



INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6)
 DOT Auto Safety Hotline
Vehicle Owner's Questionnaire

FOR AGENCY USE ONLY 100148

U.S. Department of Transportation
 National Highway Traffic Safety Administration

To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

Date Received	Repository <input type="checkbox"/>
22-NOV-2016	Reference No. 10927451

OWNER INFORMATION (Type or Print)			
Name	[REDACTED]		
Address	[REDACTED]		
City	State	Zip Code	Daytime Telephone Number
KENT	WA	[REDACTED]	[REDACTED]
			E-mail Address
			[REDACTED]
Evening Telephone Number			
[REDACTED]			

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1C4RJFBG5GC [REDACTED]	JEEP	GRAND CHEROKEE	2016
Date Purchased	Dealer's Name and Telephone Number	Engine:	Fuel Type:
5-29-16	Bud Gary CDJR 253-833-2485	No: Cylinders	Reg
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code
	Auburn	WA	98002
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
AUTOMATIC	<input type="checkbox"/> Cruise Control		Yes
		Incident Date(s)	20-OCT-2016

FAILED COMPONENT(S)/PART(S) INFORMATION	
Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL. 030000 BRAKES (PWS)	Failure Mileage 6002
	Failure Speed Stopped

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION				
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2016 JEEP GRAND CHEROKEE. WHEN THE ACCELERATOR PEDAL WAS DEPRESSED FROM A STOP, THE ENGINE RESTARTED AND HESITATED TO RESPOND. THE FAILURE OCCURRED WITHOUT WARNING. THE VEHICLE WAS TAKEN TO A DEALER, BUT THE FAILURE WAS UNABLE TO BE DUPLICATED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 6,002.

see attached memo

USDOT NHTSA
Ref # 10927451

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.