

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

FOR AGENCY USE ONLY 100148

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received

28-NOV-2016
JAN 24 2017Repository ☐Reference No.
10928281**OWNER INFORMATION (Type or Print)**

Name [REDACTED]

Address [REDACTED]

City DAVIDSONVILLE State LA Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GKEC13JX7R [REDACTED]

Make

GMC

Model

YUKON

Model Year

2007

Date Purchased

02-20-2006

Dealer's Name and Telephone Number

GERRY LANE GMC

Engine:

No: Cylinders

8

Fuel Type:

GASOLINE

Original Owner



Dealer's City

State

Zip Code

Transmission Type



Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

08-AUG-2016

AUTO (4SP)



Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* TAKATA RECALL. THE CONTACT OWNS A 2007 GMC YUKON. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V381000 (AIR BAGS) AND STATED THAT THE PART WAS NOT AVAILABLE WITHIN A REASONABLE TIME FRAME TO SCHEDULE THE RECALL REPAIR. THE VEHICLE REMAINED PARKED FOR MONTHS. THE DEALER DID NOT GIVE A SPECIFIC DATE FOR WHEN THE PART WOULD BECOME AVAILABLE. THE MANUFACTURER COULD NOT PROVIDE AN ESTIMATED DATE FOR WHEN THE CONTACT'S VEHICLE WOULD RECEIVE THE RECALL REPAIR. THE CONTACT WAS NOT EXPERIENCING A FAILURE. VIN TOOL CONFIRMS PARTS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Takata Recall: 2007 GMC Yukon, VIN #1GKEC13JX7R [REDACTED]

Called National Highway Traffic Safety Administration (NHTSA) on November 28, 2016. Complaint #ODI 10928281.

Can you give me any insight on when GMC Recall 49151, passenger side airbag, will be resolved? I received the notice on August 08, 2016. When I received the notice I inquired with my dealer as to the possible completion date, but he laughed and informed me he had no idea of what I was even talking about. I have a 2007 GMC Yukon, on the recall list.

I'm afraid to drive the truck since being notified, and will most certainly not ride anyone in the passenger seat.

So, I have a vehicle in my garage that has, for the most part, not been used since I received the notice on August 08, 2016.

Any information you can provide about the pending resolution to this recall will be appreciated.

GM says it is working quickly to finalize the necessary repair procedures and/or obtain parts. I doubt anyone is doing much toward a resolution to this recall.

Hasn't this GONE LONG ON ENOUGH?

Regards,

[REDACTED]