

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

November 10, 2016

**Administrator, National highway Traffic Safety Administration
1200 New Jersey Avenue S.E.
Washington. DC 20590**

NOV 16 2016

To Whom It May Concern:

I am writing to you concerning an airbag recall notice dated June 9, 2016 I received on the defective Takata airbags from Toyota headquarters in California indicating that my 2008 Yaris sedan was one of the vehicles that was on a recall. I have been in contact with my local Toyota dealer in Springfield, VA and was told several times they still do not have the passenger frontal PSAN airbag inflator part.

I have been in contact with customer service representatives at the headquarters in California and they did not have any answers on when they would have the parts to send out to the Toyota local dealers. I have waited over five months and still have had no correspondence from Toyota to make an appointment to have the defective airbag replaced.

I have spoken to other people who have other vehicle brand names and their airbags have been replaced. I think Toyota needs to take action in getting these replacements as they were notified in May 2016.

The correspondence that was sent from Toyota headquarters stated that if I felt this was not corrected within a reasonable time frame to contact your department. I do not feel I should wait for an accident to happen. I would appreciate any information you could forward to me in this matter.

Thank you.

[Redacted signature block]

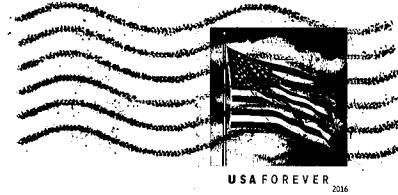
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