

NEF-010

CL-10925784-2544

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

October 22, 2016

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

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Dear NHTSA Administrator ,

This is concerning Campaign ID recall Number 16V063. Seven months ago I was advised of a safety recall for model year 2007 Saab 9-3 that I own equipped with *Takata* airbags. The recall notice stated that GM and Saab "are concerned about your safety". We have contacted the Saab Official Customer Service Assistance Center by email several times as well as via telephone. They keep telling us that the parts are not yet available to repair or replace the airbags on the Saab model year 2007 9-3. My wife and I are still operating the vehicle with great reservations about what injury or death could occur because of defective *Takata* airbags. We believe that this delay in getting the parts for the repair of the airbags is unacceptable, especially when we have learned that *Takata* airbags are being installed in thousands of new cars ahead of our vehicle and many others under the above mentioned recall.

This is a formal request that you and your agency review this serious situation and act to make necessary parts available under Campaign ID recall number 16V063, GM safety recall 28810 and Saab safety recall 15041 to repair our 2007 Saab 9-3. Please advise.

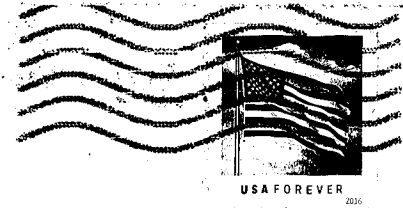

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