000 be reported by YOU to the Department of Motor Vehicles (DMV) within 10 days after an accident. Failure to report an accident or failure to give correct information is a misdemeanor and may result in the suspension/revocation of your driver's license (or operating privilege in NYS) and all vehicle certifications or registrations.

Report your Accident to DMV on DMV form MV-104 (Report of Motor Vehicle Accident). Police Accident Reports (DMV form MV-104A) DO NOT satisfy YOUR civilian reporting requirement.

Accident Report #	Local Codes	Date	Time	# of Veh.	Town, City, Road Name
[redacted]		09/15/2016	6:06 PM	2	HALFMOON, TOWN OF - 4659 ROUTE 9

Police Agency	Officer's Name/Badge ID#			
SP CLIFTON PARK - 14503	BARCOMB	BRANDON	M	187

VEHICLE # 001

Operator's Name	Date of Birth	Address
[redacted]	[redacted]	10 STONEY CREEK DR

City/State/Zip	Motorist I.D.#	Vehicle Year and Make	License Plate # and State
CLIFTON PARK NY [redacted]	[redacted]	2007 HOND	[redacted] NY

Vehicle Type	Insurance Code and Company	Vehicle Owner
4DSD	354 - TRAVELERS IND CO OF CT	[redacted] [redacted]

Vehicle Towed By	Vehicle Towed To

Miscellaneous Notes

VEHICLE # 002

Operator's Name	Date of Birth	Address
[redacted]	[redacted]	[redacted]

City/State/Zip	Motorist I.D.#	Vehicle Year and Make	License Plate # and State
TROY NY [redacted]	[redacted]	2015 NISS	[redacted] NY

Vehicle Type	Insurance Code and Company	Vehicle Owner
SUBN	049 - IDS PROPERTY CASUALTY INSURANCE	[redacted]

Vehicle Towed By	Vehicle Towed To

Miscellaneous Notes

Please wait 14 days before contacting DMV to request a copy of your accident report.

If you want to purchase a copy of the police accident report, form MV-104A,
complete DMV's "REQUEST FOR COPY OF ACCIDENT REPORT" form MV-198C and send it to DMV.
The form and instructions are available at www.dmv.ny.gov or at your local DMV office.

To obtain a blank civilian Accident Report (Form MV-104),
visit the DMV office nearest you
or
access forms online at www.dmv.ny.gov

LUSSIER'S AUTOBODY & REPAIRS LTD.
1385 Vischer Ferry Road
CLIFTON PARK, NY 12065-6325
Ph: 518-371-1053, Fax: 518-371-1376

REPAIR ORDER

Name [redacted]	Date of Order 9/30/16
Address	[redacted]
Email	
Day Phone / Ext. / Evening Phone	Date Promised
Job Name	
Year, Make, Model: 2015 Nissan Rogue	Customer Order No. / Order Written By
Serial No. 5N1AT2MVXFC [redacted]	License No [redacted]
Motor No.	Odometer 36,81–

Qty	Part Number & Descrip[redacted]	Amount		Description Of Work	Amount	
				☐ Lube ☐ Change Oil ☐ Oil Filter ☐ Tune up ☐ Trans. ☐ Diff.		
	Travelers			Repairs to Lt Rear		
	p# [redacted]	6994	49	Includes parts		
				labor		
				paint materials	6,994	49
	Travelers cues	1,219	20			
				Supplement	1,219	20
				____ Liters/Gals. of Gas @	Total Labor	
				____ Liters/Qts. of Oil @	Total Parts	
	Total Parts			____ kg./Lbs. of Grease @	Accessories	

Qty	Accessories	Amount
	Total Accessories	

Gas, Oil & Grease	
Sublet Repairs	
EPA/Waste Disposal	
Tax	Included
Total	8213.69

I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate above vehicle for purpose of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is understood that you will not be held responsible for loss or damage to vehicles or articles left in vehicles in case of fire, theft, or any other cause beyond your control.

[redacted]