

FEB 06 2019

ODJ

1200 North Jersey Ave
So East West Bldg.
Washington DC 20590

Jan 20, 2019

CL-10928604 - 5071

Dear Sir, Madam:

My name is [REDACTED]

I live at [REDACTED] in Troy, NY. I am writing
to find information on the status of my complaint
filed with NHTSA on 11-29-16. My Complaint was
10928604.

I have not received any information
since I filed the Complaint.

My Vehicle, a 2015 Nissan Rogue SL, was struck
in the drivers side rear quarter panel bending the
rear wheel, causing my brakes to fail. I was
driving on a 5 lane highway at the time of impact.
The air bags deployed at impact. I had to steer
around cars to get off the highway. I managed to
find a parking lot on the side of the road. I
circled around cars in the parking lot until my
car slowed to a stop. I turned the car off and
waited for a NYS trooper and a tow truck.

Strangely when the tow truck driver started
the car again the brakes worked.

Nissan conducted an inspection of my
Vehicle and found no evidence of a product problem.

EA
02/07/19
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The Nissan employee who conducted the exam was Michael Garrill, a Dealer Technical Specialist.

I suspect what actually happened to my vehicle is as follows: The impact on the left rear wheel disrupted the tone ring signal to the sensor which controls the ABS. The brakes failed because it was not receiving the proper signal from the tone ring.

The brakes were restored after I turned the car off and the tow truck driver turned it back on. I suspect the sensor re-booted after being shut off and then turned back on.

I related this information to Nissan to pass along to their design engineers, but I never received a response.

Any information you can provide will be appreciated.

Respectfully,

Tel #

Troy, Ny.

TROY, N.Y.

ALBANY NY 120

22 JAN 2019 PM 3 L



O.D.I. (office of Defective Investigations)
1200 North Jersey ave
So East West Bldg.
Washington DC 20590

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