

CL- 1825238-2276

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

THOMAS J. MILLER
ATTORNEY GENERAL



ADDRESS REPLY TO:
Hoover Bldg., 1305 E. Walnut Street
Des Moines, Iowa 50319

Telephone: 515-281-5926
Toll Free: 888-777-4590 (In Iowa)
Fax: 515-281-6771
www.iowaAttorneyGeneral.gov

CONSUMER PROTECTION DIVISION

Department of Justice

December 6, 2016

[REDACTED]
Batavia, IA [REDACTED]

DEC 20 2016

Dear [REDACTED]

We have received and reviewed your letter about the above referenced matter. From the information you provided, it appears your inquiry may more appropriately be reviewed for possible action by the agency listed below. Therefore, by copy of this letter, your information was **forwarded** to that agency for review. We anticipate the agency will respond to you after reviewing the information.

The agency may or may not take action based on your complaint. If the agency decides not to take action, you may wish to consult with a private attorney of your choice or consider filing a small claims court lawsuit.

Sincerely,

A handwritten signature in cursive script that reads "Marti Quigley".

MARTI QUIGLEY
Investigator
Marti.Quigley@iowa.gov

cc:
National Highway Traffic Safety Administration
Department of Transportation
1200 New Jersey Avenue SE
Washington, DC 20590

ET
122216
SUD

AG CONSUMER [AG]

From: [REDACTED] <webteam@feedback.iowa.gov>
Sent: Thursday, November 10, 2016 9:07 AM
To: AG CONSUMER [AG]
Subject: Submission from Iowa Attorney General (Online Consumer Complaint Form)

The following was submitted on November 10, 2016 at 9:07 am US Central.

Consumer Information

Title: [REDACTED]
First Name: [REDACTED]
Last Name: [REDACTED]
Address: [REDACTED]
City: batavia
State: Iowa
Zip Code: [REDACTED]
Email Address: [REDACTED]
Phone: [REDACTED]
Age: [REDACTED]

Please check appropriate box if you or your spouse are an active or former duty service member or U.S. military veteran: none

Who are you complaining about?

My Complaint is Against (Company or Name of Individual): chevrolet motor

Address: none
City: none
State: none
Zip Code: none
Phone: 1-888-222-1020
Fax: none
Email Address (if available): none

For motor vehicle complaints, list the Vehicle Identification Number (VIN): 1gbfg15t541 [REDACTED]

Product or service involved: filler neck on fuel tank rusted out running on ground when you fill tank
Is the product?: Used
Date of purchase or contract: 06/09/2005

Amount of purchase or contract: none

Actual amount paid: none

How did you pay?: none

Have you contacted the business or person?: Yes

Have you contacted an attorney?: No

What do you think should be done to resolve your complaint fairly?: gm is aware of this filler neck corrossion promblem and they had a recall the part number involved and all the criteria on my van meets the description of problem exactley. Some where my vin fell through the cracks of coverage. it is a 2004 chevy express van with left side cargo doors e26 is was delivered in iowa, has the plastic conduit that rotted the pipe underneath and gas leaks on the ground during fill. they have a special coverage program 11359 and a recall #12166 fixing the promblem. coverage was for 12years and 200,000 miles. I bought van new.

Summary of your complaint: see above

Attachments: none

Attachments: none

Attachments: none

Note: For uploading more than three attachments in the same submission, please use file compression or "zip" software. For information about using zip software, [click here](#).

If mailing attachments: none

Note: Complaints are "Open Records."

Under Iowa law, complaint forms or letters are "open records." The public has the right to review or obtain copies of open records. Also, copies of complaints are routinely sent to the person or business the complaint is directed against. Please contact the Consumer Protection Division if you have questions about the open records law.

I understand that the Attorney General's Office is not my private attorney but represents the public in enforcing laws designed to protect consumers from misleading or unlawful business practices. I also understand I may contact a private attorney for legal advice.

Submitter: 

[View this submission](#) within the administrative area of your website.

This email was sent by: www.iowaattorneygeneral.gov

User Agent: Mozilla/5.0 (Windows NT 10.0; WOW64) AppleWebKit/537.36 (KHTML, like Gecko)

Chrome/54.0.2840.71 Safari/537.36

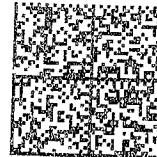
Remote Host: 76.76.239.106

Remote Address: 76.76.239.106

State of Iowa
Department of Justice
CONSUMER PROTECTION DIVISION
Second Floor, Hoover Building
Des Moines, Iowa 50319-0109

Address Service Requested

PRESORTED
FIRST CLASS



U.S. POSTAGE PITNEY BOWES

ZIP 50319 \$ 000.39⁹
02 1W
0001398820 DEC 08 2016

National Highway Traffic Safety Administration
Department of Transportation
1200 New Jersey Avenue SE
Washington, DC 20590

JAN263B 20590

