


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 <p style="text-align: center;">INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p style="text-align: center;">Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 14-NOV-2016	Repository <input type="checkbox"/> Reference No. 10925872
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address			
City	State	Zip Code	Evening Telephone Number
PHILADELPHIA	PA		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
5UXZV4C52BL		BMW	X5
Model Year	Date Purchased		Dealer's Name and Telephone Number
2011			
Engine: No. Cylinders	Original Owner		Fuel Type:
	<input type="checkbox"/>		
Dealer's City		State	Zip Code
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
	<input type="checkbox"/> Cruise Control		Incident Date(s)
			14-NOV-2016
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 100000 POWER TRAIN, 060000 ENGINE (PWS)		Failure Mileage	Failure Speed
		62000	60
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:	
	<input type="checkbox"/> Prior Repair		
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
		Reported to Police	
		N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2011 BMW X5. WHILE DRIVING 60 MPH, THE ACCELERATOR PEDAL WAS DEPRESSED, BUT THE VEHICLE FAILED TO ACCELERATE AND LOST POWER. THE ENGINE TEMPERATURE WARNING INDICATOR ILLUMINATED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR ROUTINE SERVICE AND THE TECHNICIAN STATED THAT THERE WAS A FAILURE WITH THE ENGINE FAN. THE VEHICLE WAS DIAGNOSED AND PRODUCED DIAGNOSTIC CODE 3792. THE CONTACT WAS UNSURE ABOUT WHAT PARTS NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE CONTACT WAS AWARE OF NHTSA CAMPAIGN NUMBER: 11V521000 (ENGINE AND ENGINE COOLING), BUT THE VIN WAS NOT INCLUDED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 62,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

LUCKY AUTOMOTIVE INC
1617 W. CHELTENHAM AVE – ELKINS PARK, PA 19027
PHONE:(215)635-5252 – FAX:(215)635-5255
ASE CERTIFIED MASTER COLLISION REPAIR / REFINISH TECHNICIAN
MOTOR VEHICLE PHYSICAL DAMAGE APPRAISER LICENSED BY PA#139393

*** PRELIMINARY ESTIMATE ***

12/24/2015 12:40 PM

Owner

Owner: [REDACTED]
Address: [REDACTED]
City State Zip: Philadelphia, PA [REDACTED]
Work/Day:
FAX:

Inspection

Inspection Date: 12/24/2015 12:41 PM
Inspection Type:
Appraiser Name: Jin Yi
Appraiser License # :

Repairer

Repairer: LUCKY AUTOMOTIVE INC.
Address: 1617 W. CHELTENHAM AVE.
City State Zip: ELKINS PARK, PA 19027
Email: luckyauto1617@gmail.com
Contact:
Work/Day: (215)635-5252
FAX: (215)635-5255

Remarks

TIRES AND BRAKES
L/F
R/F
L/R
R/R
INSURANCE COMPANY: FARMERS INS.
POLICY # [REDACTED]
EXPIRATION: 2/16/2016
OLD ODOMETER: 34726

Vehicle

2011 BMW X5 3.5i 4 DR Wagon
6cyl Gasoline Turbo 3.0
8-Speed Automatic

Lic.Plate: [REDACTED]
Lic Expire:
Veh Insp# :
Condition:
Ext. Refinish: Two-Stage

Lic State: PA
VIN: 5UXZV4C52BL [REDACTED]
Mileage Type: Actual
Code: 47133A
Int. Refinish: Two-Stage

Options

AM/FM CD Player
Alarm System
Anti-Lock Brakes

Adaptive Headlights
Aluminum/Alloy Wheels
Auto Headlamp Control

Air Conditioning
Amplifier
Auto-Leveling Headlamps

Bucket Seats	Center Console	Cruise Control
Daytime Running Lights	Driver Seat Memory	Dual Airbags
Dual Power Seats	Dual Pwr Lumbar Supports	Dual Zone Auto A/C
Fog Lights	Garage Door Opener	Head Airbags
Heated Power Mirrors	Heated W/S Wiper Washers	High Intensity Headlamps
Illuminated Visor Mirror	Intermittent Wipers	Keyless Entry System
Leather Shift Knob	Leather Steering Wheel	Lighted Entry System
MP3 Decoder	Mirror(s) Memory	Onboard Computer
Power Brakes	Power Door Locks	Power Steering
Power Windows	Rain-Sensing W/S Wipers	Rear Spoiler
Rear Window Defroster	Rear Window Wiper/Washer	Rem Trunk-L/Gate Release
Run-Flat/Self-Seal Tires	Side Airbags	Split Folding Rear Seat
Stability Cntrl Suspens	Steering Linked Headlamps	Strg Wheel Radio Control
Tachometer	Theft Deterrent System	Tilt & Telescopic Steer
Tinted Glass	Tire Pressure Monitor	Tonneau/Cargo Cover
Traction Control System	Trip Computer	Vinyl Seats
Wood Interior Trim		

Damages

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ%	B%	Hours	R
Engine And Components										
1	EC	762		Pump,Engine Coolant	Replace Economy	\$560.00*			3.5*	ME
Manual Entries										
2	E			COOLANT	Replace OEM	\$40.00*				SM*
2	Items									

Estimate Total & Entries

Gross Parts						\$40.00				
Other Parts						\$560.00				
Parts & Material Total									\$600.00	
Tax on Parts & Material					@ 6.000%				\$36.00	
Labor										
				Rate	Replace	Repair	Hrs	Total	Hrs	
					Hrs					
Sheet Metal (SM)				\$52.00						
Mech/Elec (ME)				\$75.00	3.5			3.5		\$262.50
Frame (FR)				\$54.00						
Refinish (RF)				\$52.00						
Labor Total								3.5 Hours		\$262.50
Tax on Labor					@ 6.000%					\$15.75
Gross Total										\$914.25
Net Total										\$914.25

PAID
11/16/16

Alternate Parts Y/00/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 19027 Default
Recycled Parts NOT REQUESTED
Rate Name Default