

CL-10924714-5579

VERO BEACH, FL

OCTOBER 11, 2016

NOV -1 2016

NATIONAL TRAFFIC & MOTOR VEHICLE
1200 NEW JERSEY AVE. SE
WEST BUILDING
WASHINGTON, DC 20590

TAKATA INFLATORS

VIN 1VWAT7A30EC
MAKE VOLKSWAGEN
MODEL PASSAT SEDAN 4 DR
YEAR 2014

IN APRIL 2016 VOLKSWAGEN ISSUED AN
"IMPORTANT SAFETY RECALL" 69M9
TAKATA SDI DRIVER FRONTAL AIRBAG

AS OF TODAY OCT 11, 2106 NO FURTHUR ACTION HAS BEEN TAKEN.
I WOULD LIKE TO FILE A FORMAL COMPLAINT AS I FEEL THAT
OCCUPANTS IN MY CAR ARE IN DANGER.

I AM ENCLOSING COPIES OF MY CORRESPONDENCE WITH VOLKSWAGEN.

YOUR ATTENTION TO THIS MATTER WOULD BE GREATLY APPRECIATED.

ET
11216
SMD

[REDACTED]
VERO BEACH, FL [REDACTED]

OCT. 11, 2106

VOLKSWAGEN OF AMERICA, INC.
MICHAEL HORN, CEO
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326

RE: VIN1VWAT7A30EC [REDACTED]

DEAR SIR:

THIS LETTER WILL SERVE AS NOTICE THAT YOUR "IMPORTANT
SAFETY RECALL" LETTER WAS RECEIVED IN APRIL 2016. (COPY ENCL.)
AS OF TODAY OCTOBER 11, 2016 NO FURTHER ACTION HAS BEEN
BY VOLKSWAGEN.

I HAVE CONTACTED MY DEALER SEVERAL TIMES AND THEY HAVE NO
PARTS AVAILABLE. AT THIS TIME I FEEL THAT OCCUPANTS OF THIS
VEHICLE, AS WELL AS, MYSELF ARE IN DANGER WHICH INCREASES
WITH EVERY PASSING DAY.

I WOULD APPRECIATE YOUR ATTENTION TO THIS MATTER.

YOURS TRULY,
[REDACTED]

CC; NATIONAL TRAFFIC 7 MOTOR VEHICLE AGENCY

JOHN J. MCHUGH, ATTY.

IMPORTANT SAFETY RECALL



Volkswagen of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

April 2016

VERO BEACH, FL

IMPORTANT!

SAFETY RECALL 69M9 – TAKATA SDI DRIVER FRONTAL AIRBAG

This notice applies to your vehicle: 1VWAT7A30EC

NHTSA: 16V078

Your vehicle is identified as subject to the safety recall described in this letter. A **RECALL REPAIR IS NOT YET AVAILABLE**. You will receive a follow-up letter once it is confirmed that your dealer has parts & repair instructions available to address this safety recall.

Dear Volkswagen Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Volkswagen, based on information received from Takata, has decided that a defect, which relates to motor vehicle safety, exists in certain 2007-2014 model year Volkswagen vehicles equipped with a Takata SDI driver frontal airbag.

Takata has reported that the driver frontal airbag inflator could potentially rupture if the vehicle is involved in a crash where the frontal airbags are designed to deploy. In the event of an inflator rupture, metal fragments could pass through the airbag cushion material, which may result in serious injury or death to vehicle occupants.

While there are no known incidents of any ruptured SDI airbag inflators in any Volkswagen vehicle worldwide, we are planning to conduct this recall as a precautionary measure.

Our records show that you are the owner of a vehicle affected by this action.

Please note that at the present time we do not have replacement parts available. Volkswagen will notify you by another letter as soon as we can perform this recall on your vehicle.

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

69M9 VW USA

VOLKSWAGEN OF AMERICA, INC.
P.O. BOX 217022
AUBURN HILLS, MI 48321-7022

69M9 S RECALL VW USA INTERIM 20160407 1320-00240071 69M9 1R

VERO BEACH, FL



ADDRESS CHANGED? NO LONGER HAVE THIS VEHICLE?
PLEASE LET US KNOW.

--69M9 1R-----Campaign Code(s)
US1VWAT7A30RC

VERO BEACH, FL

This vehicle was: ☐ Sold, new owner unknown/turned in at lease end
☐ Totaled/Scrapped ☐ Exported ☐ Stolen

Address change (update below)

The new owner of the vehicle is:

First Name

Last Name

Address

Apt. #

City

State

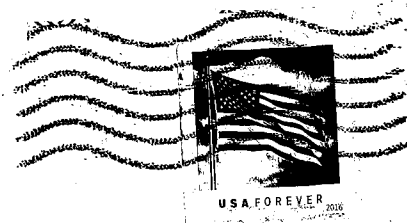
Zip

**REMOVE
BEFORE
MAILING**



Vero Beach, FL

ORLANDO FL 328
10 OCT 2015 447 L



NATIONAL TRAFFIC & MOTOR VEHICLE AGENCY
1200 NEW JERSEY AVE. SE
WEST BUILDING
WASHINGTON, DC 20590

W48-226

