



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT (1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

| | |
|---------------|-------------------------------------|
| Date Received | Repository <input type="checkbox"/> |
| 14-NOV-2016 | Reference No. 10925973 |

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: BRECKENRIDGE State: CO Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

| | | | |
|---|---|--------------------------|---------------------------------|
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side | Make | Model | Model Year |
| 1C4RJFBG2G0 [REDACTED] | JEEP | GRAND CHEROKEE | 2016 |
| Date Purchased | Dealer's Name and Telephone Number | Engine: No: Cylinders | Fuel Type: |
| 11/2016 | UPOLSOX | | |
| Original Owner | Dealer's City | State | Zip Code |
| <input checked="" type="checkbox"/> | BAEDAVELD | WI | 53507 |
| Transmission Type | <input checked="" type="checkbox"/> Antilock Brakes | Powertrain | Multiple Failure: |
| Auto | <input checked="" type="checkbox"/> Cruise Control | | Accelerator stuck |
| | | | Incident Date(s) 24-OCT-2016 |

FAILED COMPONENT(S)/PART(S) INFORMATION

| | | |
|--|--------------------------|---------------------|
| Vehicle Component Code: 180000 VEHICLE SPEED CONTROL | Failure Mileage 11600 | Failure Speed 30 |
|--|--------------------------|---------------------|

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

| | | |
|---------------------------------|---|--|
| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15) |
| MICHLEAD | | |
| DOT No. (Example: DOTM19ABC036) | <input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | Failure Location: [REDACTED] WISCONSIN 53582 |
| Tire Component Code | Tire Failure Type: | |

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

| | | |
|----------------------------|----------------------|-----------------|
| Make: | Date Manufactured: | Model No./Name: |
| | | |
| Seat Type: | Installation System: | |
| | | |
| Child Seat Component Code: | Failed Part: | |

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

| | | | | |
|--|---|--------------------------------|-----------------------|-------------------------|
| Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured 0 | Number of Deaths 0 | Reported to Police N |
|--|---|--------------------------------|-----------------------|-------------------------|

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNED A 2016 JEEP GRAND CHEROKEE. THE CONTACT STATED THAT THE VEHICLE WAS PARKED INSIDE A GARAGE FACING FORWARD. WHILE THE BRAKE PEDAL WAS DEPRESSED, THE CONTACT PUSHED THE START BUTTON AND THE VEHICLE SUDDENLY ACCELERATED AT APPROXIMATELY 30 MPH INTO THE FRONT LAWN. THE VEHICLE STRUCK A TREE STUMP WITH THE FRONT PASSENGER SIDE WHEEL, WENT AIRBORNE APPROXIMATELY SEVEN FEET OFF THE GROUND, AND LANDED ON THE OTHER END OF THE DRIVEWAY. THE VEHICLE KEPT ACCELERATING AND CRASHED INTO A BUILDING ON THE PROPERTY. THERE WERE NO INJURIES AND A POLICE REPORT WAS NOT FILED. THE CONTACT MANAGED TO SWITCH THE GEAR INTO PARK AND STOP THE VEHICLE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VEHICLE WAS DESTROYED AND TOWED. THE APPROXIMATE FAILURE MILEAGE WAS 11,600.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)



ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

MILWAUKEE
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UNITED STATES**



BUSINESS REPLY MAIL
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?

If so:



Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

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