



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

29-NOV-2016
FEB - 3 2017

Repository ☐

Reference No.
10928513

OWNER INFORMATION (Type or Print)

Name

Address

City PERHAM

State MN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JF2SH646X9H

Make
SUBARU

Model
FORESTER

Model Year
2009

Date Purchased
26-OCT-13

Dealer's Name and Telephone Number
R & G SUBARU

Engine:
No: Cylinders 4

Fuel Type:

Original Owner
☐

Dealer's City
DETROIT LAKES

State
MN

Zip Code
56501

Transmission Type

☒ Antilock Brakes
☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)
30-JUL-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* TAKATA RECALL. THE CONTACT OWNS A 2009 SUBARU FORESTER. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V358000 (AIR BAGS) HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PART DISTRIBUTION CONNECT. UPDATED 01/05/2017*CT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

R&G SUBARU

321 Main Street W.
 Detroit Lakes, MN 56501
 (218) 847-2498
 1-800-547-0074
 www.rgsubaru.com



SERVICE DEPARTMENT HOURS
 8:00 a.m. to 5:30 p.m.
 Monday - Friday
 9:00 a.m. to 1:00 p.m. Saturday

JAN 24 2017

R/O Open Date	R/O Number				
1/12/17					
R/O Close Date	Status				
1/12/17	Pre-Invoice				
Mileage In	Mileage Out				
60634	60634				
Service Advisor / Tag #					
John Buschette					
Vehicle Identification Number					
JF2SH646X9F					
Delivery Date	In-Service Date				
10/26/13					
Year	Make	Model	Body	Color	License Number
2009	SUBARU	FORESTER	4DR AUTO X LIMITE	GREEN	

[Redacted Address]

PERHAM, MN [Redacted]

Year	Make	Model	Body	Color	License Number
2009	SUBARU	FORESTER	4DR AUTO X LIMITE	GREEN	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - 182031: WQR53 FRONT PASSENGER AIR BAG INFLATOR REPLACEMENT Caused by TKA16 PASSENGER FRONT AIRBAG INFLATOR REPLACEMENT NEW#XMBLGBH2475 OLD#XMBKV232359 Work performed by Adam Bosen (9) Installed 98279SC010 :RC AIR BAG INFLATOR KIT Qty: 1	Warranty Warranty
<i>Reference #: 10928513</i>	
<i>Thank-you for your help!</i>	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X