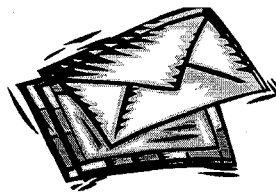


NHTSA ccmMercury Routing Slip



CL-10925234-7147

Printed: 12/7/2016

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA #: ES16-005622

XREF #:

Delivery: EML

Rec'd Date: 12/7/2016

Doc Type: CNG

Address To: DOT/I

Referred By: NAD-200

Doc Date: 12/7/2016

Due Date: 1/13/2017

S10 #:

DOT/I #: S- 2016 223

RMP #:

**Subject: LETTER FROM SENATOR ISAKSON ON BEHALF OF CONSTITUENT [REDACTED] RE
2013 HYUNDAI ELANTRA UNSAFE TIRE ISSUES**

Ack Date:

**Sign Office: DIRECTOR,
GOVERNMENTAL AFFAIRS**

Cleared Date:

File Loc:

Added By: CBUTLER x60180

Ack By:

Signature: ALISON PASCALE

Cleared By:

XREF File:

Modified By: Chris.Butler

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

THE HONORABLE JOHNNY ISAKSON
UNITED STATES SENATOR
3625 CUMBERLAND BOULEVARD, SUITE 970
ATLANTA, GA 30339
Tel: 770-661-0999 Fax: E-mail:

DEC -8 2016

Assigned To	Task	Asgn Date	Deadline	Returned Date
NGA-010	SIGN	12/7/2016		
NRM-010	REPLY	12/7/2016	1/13/2017	

RR
12816
SMP



JOHNNY ISAKSON

UNITED STATES SENATOR • GEORGIA



Fax Cover Sheet

One Overton Park
3625 Cumberland Boulevard
Suite 970
Atlanta, Georgia 30339
770-661-0999
770-661-0768 (Fax)

To: Congressional Inquiries

From: Furhawn Shah

Fax: (202) 366-⁷³⁴⁶6005

Pages: 3 including cover

Date: 12/05/2016

Subject: [REDACTED]

Comments:

Please see the attached from [REDACTED] regarding her issue with the Hyundai

she bought and the Nexen Tires issue she is having.

We appreciate your review in accordance with established policies and procedures.

Thank you.

Dec. 5. 2016 11:50AM

JOHNNY ISAKSON
GEORGIA

<http://isakson.senate.gov>

131 RUSSELL SENATE OFFICE BUILDING
WASHINGTON, DC 20510
(202) 224-3643

ONE OVERTON PARK
3625 CUMBERLAND BOULEVARD, SUITE 970
ATLANTA, GA 30339
(770) 661-0999

United States Senate

WASHINGTON, DC 20510

December 5, 2016

No. [REDACTED] P. 2

VETERANS' AFFAIRS
CHAIRMAN

SELECT COMMITTEE ON ETHICS
CHAIRMAN

FINANCE

HEALTH, EDUCATION,
LABOR, AND PENSIONS

SUBCOMMITTEE ON
EMPLOYMENT AND WORKPLACE
SAFETY, CHAIRMAN

FOREIGN RELATIONS

The Honorable Dana Gresham
Assistant Secretary for Governmental Affairs
U.S. Department of Transportation
1200 New Jersey Avenue, SE
I-1, W85-300
Washington, D.C. 20590

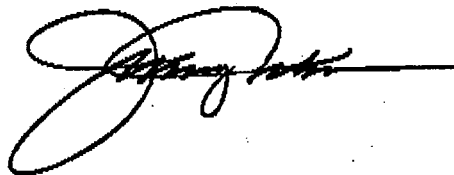
RE: [REDACTED]

Dear Mr. Gresham:

Please find enclosed correspondence I received from the above-referenced constituent. I would appreciate your review of this information in accordance with established policies and procedures. Upon completion of your review, please forward clarification of your findings to the address below.

In the event my office may be of further assistance, please do not hesitate to contact Furhawn Shah at (770) 661-0999. Thank you for your efforts in this matter, and I look forward to hearing from you soon.

Sincerely,



Johnny Isakson
United States Senate

Enclosure (s)
One Overton Park, Suite 970
3625 Cumberland Blvd
Atlanta, GA 30339
ATTN: Furhawn Shah



JOHNNY ISAKSON

UNITED STATES SENATOR • GEORGIA



Privacy Release Form

NOV 23 2016

The Privacy Act of 1974 prohibits the government from revealing any information from personal files of individuals without the express written permission of the person involved. Disclosure of personal records to a Senator who is acting on behalf of a constituent is prohibited, unless the individual to whom the record pertains has consented.

I, the undersigned, hereby authorize the release of all pertinent information to Senator Johnny Isakson to make an inquiry on my behalf to the following Federal agency:

NHTSA

(Name of Federal Agency)

Name: [REDACTED]

Address: [REDACTED]

City, State, ZIP Code:

Acworth, GA [REDACTED]

Social Security #:

Other ID#:

Telephone #:

Signature: [REDACTED]

Date:

11/25/2016

PLEASE GIVE A BRIEF DESCRIPTION OF YOUR PROBLEM BELOW:

I purchased a Hyundai Elantra 2013 from Carmax in April, 2016. Recently my tire alarm indicated I was low on air. When I went to fill the tires up I noticed that three of them had cracks between and around (vertical and horizontal) between the treads. I attempted to contact Nexen tires by phone and email and received no answer so I went to Hyundai who helped me get a contact at Nexen. In the meantime, a search of the web indicates that this problem has occurred to many owners of Nexen tires. I also looked at the NHTSA site and they have had multiple reports on the same problem but have not issued a recall as yet. In the meantime, Nexen sent me the postage to return the three tires to their California facility and I have had to buy three new tires for my car which has 9000 miles on it. The tires each had 9/32 tread left on each tire. I am hoping that Nexen will compensate me for this expense in some way and I am hoping that NHTSA will investigate these tires as they can explode or blow out when in use.

Please return completed form to:

One Overton Park

3625 Cumberland Boulevard, Suite 970

Atlanta, Georgia 30339

Or fax to: 770-661-0768

Or email to: casework@isakson.senate.gov



**2014 Senate Input Form for Governmental Affairs Correspondence
Control Sheet (I-10), W85-328**



Control Number S - 2016 223

General

Date DOT Received 12/7/2016
Date DOT Entered 12/7/2016
Member's Date 12/7/2016
Member Last Name Isakson
Member First Name Johnny
Member Organization United States Senator
Address1 3625 Cumberland Boulevard, Suite 970
Address2
City Atlanta
State GA
Zip 30339

Constituents

File Name [REDACTED]
Date 12/7/2016
Subject 2013 Hyundai Elentra
Action Office NHTSA
Action Code
Due Date 1/13/2017

Contacts

MemberContact Furhawn Shah
Phone (770) 661-0999
Pending ☐
Closed Date
Remarks furhawn_shah@isakson.senate.gov
DOT Contact Maria Harrison at (202) 366-4573

Notes:

ES16-005622