

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received 07-NOV-2016	Repository ☐ Reference No. 10924581
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	E-mail Address
City		State	Zip Code	Evening Telephone Number	
SOUTHLAKE		TX			
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FTSW31F12E			Make FORD	Model F-350	Model Year 2002
Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City		State	Zip Code	
Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 10-MAY-2015
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 190000 TIRES, 191000 TIRES: TREAD/BELT				Failure Mileage 105000	Failure Speed 65
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make NITTO		Tire Model (Name or Number) TERRA GRAPPLER		Tire Size (Example P215/65R15) LT285/75R16	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair	Failure Location: PASSENGER SIDE REAR		
Tire Component Code 191000 TIRES:TREAD/BELT				Tire Failure Type: TREAD SEPARATION	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	Number of Deaths
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2002 FORD F-350 EQUIPPED WITH NITTO TIRES, TIRE LINE: TERRA GRAPPLER, AND TIRE SIZE: LT285/75/R16. THE DOT NUMBER WAS UNAVAILABLE. THE CONTACT STATED THAT WHILE DRIVING AT 65 MPH, THE CONTACT FELT THE VEHICLE VIBRATED AS THE REAR PASSENGER'S SIDE TIRE BLEW OUT. UPON INSPECTION, THE CONTACT NOTICED THAT THE THREAD ON THE TIRE HAD SEPARATED. THE CONTACT REPLACED THE TIRE WITH A SPARE. THE VEHICLE WAS THEN TAKEN TO AN INDEPENDENT MECHANIC WHO DIAGNOSED THAT THE TIRE NEEDED TO BE REPLACED. THE TIRE WAS REPLACED. THE FAILURE RECURRED ON NUMEROUS OCCASIONS WITH A TOTAL OF FIVE TIRES MOUNTED IN VARIOUS LOCATIONS. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE TIRE FAILURE MILEAGE WAS 20,000. THE VEHICLE FAILURE MILEAGE WAS 105,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

COVER SHEET

JAN 24 2017

FROM:

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

160 SOUTH LAKE, TX.

TO: OFFICE OF INVESTIGATION N.V.S. - 210
1200 NEW JERSEY AVE. S.E.
WEST BLDG. WASHINGTON, D.C. 20590

SUBJECT: DEFECTIVE TOYO TIRES
NEW SET OF FIVE ON PURCHASE DATE
AUG. 31, 2009 (SEE MILEAGE ON REPLACEMENT
INVOICES + DATE AND MILEAGE OF TIRE BLOW OUT).
O.D.I. # 10924581



November 9, 2016

[REDACTED]
Southlake, TX [REDACTED]

Via U.S. Postal Service First Class Mail

Re: Toyo Claim No.: [REDACTED]
Date of Notification: November 8, 2016
Date of Loss: November 4, 2016
Product Description: LT285/75R16 E 126Q Nitto Terra Grappler A/T 10pr
TIN: [REDACTED]

Dear [REDACTED]:

We have been notified of a claim involving the above-mentioned product. Please be advised that Toyo Tire Holdings of Americas Inc. (Toyo) will evaluate this claim for liability based on material and workmanship provisions. We will need to inspect the tire involved with this incident. Toyo will arrange to have the tire inspected at our technical center in Ontario, California. The inspection is visual and tactile only and will not alter the present condition of the tire.

Our claims examiner at Tokio Marine Claims Service (TMCS) will notify you in writing of the additional supporting documents that are needed for the evaluation of this claim.

Once our tire inspection and claim evaluation is completed, TMCS will notify you in writing of our findings.

If you have any other questions or concerns, please contact my office at (678) 721-7230.

Thank you for your cooperation.

Sincerely,

Dale L. Vogel
Tire Warranty Analysis Engineer
TTHA Technical Department

Cc: Mr. Marc Cook/TMCS

Toyo Tire Holdings of Americas Inc.
3660 Highway 411 NE
White, GA 30184



TM Claims Service, Inc.
800 E. Colorado Boulevard
Post Office Box 7216
Pasadena, California 91109-7316
Telephone: (626) 568-7800
Facsimile: (626) 356-0088

November 09, 2016

[REDACTED]
Southlake, TX [REDACTED]

Ph.#: [REDACTED]

Re.: Claimant: [REDACTED]
Our Client: Toyo Tire and its subsidiaries
Insurer: Tokio Marine Nichido & Fire Insurance Company (Tokyo, Japan)
Date of Loss: November 04, 2016
TMCS File No. [REDACTED]

Dear [REDACTED]

This letter is sent to you in compliance with the California Fair Claims Settlement Practices Regulations. Our client Toyo Tire and its subsidiaries sent us notice of this claim. Please be advised that TM Claims Service, Inc. ("TMCS") adjusts product liability claims brought against Toyo Tire under a policy of insurance issued by Tokio Marine & Nichido Fire Insurance Company. We ask that you address all inquiries and correspondence regarding this claim to me. Please reference our file number ([REDACTED]) when doing so.

Please be advised that I will investigate your claim. At this time, TMCS needs additional information to properly evaluate this matter. Therefore, our client Toyo Tire will need to inspect the subject tire at their technical center in Ontario, California. The inspection will be visual and tactile only. As inspection is non-destructive, there will be no change to the condition of your tire.

Additionally, please provide the following information as soon as possible:

1. A detailed description of the incident, including—but not limited to—the name of the driver, the name(s) of the passenger(s), the date, time and location of the loss, the speed and direction of travel, the destination, weather conditions, road conditions, etc.
2. Any police report and/or accident report associated with the incident.
3. A copy of the original purchase receipt for the subject tire

4. Proof of ownership for the damaged vehicle, such as a copy of the registration card.
5. Documented evidence of any out-of-pocket expenses that you are claiming.
6. Color photographs **clearly depicting** your vehicle (including VIN, license plate and odometer) and the damages related to the loss incident.
7. **Two (2) fair and reasonable repair estimates for the damages to your vehicle.**
8. Proof of insurance for your vehicle and information on any payments made by the insurer so that we might be aware of any potential subrogation rights they might have.
9. Any other documents and information you think will assist in evaluating this claim.

Please note that TMCS' request for evidence is not an acceptance of liability or a promise of payment. The inspection, documentation and information requested will allow TMCS to evaluate your loss and our client's liability using all available data. As soon as we have completed our investigation, we will advise you of our decision.

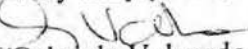
For your protection Texas law requires the following statement to appear on this form.

Any person who knowingly, presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

It is my understanding that the Statute of Limitations for property damage in the State of Texas runs two (2) years from the date of the incident. However, I would appreciate receiving the documents and information requested above within the next thirty (30) days. Thank you for your cooperation.

If you have any questions or concerns, please feel free to call me at (626) 788-9563 during regular business hours, Pacific Standard Time.

Very truly yours,


Gabriela Valverde

Sr. Examiner

P.L. Claims Division TM Claims Service, Inc.



TM Claims Service, Inc.
800 E. Colorado Boulevard
Post Office Box 7216
Pasadena, California 91109-7316
Telephone: (626) 568-7800
Facsimile: (626) 356-0088

December 27, 2016

Writer's Direct Dial:
626-788-9563

[REDACTED]
Southlake, TX [REDACTED]

PH.# [REDACTED]

Re.: Claimant: [REDACTED]
Our Client: Toyo Tire North America Manufacturing, Inc.
Insurer: Tokio Marine Nichido & Fire Insurance Company (Tokyo, Japan)
Date of Loss: November 04, 2016
TMCS File No.: [REDACTED]

Dear [REDACTED]

As you already know, TM Claims Service ("TMCS") has been investigating the above-captioned claim on behalf of Toyo Tire and its subsidiaries.

At this time, TMCS has concluded our investigation. The tire sent to Toyo Tire Holdings was received and inspected. TTHA identified the subject tire as a LT285/75R16 E126Q Nitto Terra Grappler 10pr bearing the DOT (TIN) CXLFCEW4208. This tire was manufactured in Sendai, Japan during the 42nd week of 2008. The tread-piece is completely detached from the tire casing and measures at 12/32nds of an inch remaining treadwear. Inspection found no anomalies in tire workmanship or materials.

Inspection revealed the subject tire sustained a localized impact to NSS tread shoulder at 9:30. The impact resulted in a breach to the air chamber causing a development of a migrating heat parabola between 9:30 to 10:30. Reversion of the skim rubbers loosened the bond between the ply and steel belt package at the belt step. There is no indication of incipient belt step short tearing as localized heat inception is at the injury location. The subject tire has moderate bead compression on both NSS/SS soles. There are no indications of pre-incident adhesion loss at any component level. All damages are the result of the impact injury.

To summarize the disablement of the tire was caused by a service related impact injury to the tread shoulder resulting in the destruction of the tire. There is no evidence of any manufacturing defect in the subject tire that caused or contributed to the reported loss. Therefore, TMCS must respectfully deny your claim. No liability has been shown on the part of our client Toyo Tire and its subsidiaries.

Please be advised that in the State of Texas there is a two-year Statute of Limitations for claims involving personal property. If you choose to file suit, such suit must be filed within two (2) years of the date of loss for personal property claims. This information regarding the Texas Statute of Limitations is not intended to encourage or discourage further legal action.

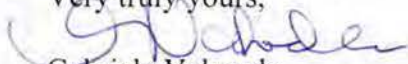
For your protection, Texas Law requires the following statement to appear on this form.

Any person who knowingly, presents a false or fraudulent claim for payment of a loss is guilty of a crime and may be subject to fines and confinement in prison.

Thank you for allowing us the opportunity to review this matter and explain our position.

TMCS regrets that a more favorable reply could not be extended at this time but find no liability was shown on the part of our client Toyo Tire and its subsidiaries. Please feel free to contact me if you need further clarification.

Very truly yours,

A handwritten signature in blue ink, appearing to read 'G. Valverde', is written over the printed name.

Gabriela Valverde

Sr. Examiner

P.L. Claims Division

TM Claims Service, Inc.

FAX SHEET

1 OF 37
PAGES

FROM



CLAIMANT'S ATTORNEY NO.



TO: GABRIELA VALVERDE FAX#



SR. EXAMINER

CLAIMS DIVISION TM CLAIMS SERVICE,

FNC, (626) 788-9563

SUBJECT: CLAIM INFORMATION YOU
REQUESTED.

Additional information requested :

1 . vehicale driver [REDACTED] /owner / i was driveing east bound on interstate 30/state of texas / approx. 65 miles a hour /on 11-4-2016 /i was on my way to my deer camp in bogata texas 75417 /time of day approx. 11 a.m. /the tire came apart just north east of cumby texas on interstate highway 30 / i started to feel a bumping in the rear area of my truck ,then a violent vibration, then the tire blowout occured / road conditions were clear and dry / i had very little time to react , i was driving in the right hand lane of traffic .

2 . no police report of the incident as there was no other damage except to my truck.

3. original purchase receipt / see inclosed discount tire receipt dated aug. 31, 2009 .

#4. proof of ownership/ see enclosed copy of vehical registration card.

#5 evidence of out of pocket expenses / see enclosed discount tire receipts .

#6. photographs of vehical damage / vin. # /license plate and odometer mileage as of 11/09,2016 the date of this responce request .

7. two pair repair estaments for damage repair / see enclosed copys / the highest estament is the company my insurance company recommended .

#8. proof of insurance / see enclosed copy of insurance card / no claim at this time has been made with my insurance company .

#9. all discount tire purchases (nitto tires) /replacement (nitto tires) invoices enclosed.

30F 37

TEXAS LIABILITY INSURANCE CARD

Allstate

Allstate Fire and Casualty Insurance Company

AGENT NAME/PHONE
Soergel-Brandes LLC
(817) 481-2579

POLICY NUMBER

EFFECTIVE DATE
08/02/16

EXPIRATION DATE
02/02/17

YEAR / MAKE / MODEL
2001 Toy. Truck 4 Runner

VEHICLE ID NUMBER
JT3GN86R5K

INSURED DRIVERS

IF YOU HAVE QUESTIONS, CALL 1-800-255-7828

This policy provides at least the minimum amounts of liability insurance required by the Texas Motor Vehicle Safety Responsibility Act for the specified vehicles and named insureds and may provide coverage for other persons and other vehicles as provided by the insurance policy.



Texas Department of Motor Vehicles

2016 TRUCK!

REGISTRATION RENEWAL RECEIPT

COUNTY: TARRANT

TAC NAME: RON WRIGHT
DATE: 03/01/2016
TIME: 08:27AM
EMPLOYEE ID: 6882RH6

EFFECTIVE DATE: 04/01/2016
EXPIRATION DATE: 3/2017
TRANSACTION ID:

PLATE NO:
DOCUMENT NO:

OWNER NAME AND ADDRESS

SOUTHLAKE, TX

REGISTRATION CLASS: TRUCK-LESS/EQL. 1 TON
PLATE TYPE: PASSENGER-TRUCK PLT
ORGANIZATION:
STICKER TYPE: WS

PREVIOUS PLATE NO:
VEHICLE IDENTIFICATION NO: 1FTSW31F12E
YR/MAKE: 2002/FORD MODEL: BODY STYLE: PK UNIT NO:
EMPTY WT: 6800 CARRYING CAPACITY: 2000 GROSS WT: 8900
BODY VEHICLE IDENTIFICATION NO: TRAVEL TRLR LENGTH: 0

INVENTORY ITEM(S)
PASSENGER-TRUCK PLT
WINDSHIELD STICKER

YR
2017

FEES ASSESSED
WINDSHIELD STICKER \$ 54.00
REG FEE-DPS \$ 1.00
CNTY ROAD BRIDGE ADD-ON FEE \$ 10.00
AUTOMATION FEE \$ 1.00
INSPECTION FEE-1YR \$ 7.50
TOTAL \$ 73.50

VEHICLE RECORD NOTATIONS
ACTUAL MILEAGE
PAPER TITLE
MAJOR COLOR: BEIGE

METHOD OF PAYMENT AND PAYMENT AMOUNT:
CASH \$ 100.00

TOTAL AMOUNT PAID \$ 100.00
CHANGE DUE \$ 26.50

IMPORTANT DOCUMENT: Please retain for your records.
THIS RECEIPT TO BE CARRIED IN ALL COMMERCIAL VEHICLES.
Purchased registration remains with this vehicle and
will not be refunded if the vehicle is sold.

*** IMPORTANT ***

In case of a recall, we can reach you only if
we have your name and address registered.

PLEASE PRINT CUSTOMER'S NAME (LAST NAME FIRST)

CUSTOMER'S ADDRESS

CITY

STATE

ZIP CODE

OPTIONAL EMAIL ADDRESS (SEE BELOW)

DEALER I.D. # TXD-SS

DISCOUNT TIRE COMPANY
20225 N. SCOTTSDALE ROAD
SCOTTSDALE AZ 85255

OPTIONAL CUSTOMER'S
EMAIL ADDRESS

* FEDERAL LAW RESTRICTS CUSTOMER NAME AND ADDRESS INFORMATION TO BE USED FOR TIRE RECALL PURPOSES ONLY

OMB APPROVED OMB NO. 2127-0050

SHADED AREAS MUST BE FILLED IN BY SELLER

Please Print Tire Brand Sold Below



CIMS All-Brand Form - Rights
Reserved



DATE

08-23-15

TIRE IDENTIFICATION NUMBERS

QTY

1	2	3	4	5	6	7	8	9	10	11	12
Z	C	X	L	F	E	N	A	3	5	1	4

*** IMPORTANT ***

In case of a recall, we can reach you only if
we have your name and address registered.

PLEASE PRINT CUSTOMER'S NAME (LAST NAME FIRST)

CUSTOMER'S ADDRESS

CITY

STATE

ZIP CODE

OPTIONAL EMAIL ADDRESS (SEE BELOW)

DEALER I.D. # TXD-SS

DISCOUNT TIRE COMPANY
20225 N. SCOTTSDALE ROAD
SCOTTSDALE AZ 85255

OPTIONAL CUSTOMER'S
EMAIL ADDRESS

* FEDERAL LAW RE

OMB APPROVED OMB NO. 2127-0050

SHADED AREAS MUST BE FILLED IN BY SELLER

Please Print Tire Brand Sold Below



CIMS All-Brand Form - Rights
Reserved



DATE

09-25-14

TIRE IDENTIFICATION NUMBERS

QTY

1	2	3	4	5	6	7	8	9	10	11	12
1	7	3	L	F	E	D	2	3	1	1	4

Postage Required
Post Office will not
deliver without
proper postage



TIRE INDUSTRY REGISTRATION CENTER
PO BOX 1000
AKRON OH 44309-1000

DISCOUNT TIRE

discounttire.com

TIRES PURCHASED
50F 37

DDB

REPRINT ORIG INV # [REDACTED]
ORIG DATE 08-31-2009 X

DATE: 11-09-2016 TIME: 9:15 AM

CUSTOMER INFORMATION

[REDACTED]
[REDACTED]
[REDACTED]
SOUTH LAKE
(H) [REDACTED]
TX [REDACTED]

VEHICLE INFORMATION

2002 FORD
F-350
LARIAT SUPER DUTY
MILEAGE: 76,348
PLATE # [REDACTED]
TORQUE SPECS: 150

STORE LOCATION

TXD 55
2055 W STATE HIGHWAY 114
GRAPEVINE TX 76051-8603
PHONE: 817-329-2211
831 JOSHUA R BLANTON
WORK ORDER# _____

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
40303 NRM		5	LT285/75R16E1 126Q B		2.36	185.00	936.80
			NITTO TERRA GRAPPLER AT B				
WARRANTY: SEE REVERSE SIDE FOR WARRANTY DETAILS							
COMMENT: BOLT PATTERN: 8-170							
COMMENT: INFLATION F:75 R:80							
80017 NRM		5	CERTIFICATES	FOR FREE REPLACEMENT	.00	34.25	171.25
80224 NRM		5	WASTE TIRE DISPOSAL	FEE	.00	2.50	12.50
80219 NRM		5	INSTALLATION &	LIFETIME SPIN BALANCING	.00	15.00	75.00
80402 NRM		5	VALVES, ROTATIONS &	LIFETIME REPAIRS INCLUDED	.00	.00	.00

The tire and/or wheel you have chosen is different from the original equipment provided with your vehicle and may change its handling or stability characteristics.
Further information is available from your Discount Tire salesperson.

SUBTOTAL: 1,195.55
TAX: 78.32

TOTAL: 1,273.87

XXXXXXXXXXXX

NOVUS: 1,273.87
TENDERED: 1,273.87

CERTIFICATE

FOR REPAIR, REFUND OR REPLACEMENT

For a fee collected at the time of the original tire purchase or for a fee collected to subject other tires to the terms of this certificate, Discount Tire or America's Tire stores will refund the purchase price and the sales tax, if any, on any tire covered in the event of a failure due to workmanship and materials or a non-repairable road hazard for the service of the original tread down to 3/32 inch remaining, or 3 years from date of purchase, whichever occurs first. Upon refund or credit of sales tax, customer hereby acknowledges by actual signature or electronic signature capture such credit or refund. This additional acknowledgement satisfies a technical requirement in the sales-tax statutes and/or regulations for many jurisdictions that a signed receipt must be obtained upon the refund or credit of sales taxes. At the election of the purchaser, we will sell a replacement tire to the purchaser at the original price paid for the damaged tire, plus the required sales tax. In the event the covered tire is discontinued or unavailable, a tire of similar value will be substituted.

If in our opinion, the tire can be safely repaired, we will do so free of charge. The cost of this certificate is set forth on the receipt issued for the purchase of tire(s).

This certificate will be honored at any Discount Tire or America's Tire stores. This certificate does not cover damage caused by collision, vandalism, chain damage, mechanical defects of the vehicle or willful abuse. No other property damage or consequential damage of any kind is covered by this certificate.

There will be additional charges to purchase a new certificate for a replacement tire and to balance a replacement tire.

By redeeming this certificate, the customer relinquishes the right to any manufacturer's warranty that may apply, and Discount Tire or America's Tire may claim for its own benefit any such manufacturer's warranty.

VALID ONLY WITH PURCHASE AND PRESENTATION OF CERTIFICATE

DISCOUNT TIRE

The cost of any tire includes any wheel weights used in the balancing of the tire.

TIPS TO IMPROVE TIRE MILEAGE AND SAFETY

- ✓ **ROTATE TIRES**
every 6,000 to 8,000 miles or when necessary to equalize treadwear.
- ✓ **REPLACE**
worn-out tires when built-in wear bars appear across the tread surface.
- ✓ **REBALANCE**
every other rotation to promote even tire wear and a smooth ride.
- ✓ **REMEMBER TO RETURN**
to any Discount Tire / America's Tire store for a tire inspection.
- ✓ **MAINTAIN AIR PRESSURE**
as recommended by the vehicle or tire manufacturer. Check your air pressure at least once each month when tires are cool.
- ✓ **MAINTAIN ALIGNMENT**
(Front & Rear) replace worn suspension parts.
- ✓ **PLEASE DO NOT USE**
any "Fix-a-Flat" type products.
- ✓ **INSPECT**
tires occasionally for excessive wear, tread or sidewall cuts, or other damage.

FREE AIR CHECKS! SAVES GAS!

LIMITED WARRANTIES

Discount Tire and America's Tire Stores

ELIGIBILITY - These Limited Warranties apply to all owners of the tire using it in non-commercial service, except for the Mileage Warranty which is limited to the original purchaser.

TO MAKE A CLAIM - Present your tire(s) and original sales invoice to any Discount Tire or America's Tire Store. To locate a store you may call 1-(888) 774-6560, or visit the Discount Tire web site at www.discounttire.com. The vehicle on which the tire was used must be available for inspection. You will be asked to complete the customer portion of the adjustment claim form.

WARRANTY COVERAGE

New Tires - Workmanship and Materials - If our examination shows that a passenger, SUV, or light truck tire covered by this warranty has become unserviceable due to a workmanship or materials defect during the service down to 3/32 of an inch, it will be replaced on a pro rata tread wear basis.

New Tires - Road Hazard (if applicable) - If our examination shows that a passenger, SUV, or light truck tire covered by this warranty has become unserviceable due to a normal road hazard (i.e., non-repairable puncture, cut, snag, bruise, or impact break) during the service down to 3/32 of an inch, it will be replaced on a pro-rata tread wear basis.

New Tires - Mileage Warranty (if applicable) - In addition to the warranties above, every mileage warranted passenger, SUV or light truck tire is warranted to the original purchaser for the specified number of miles of tread wear and against normal road hazards for the same mileage (if applicable). If our examination shows that the tire covered by this warranty has worn down to its tread indicators before giving the specified number of miles of non-commercial service on the passenger, SUV or light truck on which it was installed, it will be replaced on a pro-rata mileage basis.

ATV/Trailer Tires - If our examination shows that a trailer or ATV tire covered by this warranty has become unserviceable, other than by a road hazard, during the three year period following its date of purchase, it will be replaced based on a charge of 33% per year or part thereof of the original purchase price.

CALCULATION OF REPLACEMENT CHARGES - Tires are replaced under these limited warranties with a comparably priced new tire at a pro-rata cost to the customer. Tread wear is pro-rated on the basis that the tire is worn out when the tread is worn down to 3/32 of an inch remaining tread groove depth or to the tread wear indicators on tires containing them. Tire replacement cost is determined by multiplying the original cost of the tire by the percentage of tread used. For example, if the original tread was 11/32 of an inch, and the tire has 5/32 of an inch of tread remaining at the time of replacement, the replacement cost will be 75% of the original cost ((11/32-5/32)/(11/32-3/32) x 100). The replacement cost for mileage warranted tires is prorated at a set charge per 1,000 miles driven. F.E.T. and state taxes are added to the replacement cost. Additional charges for mounting and balancing apply.

ITEMS NOT COVERED - These warranties do not cover:

- Use in commercial service such as commercial truck racing, street sweepers, off-the-highway taxi, limousine, or similar service (however commercial service does not include use by the owner as transportation in his/her regular trade or business);
- Damage, destruction, or failure due to accident, fire, or vandalism;
- Irregular or premature tread wear caused by improper inflation, misalignment, imbalance of wheels, or worn out shock absorbers or brakes;
- Damage or failure due to non-tire causes such as being run flat, mechanical condition of the vehicle, cuts from rims or chains, or any willful abuse;
- Problems related to the appearance of the tire after the first 10% of wear.

OWNER'S DUTIES - It is the owner's responsibility to:

- See that the tires are operated at proper inflation, pressure and loads;
- Pay applicable taxes and dealer services such as mounting and balancing;
- Return the adjustable tire and complete the customer portion of the adjustment claim form.

DURATION OF COVERAGE - These warranties expire three (3) years from the date of purchase.

CONDITIONS AND EXCLUSIONS - These limited warranties are the exclusive warranties of Discount Tire or America's Tire stores, are in lieu of the warranties of the manufacturer, and set forth the exclusive remedies available to the tire user. In the event that the terms of an applicable manufacturer's warranty exceed the protection given under these warranties, Discount Tire or America's Tire stores will honor those terms. Discount Tire or America's Tire may claim for its own benefit any such manufacturer's warranty. These limited warranties do not provide compensation for any consequential, special, incidental or contingent damages. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Tires presented for a claim remain the property of Discount Tire or America's Tire Stores. No representative or employee of Discount Tire or America's Tire Stores may enlarge or alter these warranties.

CONSUMER RIGHTS - These limited warranties give you specific legal rights, and you may also have other rights which vary from State to State.

DISCOUNT TIRE

discounttire.com

MANAGE -
BARRY MCRAE
STORE MANAGER
AT TIME OF TIRE
PURCHASE! 60F 3497

DATE: 05-23-2015 TIME: 3:54 AM

CUSTOMER INFORMATION		VEHICLE INFORMATION	STORE LOCATION
[REDACTED]		2002 FORD F-350 LARIAT SUPER DUTY MILEAGE: 106,108 PLATE # [REDACTED]	TXD 55 2055 W STATE HIGHWAY 114 GRAPEVINE TX 76051-8603 PHONE: 817-329-2211 500 SERGIO J VARGAS
SOUTHLAKE (H) [REDACTED]	TX [REDACTED] (M) [REDACTED]	TORQUE SPECS: 165	WORK ORDER#

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
40303 MFG	-2	LT285	/75	R16 126Q E1 BSW	2.36	190.00	-384.72
		NIT	NITTO	TERRA GRAPPLER AT			
COMMENT:	8172538725						
COMMENT:	BOLT PATTERN: 8-170						
40303 NRM	2	LT285	/75	R16 126Q E1 BSW	2.36	190.00	384.72
		NIT	NITTO	TERRA GRAPPLER AT			
WARRANTY:	SEE REVERSE SIDE FOR WARRANTY DETAILS						
COMMENT:	INFLATION F:75 R:80						
80017 NRM	2	CERTIFICATES FOR			.00	32.50	65.00
80403 NRM	2	ADJUSTMENT/BAL & VAL LIFETIME			.00	.00	.00
		REFUND, REPLACEMENT					

Since you have purchased fewer than four tires (or wheels), we will mount the new tires on the rear of your vehicle for best safety and handling.

I hereby certify I am the owner of the product presented for warranty claim and the product described was not involved in any accident, personal injury, consequential damage, or other loss. I accept this adjustment credit in lieu of other claims.

I agree the product returned for replacement becomes the property of the product manufacturer.

The tire and/or wheel you have chosen is different from the original equipment provided with your vehicle and may change its handling or stability characteristics.

Further information is available from your Discount Tire salesperson.

OUT OF POCKET
EXPENSE

SUBTOTAL:	65.00
TAX:	31.74
TAX (REFUND):	-31.74
TOTAL:	65.00
NOVUS:	65.00
TENDERED:	65.00

XXXXXXXXXXXX [REDACTED]

Signature on file



100%
recyclable paper

CERTIFICATE

FOR REPAIR, REFUND OR REPLACEMENT

For a fee collected at the time of the original tire purchase or for a fee collected to subject other tires to the terms of this certificate, Discount Tire or America's Tire stores will refund the purchase price and the sales tax, if any, on any tire covered in the event of a failure due to workmanship and materials or a non-repairable road hazard for the service of the original tread down to 3/32 inch remaining, or 3 years from date of purchase, whichever occurs first. Upon refund or credit of sales tax, customer hereby acknowledges by actual signature or electronic signature capture such credit or refund. This additional acknowledgement satisfies a technical requirement in the sales tax statutes and/or regulations for many jurisdictions that a signed receipt must be obtained upon the refund or credit of sales taxes. At the election of the purchaser, we will sell a replacement tire to the purchaser at the original price paid for the damaged tire, plus the required sales tax. In the event the covered tire is discontinued or unavailable, a tire of similar value will be substituted.

If in our opinion, the tire can be safely repaired, we will do so free of charge. The cost of this certificate is set forth on the receipt issued for the purchase of tire(s).

This certificate will be honored at any Discount Tire or America's Tire stores. This certificate does not cover damage caused by collision, vandalism, chain damage, mechanical defects of the vehicle or willful abuse. No other property damage or consequential damage of any kind is covered by this certificate.

There will be additional charges to purchase a new certificate for a replacement tire and to balance a replacement tire.

By redeeming this certificate, the customer relinquishes the right to any manufacturer's warranty that may apply, and Discount Tire or America's Tire may claim for its own benefit any such manufacturer's warranty.

VALID ONLY WITH PURCHASE AND PRESENTATION OF CERTIFICATE

DISCOUNT TIRE

The cost of any tire includes any wheel weights used in the balancing of the tire.

TIPS TO IMPROVE TIRE MILEAGE AND SAFETY

- ✓ **ROTATE TIRES**
every 6,000 to 8,000 miles or when necessary to equalize treadwear.
- ✓ **REPLACE**
worn-out tires when built-in wear bars appear across the tread surface.
- ✓ **REBALANCE**
every other rotation to promote even tire wear and a smooth ride.
- ✓ **REMEMBER TO RETURN**
to any Discount Tire / America's Tire store for a tire inspection.
- ✓ **MAINTAIN AIR PRESSURE**
as recommended by the vehicle or tire manufacturer. Check your air pressure at least once each month when tires are cool.
- ✓ **MAINTAIN ALIGNMENT**
(Front & Rear) replace worn suspension parts.
- ✓ **PLEASE DO NOT USE**
any "Fix-a-Flat" type products.
- ✓ **INSPECT**
tires occasionally for excessive wear, tread or sidewall cuts, or other damage.

FREE AIR CHECKS! SAVES GAS!

LIMITED WARRANTIES

Discount Tire and America's Tire Stores

ELIGIBILITY - These Limited Warranties apply to all owners of the tire using it in non-commercial service, except for the Mileage Warranty which is limited to the original purchaser.

TO MAKE A CLAIM - Present your tire(s) and original sales invoice to any Discount Tire or America's Tire Store. To locate a store you may call 1-(888) 774-6560, or visit the Discount Tire web site at www.discounttire.com. The vehicle on which the tire was used must be available for inspection. You will be asked to complete the customer portion of the adjustment claim form.

WARRANTY COVERAGE

New Tires - Workmanship and Materials - If our examination shows that a passenger, SUV, or light truck tire covered by this warranty has become unserviceable due to a workmanship or materials defect during the service down to 3/32 of an inch, it will be replaced on a pro rata tread wear basis.

New Tires - Road Hazard (if applicable) - If our examination shows that a passenger, SUV, or light truck tire covered by this warranty has become unserviceable due to a normal road hazard (i.e., non-repairable puncture, cut, snag, bruise, or impact break) during the service down to 3/32 of an inch, it will be replaced on a pro-rata tread wear basis.

New Tires - Mileage Warranty (if applicable) - In addition to the warranties above, every mileage warranted passenger, SUV or light truck tire is warranted to the original purchaser for the specified number of miles of tread wear and against normal road hazards for the same mileage (if applicable). If our examination shows that the tire covered by this warranty has worn down to its tread indicators before giving the specified number of miles of non-commercial service on the passenger, SUV or light truck on which it was installed, it will be replaced on a pro-rata mileage basis.

ATV/Trailer Tires - If our examination shows that a trailer or ATV tire covered by this warranty has become unserviceable, other than by a road hazard, during the three year period following its date of purchase, it will be replaced based on a charge of 33% per year or part thereof of the original purchase price.

CALCULATION OF REPLACEMENT CHARGES - Tires are replaced under these limited warranties with a comparably priced new tire at a pro-rata cost to the customer. Tread wear is pro-rated on the basis that the tire is worn out when the tread is worn down to 3/32 of an inch remaining tread groove depth or to the tread wear indicators on tires containing them. Tire replacement cost is determined by multiplying the original cost of the tire by the percentage of tread used. For example, if the original tread was 11/32 of an inch, and the tire has 5/32 of an inch of tread remaining at the time of replacement, the replacement cost will be 75% of the original cost $((11/32 - 5/32) / (11/32 - 3/32) \times 100)$. The replacement cost for mileage warranted tires is prorated at a set charge per 1,000 miles driven. F.E.T. and state taxes are added to the replacement cost. Additional charges for mounting and balancing apply.

ITEMS NOT COVERED - These warranties do not cover:

- Use in commercial service such as commercial truck racing, street sweepers, off-the-highway taxi, limousine, or similar service (however commercial service does not include use by the owner as transportation in his/her regular trade or business);
- Damage, destruction, or failure due to accident, fire, or vandalism;
- Irregular or premature tread wear caused by improper inflation, misalignment, imbalance of wheels, or worn out shock absorbers or brakes;
- Damage or failure due to non-tire causes such as being run flat, mechanical condition of the vehicle, cuts from rims or chains, or any willful abuse;
- Problems related to the appearance of the tire after the first 10% of wear.

OWNER'S DUTIES - It is the owner's responsibility to:

- See that the tires are operated at proper inflation, pressure and loads;
- Pay applicable taxes and dealer services such as mounting and balancing;
- Return the adjustable tire and complete the customer portion of the adjustment claim form.

DURATION OF COVERAGE - These warranties expire three (3) years from the date of purchase.

CONDITIONS AND EXCLUSIONS - These limited warranties are the exclusive warranties of Discount Tire or America's Tire stores, are in lieu of the warranties of the manufacturer, and set forth the exclusive remedies available to the tire user. In the event that the terms of an applicable manufacturer's warranty exceed the protection given under these warranties, Discount Tire or America's Tire stores will honor those terms. Discount Tire or America's Tire may claim for its own benefit any such manufacturer's warranty. These limited warranties do not provide compensation for any consequential, special, incidental or contingent damages. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Tires presented for a claim remain the property of Discount Tire or America's Tire Stores. No representative or employee of Discount Tire or America's Tire Stores may enlarge or alter these warranties.

CONSUMER RIGHTS - These limited warranties give you specific legal rights, and you may also have other rights which vary from State to State.

DISCOUNT TIRE

discounttire.com

70F 37

DATE: 09-24-2014 TIME: 3:15 AM

CUSTOMER INFORMATION

VEHICLE INFORMATION

STORE LOCATION

SOUTH LAKE

TX

2002 FORD
F-350
LARIAT SUPER DUTY
MILEAGE: 101,984
PLATE #
TORQUE SPECS: 155

TXD 55
2055 W STATE HIGHWAY 114
GRAPEVINE TX 76051-8603
PHONE: 817-329-2211
500 SERGIO J VARGAS
WORK ORDER#

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
------	----	-----	------	-------------	--------	-------	--------

80400 NRM		1		FREE ROTATION & REBALANCE	.00	.00	.00
-----------	--	---	--	------------------------------	-----	-----	-----

COMMENT:
COMMENT: OEM INFLATION F:75 R:80
COMMENT: WEIGHTS ON INSIDE PLEASE!!!
COMMENT: could not see age of spare
COMMENT: BOLT PATTERN: 8-170

TOTAL: .00

TENDERED: .00

READER UNAVAILABLE



100%
recyclable paper

CERTIFICATE

FOR REPAIR, REFUND OR REPLACEMENT

For a fee collected at the time of the original tire purchase or for a fee collected to subject other tires to the terms of this certificate, Discount Tire or America's Tire stores will refund the purchase price and the sales tax, if any, on any tire covered in the event of a failure due to workmanship and materials or a non-repairable road hazard for the service of the original tread down to 3/32 inch remaining, or 3 years from date of purchase, whichever occurs first. Upon refund or credit of sales tax, customer hereby acknowledges by actual signature or electronic signature capture such credit or refund. This additional acknowledgement satisfies a technical requirement in the sales tax statutes and/or regulations for many jurisdictions that a signed receipt must be obtained upon the refund or credit of sales taxes. At the election of the purchaser, we will sell a replacement tire to the purchaser at the original price paid for the damaged tire, plus the required sales tax. In the event the covered tire is discontinued or unavailable, a tire of similar value will be substituted.

If in our opinion, the tire can be safely repaired, we will do so free of charge. The cost of this certificate is set forth on the receipt issued for the purchase of tire(s).

This certificate will be honored at any Discount Tire or America's Tire stores. This certificate does not cover damage caused by collision, vandalism, chain damage, mechanical defects of the vehicle or willful abuse. No other property damage or consequential damage of any kind is covered by this certificate.

There will be additional charges to purchase a new certificate for a replacement tire and to balance a replacement tire.

By redeeming this certificate, the customer relinquishes the right to any manufacturer's warranty that may apply, and Discount Tire or America's Tire may claim for its own benefit any such manufacturer's warranty.

VALID ONLY WITH PURCHASE AND PRESENTATION OF CERTIFICATE

DISCOUNT TIRE

The cost of any tire includes any wheel weights used in the balancing of the tire.

TIPS TO IMPROVE TIRE MILEAGE AND SAFETY

- ✓ **ROTATE TIRES**
every 6,000 to 8,000 miles or when necessary to equalize treadwear.
- ✓ **REBALANCE**
every other rotation to promote even tire wear and a smooth ride.
- ✓ **MAINTAIN AIR PRESSURE**
as recommended by the vehicle or tire manufacturer. Check your air pressure at least once each month when tires are cool.
- ✓ **MAINTAIN ALIGNMENT**
(Front & Rear) replace worn suspension parts.
- ✓ **PLEASE DO NOT USE**
any "Fix-a-Flat" type products.
- ✓ **INSPECT**
tires occasionally for excessive wear, tread or sidewall cuts, or other damage.
- ✓ **REPLACE**
worn-out tires when built-in wear bars appear across the tread surface.
- ✓ **REMEMBER TO RETURN**
to any Discount Tire / America's Tire store for a tire inspection.

FREE AIR CHECKS! SAVES GAS!

LIMITED WARRANTIES

Discount Tire and America's Tire Stores

ELIGIBILITY - These Limited Warranties apply to all owners of the tire using it in non-commercial service, except for the Mileage Warranty which is limited to the original purchaser.

TO MAKE A CLAIM - Present your tire(s) and original sales invoice to any Discount Tire or America's Tire Store. To locate a store you may call 1-888-774-6560, or visit the Discount Tire web site at www.discounttire.com. The vehicle on which the tire was used must be available for inspection. You will be asked to complete the customer portion of the adjustment claim form.

WARRANTY COVERAGE

New Tires - Workmanship and Materials - If our examination shows that a passenger, SUV, or light truck tire covered by this warranty has become unserviceable due to a workmanship or materials defect during the service down to 3/32 of an inch, it will be replaced on a pro rata tread wear basis.

New Tires - Road Hazard (if applicable) - If our examination shows that a passenger, SUV, or light truck tire covered by this warranty has become unserviceable due to a normal road hazard (i.e., non-repairable puncture, cut, snag, bruise, or impact break) during the service down to 3/32 of an inch, it will be replaced on a pro-rata tread wear basis.

New Tires - Mileage Warranty (if applicable) - In addition to the warranties above, every mileage warranted passenger, SUV or light truck tire is warranted to the original purchaser for the specified number of miles of tread wear and against normal road hazards for the same mileage (if applicable). If our examination shows that the tire covered by this warranty has worn down to its tread indicators before giving the specified number of miles of non-commercial service on the passenger, SUV or light truck on which it was installed, it will be replaced on a pro-rata mileage basis.

ATV/Trailer Tires - If our examination shows that a trailer or ATV tire covered by this warranty has become unserviceable, other than by a road hazard, during the three year period following its date of purchase, it will be replaced based on a charge of 33% per year or part thereof of the original purchase price.

CALCULATION OF REPLACEMENT CHARGES - Tires are replaced under these limited warranties with a comparably priced new tire at a pro-rata cost to the customer. Tread wear is pro-rated on the basis that the tire is worn out when the tread is worn down to 3/32 of an inch remaining tread groove depth or to the tread wear indicators on tires containing them. Tire replacement cost is determined by multiplying the original cost of the tire by the percentage of tread used. For example, if the original tread was 11/32 of an inch, and the tire has 5/32 of an inch of tread remaining at the time of replacement, the replacement cost will be 75% of the original cost $((11/32 - 5/32) / (11/32 - 3/32) \times 100)$. The replacement cost for mileage warranted tires is prorated at a set charge per 1,000 miles driven. F.E.T. and state taxes are added to the replacement cost. Additional charges for mounting and balancing apply.

ITEMS NOT COVERED - These warranties do not cover:

- Use in commercial service such as commercial truck racing, street sweepers, off-the-highway taxi, limousine, or similar service (however commercial service does not include use by the owner as transportation in his/her regular trade or business);
- Damage, destruction, or failure due to accident, fire, or vandalism;
- Irregular or premature tread wear caused by improper inflation, misalignment, imbalance of wheels, or worn out shock absorbers or brakes;
- Damage or failure due to non-tire causes such as being run flat, mechanical condition of the vehicle, cuts from rims or chains, or any willful abuse;
- Problems related to the appearance of the tire after the first 10% of wear.

OWNER'S DUTIES - It is the owner's responsibility to:

- See that the tires are operated at proper inflation, pressure and loads;
- Pay applicable taxes and dealer services such as mounting and balancing;
- Return the adjustable tire and complete the customer portion of the adjustment claim form.

DURATION OF COVERAGE - These warranties expire three (3) years from the date of purchase.

CONDITIONS AND EXCLUSIONS - These limited warranties are the exclusive warranties of Discount Tire or America's Tire stores, are in lieu of the warranties of the manufacturer, and set forth the exclusive remedies available to the tire user. In the event that the terms of an applicable manufacturer's warranty exceed the protection given under these warranties, Discount Tire or America's Tire stores will honor those terms. Discount Tire or America's Tire may claim for its own benefit any such manufacturer's warranty. These limited warranties do not provide compensation for any consequential, special, incidental or contingent damages. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Tires presented for a claim remain the property of Discount Tire or America's Tire Stores. No representative or employee of Discount Tire or America's Tire Stores may enlarge or alter these warranties.

CONSUMER RIGHTS - These limited warranties give you specific legal rights, and you may also have other rights which vary from State to State.

DISCOUNT TIRE

discounttire.com

80F 37

DDB

DATE: 09-25-2014 TIME: 9:43 AM

CUSTOMER INFORMATION

SOUTH LAKE
(H)

TX

VEHICLE INFORMATION

2002 FORD
F-350
LARIAT SUPER DUTY
MILEAGE: 1
PLATE #
TORQUE SPECS: 165

STORE LOCATION

TXD 55
2055 W STATE HIGHWAY 114
GRAPEVINE TX 76051-8603
PHONE: 817-329-2211
500 SERGIO J VARGAS
WORK ORDER#

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
40303 MFG	-1	LT285 /75 R16	126Q E1 BSW		2.36	205.00	-207.36
		NIT Nitto	TERRA GRAPPLER				
COMMENT:	BOLT PATTERN: 8-170						
40303 NRM	1	LT285 /75 R16	126Q E1 BSW		2.36	205.00	207.36
		NIT Nitto	TERRA GRAPPLER				
WARRANTY:	SEE REVERSE SIDE FOR WARRANTY DETAILS						
COMMENT:	INFLATION F:75 R:80						
80017 NRM	1	CERTIFICATES FOR REFUND, REPLACEMENT			.00	35.00	35.00
80402 NRM	1	VALVES, ROTATIONS & LIFETIME			.00	.00	.00
		REPAIRS INCLUDED FREE					

Since you have purchased fewer than four tires (or wheels), we will mount the new tires on the rear of your vehicle for best safety and handling.

I hereby certify I am the owner of the product presented for warranty claim and the product described was not involved in any accident, personal injury, consequential damage, or other loss. I accept this adjustment credit in lieu of other claims. I agree the product returned for replacement becomes the property of the product manufacturer.

The tire and/or wheel you have chosen is different from the original equipment provided with your vehicle and may change its handling or stability characteristics. Further information is available from your Discount Tire salesperson.

OUT OF POCKET
EXPENSE

SUBTOTAL:	35.00
TAX:	17.11
TAX (REFUND):	-17.11
TOTAL:	35.00
CASH:	35.00
TENDERED:	35.00

READER UNAVAILABLE



CERTIFICATE

FOR REPAIR, REFUND OR REPLACEMENT

For a fee collected at the time of the original tire purchase or for a fee collected to subject other tires to the terms of this certificate, Discount Tire or America's Tire stores will refund the purchase price and the sales tax, if any, on any tire covered in the event of a failure due to workmanship and materials or a non-repairable road hazard for the service of the original tread down to 3/32 inch remaining, or 3 years from date of purchase, whichever occurs first. Upon refund or credit of sales tax, customer hereby acknowledges by actual signature or electronic signature capture such credit or refund. This additional acknowledgement satisfies a technical requirement in the sales tax statutes and/or regulations for many jurisdictions that a signed receipt must be obtained upon the refund or credit of sales taxes. At the election of the purchaser, we will sell a replacement tire to the purchaser at the original price paid for the damaged tire, plus the required sales tax. In the event the covered tire is discontinued or unavailable, a tire of similar value will be substituted.

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VALID ONLY WITH PURCHASE AND PRESENTATION OF CERTIFICATE

DISCOUNT TIRE

The cost of any tire includes any wheel weights used in the balancing of the tire.

TIPS TO IMPROVE TIRE MILEAGE AND SAFETY

- ☒ **ROTATE TIRES**
every 6,000 to 8,000 miles or when necessary to equalize treadwear.
- ☒ **REPLACE**
worn-out tires when built-in wear bars appear across the tread surface.
- ☒ **REBALANCE**
every other rotation to promote even tire wear and a smooth ride.
- ☒ **REMEMBER TO RETURN**
to any Discount Tire / America's Tire store for a tire inspection.
- ☒ **MAINTAIN AIR PRESSURE**
as recommended by the vehicle or tire manufacturer. Check your air pressure at least once each month when tires are cool.
- ☒ **MAINTAIN ALIGNMENT**
(Front & Rear) replace worn suspension parts.
- ☒ **PLEASE DO NOT USE**
any "Fix-a-Flat" type products.
- ☒ **INSPECT**
tires occasionally for excessive wear, tread or sidewall cuts, or other damage.

FREE AIR CHECKS! SAVES GAS!

LIMITED WARRANTIES

Discount Tire and America's Tire Stores

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ATV/Trailer Tires - If our examination shows that a trailer or ATV tire covered by this warranty has become unserviceable, other than by a road hazard, during the three year period following its date of purchase, it will be replaced based on a charge of 33% per year or part thereof of the original purchase price.

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ITEMS NOT COVERED - These warranties do not cover:

- Use in commercial service such as commercial truck racing, street sweepers, off-the-highway taxi, limousine, or similar service (however commercial service does not include use by the owner as transportation in his/her regular trade or business);
- Damage, destruction, or failure due to accident, fire, or vandalism;
- Irregular or premature tread wear caused by improper inflation, misalignment, imbalance of wheels, or worn out shock absorbers or brakes;
- Damage or failure due to non-tire causes such as being run flat, mechanical condition of the vehicle, cuts from rims or chains, or any willful abuse;
- Problems related to the appearance of the tire after the first 10% of wear.

OWNER'S DUTIES - It is the owner's responsibility to:

- See that the tires are operated at proper inflation, pressure and loads;
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- Return the adjustable tire and complete the customer portion of the adjustment claim form.

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DISCOUNT TIRE

discounttire.com

905#37

DDB

REPRINT ORIG INV [REDACTED]
ORIG DATE 05-23-2015

DATE: 11-09-2015 TIME: 9:14 AM

INFORMATION

SOUTHLAKE TX [REDACTED]
(H) [REDACTED]
(M) [REDACTED]

VEHICLE INFORMATION

2002 FORD
F-350
LARIAT SUPER DUTY
MILEAGE: 106,108
PLATE # [REDACTED]
TORQUE SPECS: 165

STORE LOCATION

TXD 55
2055 W STATE HIGHWAY 114
GRAPEVINE TX 76051-8603
PHONE: 817-329-2211
500 SERGIO J VARGAS
WORK ORDER# _____

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
40303 MFG	-2	LT285 /75 R16	126Q E1 BSW	TERRA GRAPPLER AT	2.36	190.00	-384.72
COMMENT: 8172538725							
COMMENT: BOLT PATTERN: 8-170							
40303 NRM	2	LT285 /75 R16	126Q E1 BSW	TERRA GRAPPLER AT	2.36	190.00	384.72
WARRANTY: SEE REVERSE SIDE FOR WARRANTY DETAILS							
COMMENT: INFLATION F:75 R:80							
80017 NRM	2	CERTIFICATES FOR	REFUND, REPLACEMENT		.00	32.50	65.00
80403 NRM	2	ADJUSTMENT/BAL & VAL	LIFETIME		.00	.00	.00

Since you have purchased fewer than four tires (or wheels), we will mount the new tires on the rear of your vehicle for best safety and handling.

I hereby certify I am the owner of the product presented for warranty claim and the product described was not involved in any accident, personal injury, consequential damage, or other loss. I accept this adjustment credit in lieu of other claims.
I agree the product returned for replacement becomes the property of the product manufacturer.

The tire and/or wheel you have chosen is different from the original equipment provided with your vehicle and may change its handling or stability characteristics.
Further information is available from your Discount Tire salesperson.

OUT OF POCKET EXPENSE

SUBTOTAL: 65.00
TAX: 31.74
TAX (REFUND): -31.74
TOTAL: 65.00
NOVUS: 65.00
TENDERED: 65.00

XXXXXXXXXXXX

Signature on file

CERTIFICATE

FOR REPAIR, REFUND OR REPLACEMENT

For a fee collected at the time of the original tire purchase or for a fee collected to subject other tires to the terms of this certificate, Discount Tire or America's Tire stores will refund the purchase price and the sales tax, if any, on any tire covered in the event of a failure due to workmanship and materials or a non-repairable road hazard for the service of the original tread down to 3/32 inch remaining, or 3 years from date of purchase, whichever occurs first. Upon refund or credit of sales tax, customer hereby acknowledges by actual signature or electronic signature capture such credit or refund. This additional acknowledgement satisfies a technical requirement in the sales tax statutes and/or regulations for many jurisdictions that a signed receipt must be obtained upon the refund or credit of sales taxes. At the election of the purchaser, we will sell a replacement tire to the purchaser at the original price paid for the damaged tire, plus the required sales tax. In the event the covered tire is discontinued or unavailable, a tire of similar value will be substituted.

If in our opinion, the tire can be safely repaired, we will do so free of charge. The cost of this certificate is set forth on the receipt issued for the purchase of tire(s).

This certificate will be honored at any Discount Tire or America's Tire stores. This certificate does not cover damage caused by collision, vandalism, chain damage, mechanical defects of the vehicle or willful abuse. No other property damage or consequential damage of any kind is covered by this certificate.

There will be additional charges to purchase a new certificate for a replacement tire and to balance a replacement tire.

By redeeming this certificate, the customer relinquishes the right to any manufacturer's warranty that may apply, and Discount Tire or America's Tire may claim for its own benefit any such manufacturer's warranty.

VALID ONLY WITH PURCHASE AND PRESENTATION OF CERTIFICATE

DISCOUNT TIRE

The cost of any tire includes any wheel weights used in the balancing of the tire.

TIPS TO IMPROVE TIRE MILEAGE AND SAFETY

- ☒ **ROTATE TIRES**
every 6,000 to 8,000 miles or when necessary to equalize treadwear.
- ☒ **REPLACE**
worn-out tires when built-in wear bars appear across the tread surface.
- ☒ **REBALANCE**
every other rotation to promote even tire wear and a smooth ride.
- ☒ **REMEMBER TO RETURN**
to any Discount Tire / America's Tire store for a tire inspection.
- ☒ **MAINTAIN AIR PRESSURE**
as recommended by the vehicle or tire manufacturer. Check your air pressure at least once each month when tires are cool.
- ☒ **MAINTAIN ALIGNMENT**
(Front & Rear) replace worn suspension parts.
- ☒ **PLEASE DO NOT USE**
any "Fix-a-Flat" type products.
- ☒ **INSPECT**
tires occasionally for excessive wear, tread or sidewall cuts, or other damage.

FREE AIR CHECKS! SAVES GAS!

LIMITED WARRANTIES

Discount Tire and America's Tire Stores

ELIGIBILITY - These Limited Warranties apply to all owners of the tire using it in non-commercial service, except for the Mileage Warranty which is limited to the original purchaser.

TO MAKE A CLAIM - Present your tire(s) and original sales invoice to any Discount Tire or America's Tire Store. To locate a store you may call 1-(888) 774-6560, or visit the Discount Tire web site at www.discounttire.com. The vehicle on which the tire was used must be available for inspection. You will be asked to complete the customer portion of the adjustment claim form.

WARRANTY COVERAGE

New Tires - Workmanship and Materials - If our examination shows that a passenger, SUV, or light truck tire covered by this warranty has become unserviceable due to a workmanship or materials defect during the service down to 3/32 of an inch, it will be replaced on a pro rata tread wear basis.

New Tires - Road Hazard (if applicable) - If our examination shows that a passenger, SUV, or light truck tire covered by this warranty has become unserviceable due to a normal road hazard (i.e., non-repairable puncture, cut, snag, bruise, or impact break) during the service down to 3/32 of an inch, it will be replaced on a pro-rata tread wear basis.

New Tires - Mileage Warranty (if applicable) - In addition to the warranties above, every mileage warranted passenger, SUV or light truck tire is warranted to the original purchaser for the specified number of miles of tread wear and against normal road hazards for the same mileage (if applicable). If our examination shows that the tire covered by this warranty has worn down to its tread indicators before giving the specified number of miles of non-commercial service on the passenger, SUV or light truck on which it was installed, it will be replaced on a pro-rata mileage basis.

ATV/Trailer Tires - If our examination shows that a trailer or ATV tire covered by this warranty has become unserviceable, other than by a road hazard, during the three year period following its date of purchase, it will be replaced based on a charge of 33% per year or part thereof of the original purchase price.

CALCULATION OF REPLACEMENT CHARGES - Tires are replaced under these limited warranties with a comparably priced new tire at a pro-rata cost to the customer. Tread wear is pro-rated on the basis that the tire is worn out when the tread is worn down to 3/32 of an inch remaining tread groove depth or to the tread wear indicators on tires containing them. Tire replacement cost is determined by multiplying the original cost of the tire by the percentage of tread used. For example, if the original tread was 11/32 of an inch, and the tire has 5/32 of an inch of tread remaining at the time of replacement, the replacement cost will be 75% of the original cost $((11/32 - 5/32) / (11/32 - 3/32) \times 100)$. The replacement cost for mileage warranted tires is prorated at a set charge per 1,000 miles driven. F.E.T. and state taxes are added to the replacement cost. Additional charges for mounting and balancing apply.

ITEMS NOT COVERED - These warranties do not cover:

- Use in commercial service such as commercial truck racing, street sweepers, off-the-highway taxi, limousine, or similar service (however commercial service does not include use by the owner as transportation in his/her regular trade or business);
- Damage, destruction, or failure due to accident, fire, or vandalism;
- Irregular or premature tread wear caused by improper inflation, misalignment, imbalance of wheels, or worn out shock absorbers or brakes;
- Damage or failure due to non-tire causes such as being run flat, mechanical condition of the vehicle, cuts from rims or chains, or any willful abuse;
- Problems related to the appearance of the tire after the first 10% of wear.

OWNER'S DUTIES - It is the owner's responsibility to:

- See that the tires are operated at proper inflation, pressure and loads;
- Pay applicable taxes and dealer services such as mounting and balancing;
- Return the adjustable tire and complete the customer portion of the adjustment claim form.

DURATION OF COVERAGE - These warranties expire three (3) years from the date of purchase.

CONDITIONS AND EXCLUSIONS - These limited warranties are the exclusive warranties of Discount Tire or America's Tire stores, are in lieu of the warranties of the manufacturer, and set forth the exclusive remedies available to the tire user. In the event that the terms of an applicable manufacturer's warranty exceed the protection given under these warranties, Discount Tire or America's Tire stores will honor those terms. Discount Tire or America's Tire may claim for its own benefit any such manufacturer's warranty. These limited warranties do not provide compensation for any consequential, special, incidental or contingent damages. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Tires presented for a claim remain the property of Discount Tire or America's Tire Stores. No representative or employee of Discount Tire or America's Tire Stores may enlarge or alter these warranties.

CONSUMER RIGHTS - These limited warranties give you specific legal rights, and you may also have other rights which vary from State to State.

DISCOUNT TIRE

discounttire.com

PAGE 2 OF 2
REPRINT ORIG INV
ORIG DATE 11-05-2016

DATE: 11-09-2016 TIME: 9:13 AM

CUSTOMER INFORMATION

SOUTHLAKE
(H)

TX

(M)

VEHICLE INFORMATION

2002 FORD
F-350
LARIAT SUPER DUTY
MILEAGE: 113,691
PLATE #
TORQUE SPECS: 165

STORE LOCATION

TXD 55
2055 W STATE HIGHWAY 114
GRAPEVINE TX 76051-8603
PHONE: 817-329-2211
435 KOLBY M JOHNSON
WORK ORDER#

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
------	----	-----	------	-------------	--------	-------	--------

The tire and/or wheel you have chosen is different from the original equipment provided with your vehicle and may change its handling or stability characteristics. Further information is available from your Discount Tire salesperson.

OUT OF POCKET
EXPENSE TO REPLACE ALL
REMAINING TIRES

SUBTOTAL: 74.86
TAX: 53.06
TAX (REFUND): -52.86
TOTAL: 75.06

XXXXXXXXXXXX

NOVUS: 75.06
TENDERED: 75.06

Signature on file

CERTIFICATE

FOR REPAIR, REFUND OR REPLACEMENT

For a fee collected at the time of the original tire purchase or for a fee collected to subject other tires to the terms of this certificate, Discount Tire or America's Tire stores will refund the purchase price and the sales tax, if any, on any tire covered in the event of a failure due to workmanship and materials or a non-repairable road hazard for the service of the original tread down to 3/32 inch remaining, or 3 years from date of purchase, whichever occurs first. Upon refund or credit of sales tax, customer hereby acknowledges by actual signature or electronic signature capture such credit or refund. This additional acknowledgement satisfies a technical requirement in the sales tax statutes and/or regulations for many jurisdictions that a signed receipt must be obtained upon the refund or credit of sales taxes. At the election of the purchaser, we will sell a replacement tire to the purchaser at the original price paid for the damaged tire, plus the required sales tax. In the event the covered tire is discontinued or unavailable, a tire of similar value will be substituted.

If in our opinion, the tire can be safely repaired, we will do so free of charge. The cost of this certificate is set forth on the receipt issued for the purchase of tire(s).

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every 6,000 to 8,000 miles or when necessary to equalize treadwear.
- ✓ **REPLACE**
worn-out tires when built-in wear bars appear across the tread surface.
- ✓ **REBALANCE**
every other rotation to promote even tire wear and a smooth ride.
- ✓ **REMEMBER TO RETURN**
to any Discount Tire / America's Tire store for a tire inspection.
- ✓ **MAINTAIN AIR PRESSURE**
as recommended by the vehicle or tire manufacturer. Check your air pressure at least once each month when tires are cool.
- ✓ **MAINTAIN ALIGNMENT**
(Front & Rear) replace worn suspension parts.
- ✓ **PLEASE DO NOT USE**
any "Fix-a-Flat" type products.
- ✓ **INSPECT**
tires occasionally for excessive wear, tread or sidewall cuts, or other damage.

FREE AIR CHECKS! SAVES GAS!

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Discount Tire and America's Tire Stores

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WARRANTY COVERAGE

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New Tires - Road Hazard (if applicable) - If our examination shows that a passenger, SUV, or light truck tire covered by this warranty has become unserviceable due to a normal road hazard (i.e., non-repairable puncture, cut, snag, bruise, or impact break) during the service down to 3/32 of an inch, it will be replaced on a pro-rata tread wear basis.

New Tires - Mileage Warranty (if applicable) - In addition to the warranties above, every mileage warranted passenger, SUV or light truck tire is warranted to the original purchaser for the specified number of miles of tread wear and against normal road hazards for the same mileage (if applicable). If our examination shows that the tire covered by this warranty has worn down to its tread indicators before giving the specified number of miles of non-commercial service on the passenger, SUV or light truck on which it was installed, it will be replaced on a pro-rata mileage basis.

ATV/Trailer Tires - If our examination shows that a trailer or ATV tire covered by this warranty has become unserviceable, other than by a road hazard, during the three year period following its date of purchase, it will be replaced based on a charge of 33% per year or part thereof of the original purchase price.

CALCULATION OF REPLACEMENT CHARGES - Tires are replaced under these limited warranties with a comparably priced new tire at a pro-rata cost to the customer. Tread wear is pro-rated on the basis that the tire is worn out when the tread is worn down to 3/32 of an inch remaining tread groove depth or to the tread wear indicators on tires containing them. Tire replacement cost is determined by multiplying the original cost of the tire by the percentage of tread used. For example, if the original tread was 11/32 of an inch, and the tire has 5/32 of an inch of tread remaining at the time of replacement, the replacement cost will be 75% of the original cost ((11/32-5/32)/(11/32-3/32) x 100). The replacement cost for mileage warranted tires is prorated at a set charge per 1,000 miles driven. F.E.T. and state taxes are added to the replacement cost. Additional charges for mounting and balancing apply.

ITEMS NOT COVERED - These warranties do not cover:

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- Irregular or premature tread wear caused by improper inflation, misalignment, imbalance of wheels, or worn out shock absorbers or brakes;
- Damage or failure due to non-tire causes such as being run flat, mechanical condition of the vehicle, cuts from rims or chains, or any willful abuse;
- Problems related to the appearance of the tire after the first 10% of wear.

OWNER'S DUTIES - It is the owner's responsibility to:

- See that the tires are operated at proper inflation, pressure and loads;
- Pay applicable taxes and dealer services such as mounting and balancing;
- Return the adjustable tire and complete the customer portion of the adjustment claim form.

DURATION OF COVERAGE - These warranties expire three (3) years from the date of purchase.

CONDITIONS AND EXCLUSIONS - These limited warranties are the exclusive warranties of Discount Tire or America's Tire stores, are in lieu of the warranties of the manufacturer, and set forth the exclusive remedies available to the tire user. In the event that the terms of an applicable manufacturer's warranty exceed the protection given under these warranties, Discount Tire or America's Tire stores will honor those terms. Discount Tire or America's Tire may claim for its own benefit any such manufacturer's warranty. These limited warranties do not provide compensation for any consequential, special, incidental or contingent damages. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Tires presented for a claim remain the property of Discount Tire or America's Tire Stores. No representative or employee of Discount Tire or America's Tire Stores may enlarge or alter these warranties.

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DISCOUNT TIRE

discounttire.com

DDB

PAGE 1 OF 2
REPRINT ORIG INV
ORIG DATE 11-05-2016

DATE: 11-09-2016 TIME: 9:13 AM

CUSTOMER INFORMATION

SOUTHLAKE

(H)

TX

(M)

VEHICLE INFORMATION

2002 FORD
F-350
LARIAT SUPER DUTY
MILEAGE: 113,691
PLATE #
TORQUE SPECS: 165

STORE LOCATION

TXD 55
2055 W STATE HIGHWAY 114
GRAPEVINE TX 76051-8603
PHONE: 817-329-2211
435 KOLBY M JOHNSON
WORK ORDER#

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
40194 MFG	-1	LT285 /75 R16	122Q D1 BSW		.00	212.00	-212.00
		NIT NITTO	TERRA GRAPPLER AT				
COMMENT: BOLT PATTERN: 8-170							
10373 NRM	1	LT285 /75 R16	126R E1 RWL		2.36	212.00	214.36
		BFG ALL TERRAIN T/A K02					
WARRANTY: SEE REVERSE SIDE FOR WARRANTY DETAILS							
COMMENT: INFLATION F:75 R:80							
80017 NRM	1	CERTIFICATES FOR	REFUND, REPLACEMENT		.00	36.25	36.25
80402 NRM	1	VALVES, ROTATIONS & LIFETIME			.00	.00	.00
		REPAIRS INCLUDED FREE					
40303 CUS	-2	LT285 /75 R16	126Q E1 BSW		2.36	212.00	-428.72
		NIT NITTO	TERRA GRAPPLER AT				
10373 NRM	2	LT285 /75 R16	126R E1 RWL		2.36	212.00	428.72
		BFG ALL TERRAIN T/A K02					
WARRANTY: SEE REVERSE SIDE FOR WARRANTY DETAILS							
COMMENT: INFLATION F:75 R:80							
80017 NRM	1	CERTIFICATES FOR	REFUND, REPLACEMENT		.00	36.25	36.25
80402 NRM	2	VALVES, ROTATIONS & LIFETIME			.00	.00	.00
		REPAIRS INCLUDED FREE					
COMMENT: w/o							

Since you have purchased fewer than four tires (or wheels), we will mount the new tires on the rear of your vehicle for best safety and handling.

I hereby certify I am the owner of the product presented for warranty claim and the product described was not involved in any accident, personal injury, consequential damage, or other loss. I accept this adjustment credit in lieu of other claims.
I agree the product returned for replacement becomes the property of the product manufacturer.

Signature on file

CERTIFICATE

FOR REPAIR, REFUND OR REPLACEMENT

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as recommended by the vehicle or tire manufacturer. Check your air pressure at least once each month when tires are cool.
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(Front & Rear) replace worn suspension parts.
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tires occasionally for excessive wear, tread or sidewall cuts, or other damage.

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- Irregular or premature tread wear caused by improper inflation, misalignment, imbalance of wheels, or worn out shock absorbers or brakes;
- Damage or failure due to non-tire causes such as being run flat, mechanical condition of the vehicle, cuts from rims or chains, or any willful abuse;
- Problems related to the appearance of the tire after the first 10% of wear.

OWNER'S DUTIES - It is the owner's responsibility to:

- See that the tires are operated at proper inflation, pressure and loads;
- Pay applicable taxes and dealer services such as mounting and balancing;
- Return the adjustable tire and complete the customer portion of the adjustment claim form.

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DISCOUNT TIRE

discounttire.com

REPRINT ORIG INV [REDACTED]
ORIG DATE 09-25-2014

DATE: 11-09-2016 TIME: 9:15 AM

CUSTOMER INFORMATION		VEHICLE INFORMATION	STORE LOCATION
[REDACTED]		2002 FORD F-350 LARIAT SUPER DUTY MILEAGE: 1 PLATE # [REDACTED] TORQUE SPECS: 165	TXD 55 2055 W STATE HIGHWAY 114 GRAPEVINE TX 76051-8603 PHONE: 817-329-2211 500 SERGIO J VARGAS WORK ORDER# _____
SOUTHLAKE (H) [REDACTED]	TX [REDACTED]		

CODE	CC	QTY	SIZE	DESCRIPTION		F.E.T.	PRICE	AMOUNT
40303 MFG		-1	LT285 /75 R16	126Q E1 BSW		2.36	205.00	-207.36
			NIT Nitto	TERRA GRAPPLER				
COMMENT: BOLT PATTERN: 8-170								
40303 NRM		1	LT285 /75 R16	126Q E1 BSW		2.36	205.00	207.36
			NIT Nitto	TERRA GRAPPLER				
WARRANTY: SEE REVERSE SIDE FOR WARRANTY DETAILS								
COMMENT: INFLATION F:75 R:80								
80017 NRM		1	CERTIFICATES FOR REFUND, REPLACEMENT			.00	35.00	35.00
80402 NRM		1	VALVES, ROTATIONS & LIFETIME REPAIRS INCLUDED FREE			.00	.00	.00

Since you have purchased fewer than four tires (or wheels), we will mount the new tires on the rear of your vehicle for best safety and handling.

I hereby certify I am the owner of the product presented for warranty claim and the product described was not involved in any accident, personal injury, consequential damage, or other loss. I accept this adjustment credit in lieu of other claims.
I agree the product returned for replacement becomes the property of the product manufacturer.

The tire and/or wheel you have chosen is different from the original equipment provided with your vehicle and may change its handling or stability characteristics.
Further information is available from your Discount Tire salesperson.

*OUT OF POCKET
EXPENSE*

SUBTOTAL:	35.00
TAX:	17.11
TAX (REFUND):	-17.11
TOTAL:	35.00
CASH:	35.00
TENDERED:	35.00

READER UNAVAILABLE

CERTIFICATE

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TIPS TO IMPROVE TIRE MILEAGE AND SAFETY

- ✓ **ROTATE TIRES**
every 6,000 to 8,000 miles or when necessary to equalize treadwear.
- ✓ **REBALANCE**
every other rotation to promote even tire wear and a smooth ride.
- ✓ **MAINTAIN AIR PRESSURE**
as recommended by the vehicle or tire manufacturer. Check your air pressure at least once each month when tires are cool.
- ✓ **MAINTAIN ALIGNMENT**
(Front & Rear) replace worn suspension parts.
- ✓ **PLEASE DO NOT USE**
any "Fix-a-Flat" type products.
- ✓ **INSPECT**
tires occasionally for excessive wear, tread or sidewall cuts, or other damage.
- ✓ **REPLACE**
worn-out tires when built-in wear bars appear across the tread surface.
- ✓ **REMEMBER TO RETURN**
to any Discount Tire / America's Tire store for a tire inspection.

FREE AIR CHECKS! SAVES GAS!

LIMITED WARRANTIES

Discount Tire and America's Tire Stores

ELIGIBILITY - These Limited Warranties apply to all owners of the tire using it in non-commercial service, except for the Mileage Warranty which is limited to the original purchaser.

TO MAKE A CLAIM - Present your tire(s) and original sales invoice to any Discount Tire or America's Tire Store. To locate a store you may call 1-(888) 774-6560, or visit the Discount Tire web site at www.discounttire.com. The vehicle on which the tire was used must be available for inspection. You will be asked to complete the customer portion of the adjustment claim form.

WARRANTY COVERAGE

New Tires - Workmanship and Materials - If our examination shows that a passenger, SUV, or light truck tire covered by this warranty has become unserviceable due to a workmanship or materials defect during the service down to 3/32 of an inch, it will be replaced on a pro rata tread wear basis.

New Tires - Road Hazard (if applicable) - If our examination shows that a passenger, SUV, or light truck tire covered by this warranty has become unserviceable due to a normal road hazard (i.e., non-repairable puncture, cut, snag, bruise, or impact break) during the service down to 3/32 of an inch, it will be replaced on a pro-rata tread wear basis.

New Tires - Mileage Warranty (if applicable) - In addition to the warranties above, every mileage warranted passenger, SUV or light truck tire is warranted to the original purchaser for the specified number of miles of tread wear and against normal road hazards for the same mileage (if applicable). If our examination shows that the tire covered by this warranty has worn down to its tread indicators before giving the specified number of miles of non-commercial service on the passenger, SUV or light truck on which it was installed, it will be replaced on a pro-rata mileage basis.

ATV/Trailer Tires - If our examination shows that a trailer or ATV tire covered by this warranty has become unserviceable, other than by a road hazard, during the three year period following its date of purchase, it will be replaced based on a charge of 33% per year or part thereof of the original purchase price.

CALCULATION OF REPLACEMENT CHARGES - Tires are replaced under these limited warranties with a comparably priced new tire at a pro-rata cost to the customer. Tread wear is pro-rated on the basis that the tire is worn out when the tread is worn down to 3/32 of an inch remaining tread groove depth or to the tread wear indicators on tires containing them. Tire replacement cost is determined by multiplying the original cost of the tire by the percentage of tread used. For example, if the original tread was 11/32 of an inch, and the tire has 5/32 of an inch of tread remaining at the time of replacement, the replacement cost will be 75% of the original cost ((11/32-5/32)/(11/32-3/32) x 100). The replacement cost for mileage warranted tires is prorated at a set charge per 1,000 miles driven. F.E.T. and state taxes are added to the replacement cost. Additional charges for mounting and balancing apply.

ITEMS NOT COVERED - These warranties do not cover:

- Use in commercial service such as commercial truck racing, street sweepers, off-the-highway taxi, limousine, or similar service (however commercial service does not include use by the owner as transportation in his/her regular trade or business);
- Damage, destruction, or failure due to accident, fire, or vandalism;
- Irregular or premature tread wear caused by improper inflation, misalignment, imbalance of wheels, or worn out shock absorbers or brakes;
- Damage or failure due to non-tire causes such as being run flat, mechanical condition of the vehicle, cuts from rims or chains, or any willful abuse;
- Problems related to the appearance of the tire after the first 10% of wear.

OWNER'S DUTIES - It is the owner's responsibility to:

- See that the tires are operated at proper inflation, pressure and loads;
- Pay applicable taxes and dealer services such as mounting and balancing;
- Return the adjustable tire and complete the customer portion of the adjustment claim form.

DURATION OF COVERAGE - These warranties expire three (3) years from the date of purchase.

CONDITIONS AND EXCLUSIONS - These limited warranties are the exclusive warranties of Discount Tire or America's Tire stores, are in lieu of the warranties of the manufacturer, and set forth the exclusive remedies available to the tire user. In the event that the terms of an applicable manufacturer's warranty exceed the protection given under these warranties, Discount Tire or America's Tire stores will honor those terms. Discount Tire or America's Tire may claim for its own benefit any such manufacturer's warranty. These limited warranties do not provide compensation for any consequential, special, incidental or contingent damages. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Tires presented for a claim remain the property of Discount Tire or America's Tire Stores. No representative or employee of Discount Tire or America's Tire Stores may enlarge or alter these warranties.

CONSUMER RIGHTS - These limited warranties give you specific legal rights, and you may also have other rights which vary from State to State.

MFD. BY FORD MOTOR CO. IN U.S.A.

DATE: 12/01

FRONT GAWR: 5200LB

2358KG

LT265/75R16E

16X7.0K

AT 379 kPa/55

GVWR: 9900LB/ 4490KG

REAR GAWR: 6830LB

3098KG

LT265/75R16E

16X7.0K

AT 552 kPa/80

WITH

TIRES

RIMS

PSI COLD

WITH

TIRE

RIMS

PSI COL

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR
VEHICLE SAFETY STANDARDS IN EFFECT ON THE DATE OF
MANUFACTURE SHOWN ABOVE

VIN: 1FTSW31F12E [REDACTED]

TYPE: TRUCK

F0255
T0846



EXT PNT:

WB BRK

172 4

AQ

INT TR

4H

TP/PS

R

1

LRC: 52

AXLE

D1

TR

9

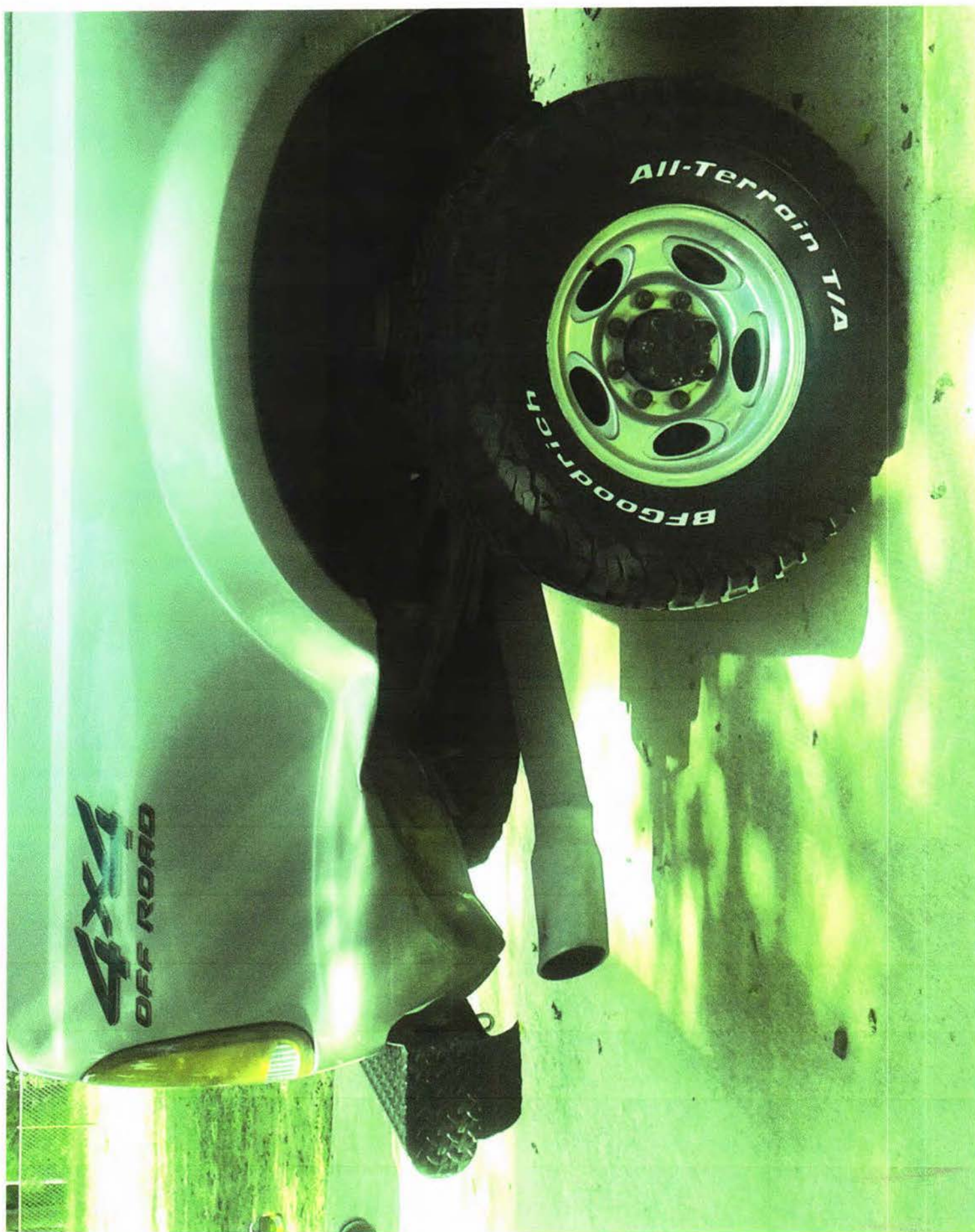
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SPR

VB

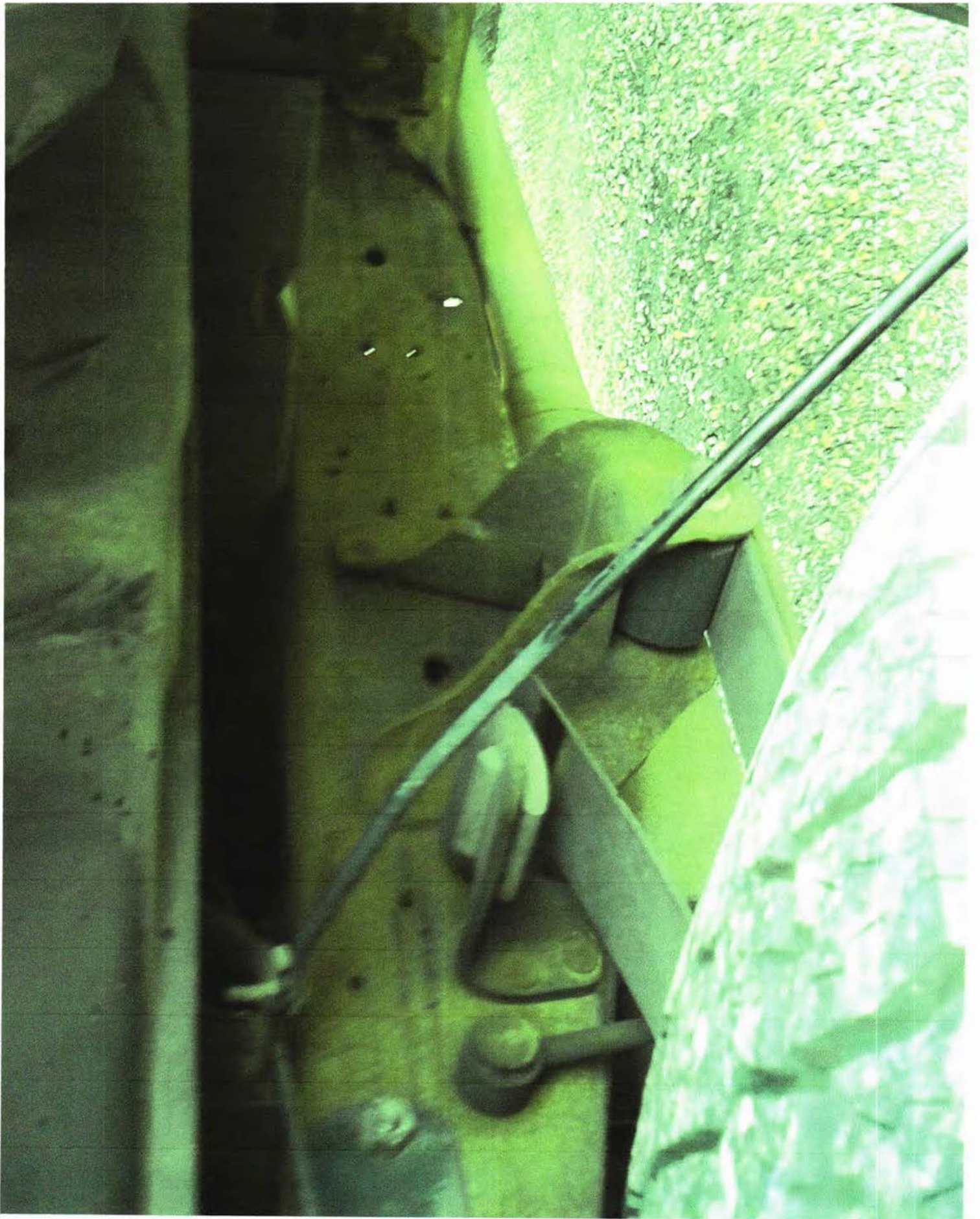
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2USA1S20472AA



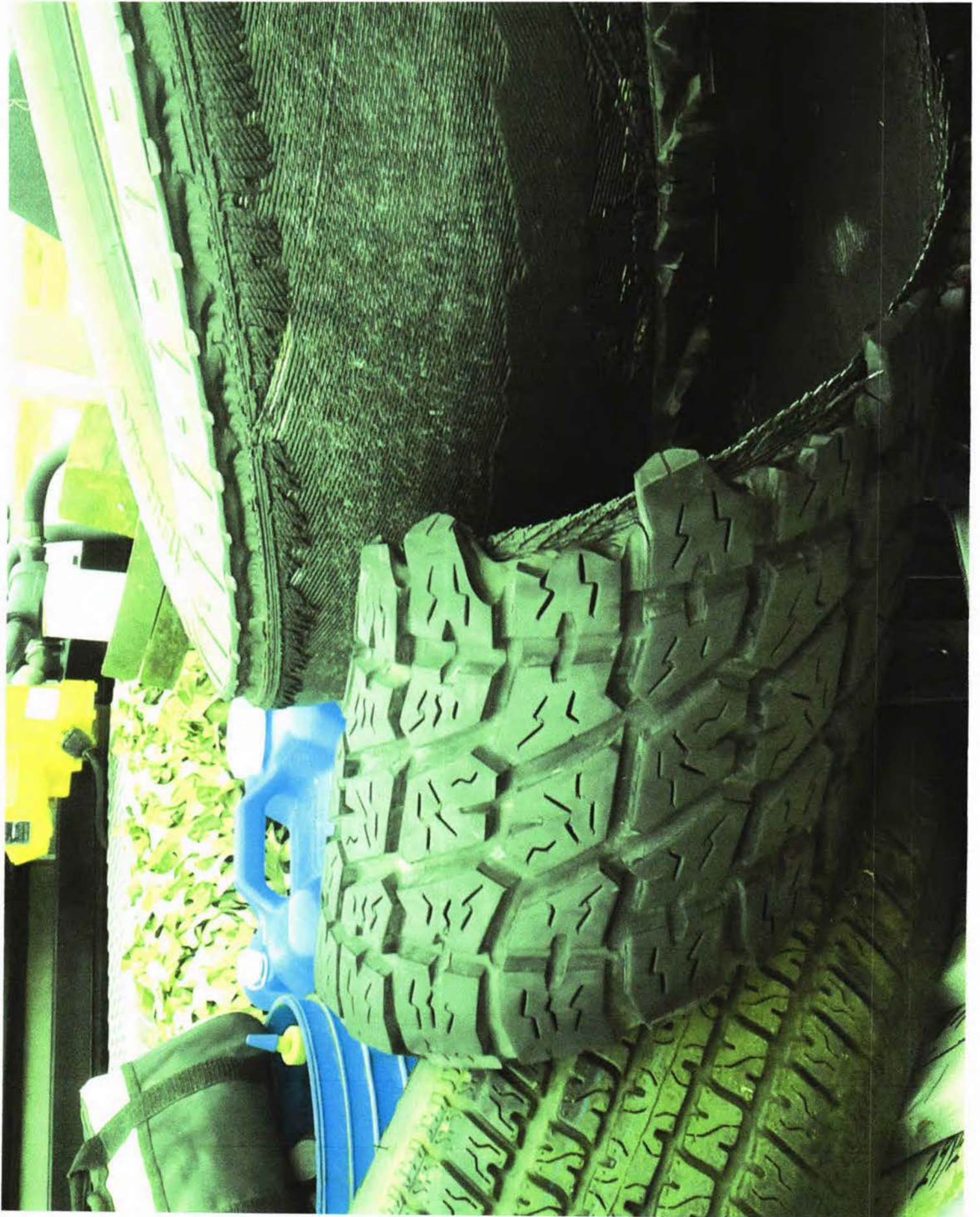




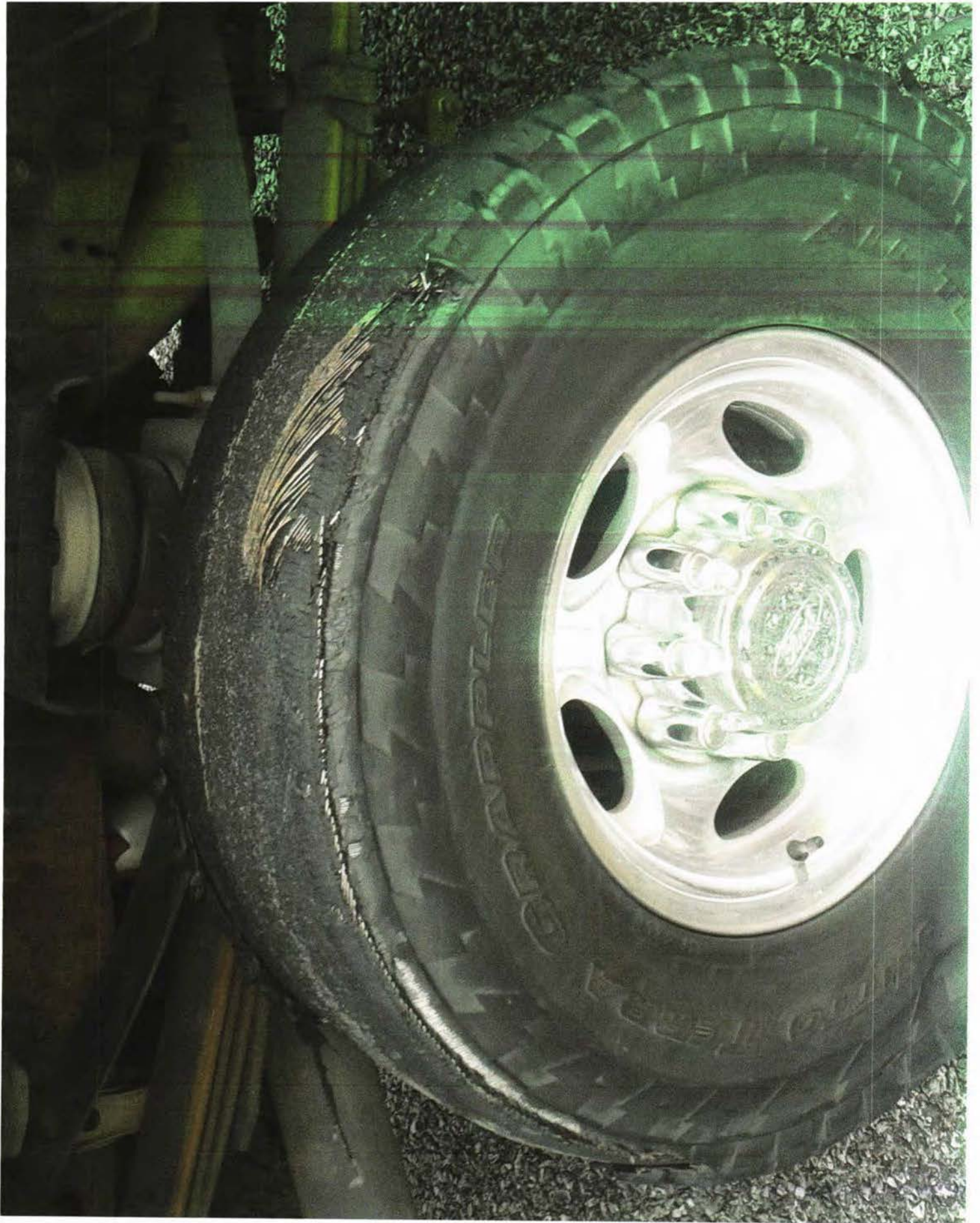












DISCOUNT TIRE

discounttire.com

REPLACE MENT
TILES 26 OF 37

DDB

PAGE 1 OF 2

DATE: 11-05-2016 TIME: 4:09 PM

CUSTOMER INFORMATION

[REDACTED]
SOUTHLAKE TX [REDACTED]
(H) [REDACTED] (M) [REDACTED]

VEHICLE INFORMATION

2002 FORD
F-350
LARIAT SUPER DUTY
MILEAGE: 113,691 *
PLATE # [REDACTED]
TORQUE SPECS: -165

STORE LOCATION

TXD 55
2055 W STATE HIGHWAY 114
GRAPEVINE TX 76031-8603
PHONE: 817-329-2211
435 KOLBY W JOHNSON
WORK ORDER#

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
40194 MFB	-1	LT285 /75 R16	122Q D1 BSW		.00	212.00	-212.00
		NIT NITTO	TERRA GRAPPLER AT				
COMMENT: BOLT PATTERN: 8-170							
10373 NRM	1	LT285 /75 R16	126R E1 RWL		2.36	212.00	214.36
		BFB ALL TERRAIN T/A R02					
WARRANTY: SEE REVERSE SIDE FOR WARRANTY DETAILS							
COMMENT: INFLATION F:75 R:80							
80017 NRM	1	CERTIFICATES FOR	REFUND, REPLACEMENT		.00	36.25	36.25
80402 NRM	1	VALVES, ROTATIONS & LIFETIME			.00	.00	.00
REPAIRS INCLUDED FREE							
40303 CUB	-2	LT285 /75 R16	126Q E1 BSW		2.36	212.00	-428.72
		NIT NITTO	TERRA GRAPPLER AT				
10373 NRM	2	LT285 /75 R16	126R E1 RWL		2.36	212.00	428.72
		BFB ALL TERRAIN T/A R02					
WARRANTY: SEE REVERSE SIDE FOR WARRANTY DETAILS							
COMMENT: INFLATION F:75 R:80							
80017 NRM	1	CERTIFICATES FOR	REFUND, REPLACEMENT		.00	36.25	36.25
80402 NRM	2	VALVES, ROTATIONS & LIFETIME			.00	.00	.00
REPAIRS INCLUDED FREE							
COMMENT: w/o							

Since you have purchased fewer than four tires (or wheels), we will mount the new tires on the rear of your vehicle for best safety and handling.

I hereby certify I am the owner of the product presented for warranty claim and the product described was not involved in any accident, personal injury, consequential damage, or other loss. I accept this adjustment credit in lieu of other claims.
I agree the product returned for replacement becomes the property of the product manufacturer.

Signature on file

CERTIFICATE

FOR REPAIR, REFUND OR REPLACEMENT

For a fee collected at the time of the original tire purchase or for a fee collected to subject other tires to the terms of this certificate, Discount Tire or America's Tire stores will refund the purchase price and the sales tax, if any, on any tire covered in the event of a failure due to workmanship and materials or a non-repairable road hazard for the service of the original tread down to 3/32 inch remaining, or 3 years from date of purchase, whichever occurs first. Upon refund or credit of sales tax, customer hereby acknowledges by actual signature or electronic signature capture such credit or refund. This additional acknowledgement satisfies a technical requirement in the sales tax statutes and/or regulations for many jurisdictions that a signed receipt must be obtained upon the refund or credit of sales taxes. At the election of the purchaser, we will sell a replacement tire to the purchaser at the original price paid for the damaged tire, plus the required sales tax. In the event the covered tire is discontinued or unavailable, a tire of similar value will be substituted.

If in our opinion, the tire can be safely repaired, we will do so free of charge. The cost of this certificate is set forth on the receipt issued for the purchase of tire(s).

This certificate will be honored at any Discount Tire or America's Tire stores. This certificate does not cover damage caused by collision, vandalism, chain damage, mechanical defects of the vehicle or willful abuse. No other property damage or consequential damage of any kind is covered by this certificate.

There will be additional charges to purchase a new certificate for a replacement tire and to balance a replacement tire.

By redeeming this certificate, the customer relinquishes the right to any manufacturer's warranty that may apply, and Discount Tire or America's Tire may claim for its own benefit any such manufacturer's warranty.

VALID ONLY WITH PURCHASE AND PRESENTATION OF CERTIFICATE

DISCOUNT[®]

TIRE

The cost of any tire includes any wheel weights used in the balancing of the tire.

TIPS TO IMPROVE TIRE MILEAGE AND SAFETY

- ✓ **ROTATE TIRES**
every 6,000 to 8,000 miles or when necessary to equalize treadwear.
- ✓ **REPLACE**
worn-out tires when built-in wear bars appear across the tread surface.
- ✓ **REBALANCE**
every other rotation to promote even tire wear and a smooth ride.
- ✓ **REMEMBER TO RETURN**
to any Discount Tire / America's Tire store for a tire inspection.
- ✓ **MAINTAIN AIR PRESSURE**
as recommended by the vehicle or tire manufacturer. Check your air pressure at least once each month when tires are cool.
- ✓ **MAINTAIN ALIGNMENT**
(Front & Rear) replace worn suspension parts.
- ✓ **PLEASE DO NOT USE**
any "Fix-a-Flat" type products.
- ✓ **INSPECT**
tires occasionally for excessive wear, tread or sidewall cuts, or other damage.

FREE

AIR CHECKS!

SAVES GAS!

LIMITED WARRANTIES

Discount Tire and America's Tire Stores

ELIGIBILITY - These Limited Warranties apply to all owners of the tire using it in non-commercial service, except for the Mileage Warranty which is limited to the original purchaser.

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WARRANTY COVERAGE

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New Tires - Road Hazard (if applicable) - If our examination shows that a passenger, SUV, or light truck tire covered by this warranty has become unserviceable due to a normal road hazard (i.e., non-repairable puncture, cut, snag, bruise, or impact break) during the service down to 3/32 of an inch, it will be replaced on a pro-rata tread wear basis.

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ATV/Trailer Tires - If our examination shows that a trailer or ATV tire covered by this warranty has become unserviceable, other than by a road hazard, during the three year period following its date of purchase, it will be replaced based on a charge of 33% per year or part thereof of the original purchase price.

CALCULATION OF REPLACEMENT CHARGES - Tires are replaced under these limited warranties with a comparably priced new tire at a pro-rata cost to the customer. Tread wear is pro-rated on the basis that the tire is worn out when the tread is worn down to 3/32 of an inch remaining tread groove depth or to the tread wear indicators on tires containing them. Tire replacement cost is determined by multiplying the original cost of the tire by the percentage of tread used. For example, if the original tread was 11/32 of an inch, and the tire has 5/32 of an inch of tread remaining at the time of replacement, the replacement cost will be 75% of the original cost $((11/32 - 5/32) / (11/32 - 3/32) \times 100)$. The replacement cost for mileage warranted tires is prorated at a set charge per 1,000 miles driven. F.E.T. and state taxes are added to the replacement cost. Additional charges for mounting and balancing apply.

ITEMS NOT COVERED - These warranties do not cover:

- Use in commercial service such as commercial truck racing, street sweepers, off-the-highway taxi, limousine, or similar service (however commercial service does not include use by the owner as transportation in his/her regular trade or business);
- Damage, destruction, or failure due to accident, fire, or vandalism;
- Irregular or premature tread wear caused by improper inflation, misalignment, imbalance of wheels, or worn out shock absorbers or brakes;
- Damage or failure due to non-tire causes such as being run flat, mechanical condition of the vehicle, cuts from rims or chains, or any willful abuse;
- Problems related to the appearance of the tire after the first 10% of wear.

OWNER'S DUTIES - It is the owner's responsibility to:

- See that the tires are operated at proper inflation, pressure and loads;
- Pay applicable taxes and dealer services such as mounting and balancing;
- Return the adjustable tire and complete the customer portion of the adjustment claim form.

DURATION OF COVERAGE - These warranties expire three (3) years from the date of purchase.

CONDITIONS AND EXCLUSIONS - These limited warranties are the exclusive warranties of Discount Tire or America's Tire stores, are in lieu of the warranties of the manufacturer, and set forth the exclusive remedies available to the tire user. In the event that the terms of an applicable manufacturer's warranty exceed the protection given under these warranties, Discount Tire or America's Tire stores will honor those terms. Discount Tire or America's Tire may claim for its own benefit any such manufacturer's warranty. These limited warranties do not provide compensation for any consequential, special, incidental or contingent damages. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Tires presented for a claim remain the property of Discount Tire or America's Tire Stores. No representative or employee of Discount Tire or America's Tire Stores may enlarge or alter these warranties.

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DISCOUNT TIRE

discounttire.com

PAGE 2 OF 2

DATE: 11-05-2016 TIME: 4:09 PM

CUSTOMER INFORMATION

[REDACTED]
SOUTH GKE TX [REDACTED]
(H) [REDACTED] (M) [REDACTED]

VEHICLE INFORMATION

2002 FORD
F-350
LARIAT SUPER DUTY
MILEAGE: 113,691
PLATE # [REDACTED]
TORQUE SPECS: 165

STORE LOCATION

TXD 55
2055 W STATE HIGHWAY 114
GRAPEVINE TX 76051-8603
PHONE: 817-329-2211
435 KOLBY M JOHNSON
WORK ORDER#

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
------	----	-----	------	-------------	--------	-------	--------

The tire and/or wheel you have chosen is different from the original equipment provided with your vehicle and may change its handling or stability characteristics.
Further information is available from your Discount Tire salesperson.

*OUT OF POCKET
EXPENSE*

SUBTOTAL: 74.86
TAX: 53.06
TAX (REFUND): -52.86
TOTAL: 75.06
NOVUS: 75.06
TENDERED: 75.06

XXXXXXXXXXXX [REDACTED]

Signature on file

CERTIFICATE

FOR REPAIR, REFUND OR REPLACEMENT

For a fee collected at the time of the original tire purchase or for a fee collected to subject other tires to the terms of this certificate, Discount Tire or America's Tire stores will refund the purchase price and the sales tax, if any, on any tire covered in the event of a failure due to workmanship and materials or a non-repairable road hazard for the service of the original tread down to 3/32 inch remaining, or 3 years from date of purchase, whichever occurs first. Upon refund or credit of sales tax, customer hereby acknowledges by actual signature or electronic signature capture such credit or refund. This additional acknowledgement satisfies a technical requirement in the sales tax statutes and/or regulations for many jurisdictions that a signed receipt must be obtained upon the refund or credit of sales taxes. At the election of the purchaser, we will sell a replacement tire to the purchaser at the original price paid for the damaged tire, plus the required sales tax. In the event the covered tire is discontinued or unavailable, a tire of similar value will be substituted.

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as recommended by the vehicle or tire manufacturer. Check your air pressure at least once each month when tires are cool.
- ✓ **MAINTAIN ALIGNMENT**
(Front & Rear) replace worn suspension parts.
- ✓ **PLEASE DO NOT USE**
any "Fix-a-Flat" type products.
- ✓ **INSPECT**
tires occasionally for excessive wear, tread or sidewall cuts, or other damage.
- ✓ **REPLACE**
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- ✓ **REMEMBER TO RETURN**
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FREE AIR CHECKS! SAVES GAS!

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- Damage, destruction, or failure due to accident, fire, or vandalism;
- Irregular or premature tread wear caused by improper inflation, misalignment, imbalance of wheels, or worn out shock absorbers or brakes;
- Damage or failure due to non-tire causes such as being run flat, mechanical condition of the vehicle, cuts from rims or chains, or any willful abuse;
- Problems related to the appearance of the tire after the first 10% of wear.

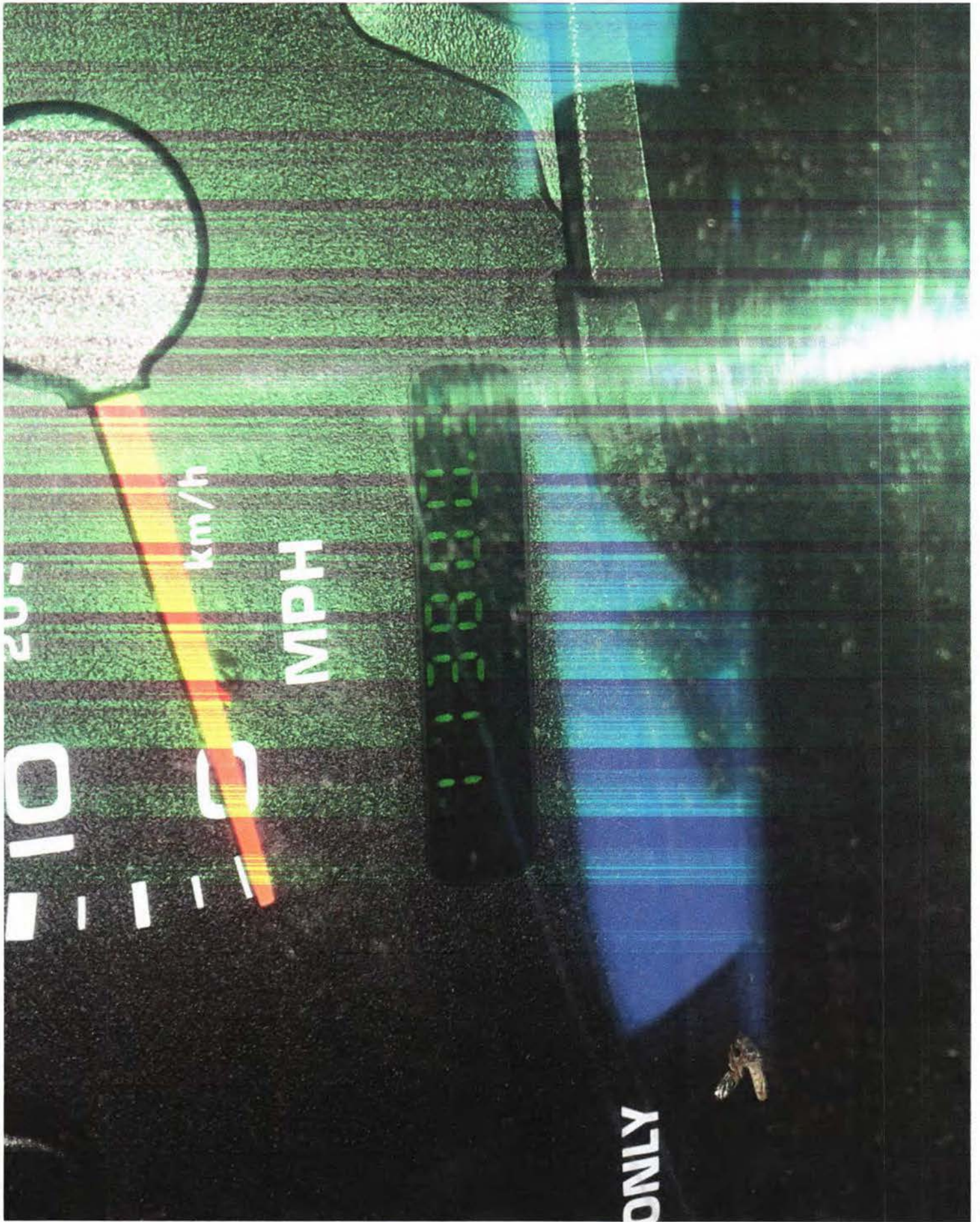
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- Pay applicable taxes and dealer services such as mounting and balancing;
- Return the adjustable tire and complete the customer portion of the adjustment claim form.

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DISCOUNT TIRE

discounttire.com

OUT OF POCKET
EXPENSES!
\$805.37

LAYAWAY ACCT # [REDACTED]
DATE: 11-05-2016 TIME: 9:12 AM

CUSTOMER INFORMATION

[REDACTED]
SOUTHLAKE TX [REDACTED]
(H) [REDACTED]
(M) [REDACTED]

VEHICLE INFORMATION

2002 FORD
F-350
LARIAT SUPER DUTY
PLATE # [REDACTED]
TORQUE SPECS: 165

STORE LOCATION

TXD 55
2055 W STATE HIGHWAY 114
GRAPEVINE TX 76051-8603
PHONE: 817-329-2211
435 KOLBY M JOHNSON

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
***** THIS IS NOT A SALES INVOICE!-LAYAWAY DEPOSIT *****							
40303 CUS	-2	LT285 /75 R16	126Q E1 BSW	TERRA GRAPPLER AT	2.36	190.00	-384.72
		NIT NITTO					
COMMENT: BOLT PATTERN: 8-170							
40303 NRM	2	LT285 /75 R16	126Q E1 BSW	TERRA GRAPPLER AT	2.36	190.00	384.72
		NIT NITTO					
WARRANTY: SEE REVERSE SIDE FOR WARRANTY DETAILS							
COMMENT: INFLATION F:75 R:80							
80017 NRM	2	CERTIFICATES FOR	REFUND, REPLACEMENT		.00	32.50	65.00
80402 NRM	2	VALVES, ROTATIONS & LIFETIME			.00	.00	.00
REPAIRS INCLUDED FREE							
COMMENT: replace rears - then mount the 1r tire on the spare rim - check balance and							
COMMENT: inspect for sepo's on the front							

The tire and/or wheel you have chosen is different from the original equipment provided with your vehicle and may change its handling or stability characteristics.
Further information is available from your Discount Tire salesperson.

TOTAL OF ALL DEPOSITS: .00
BALANCE DUE: 65.00

OUT OF POCKET
EXPENSE

SUBTOTAL: 65.00
TAX: 31.74
TAX(REFUND): -31.74
TOTAL: 65.00
AMOUNT THIS DEPOSIT: .00
TENDERED: .00

CERTIFICATE

FOR REPAIR, REFUND OR REPLACEMENT

For a fee collected at the time of the original tire purchase or for a fee collected to subject other tires to the terms of this certificate, Discount Tire or America's Tire stores will refund the purchase price and the sales tax, if any, on any tire covered in the event of a failure due to workmanship and materials or a non-repairable road hazard for the service of the original tread down to 3/32 inch remaining, or 3 years from date of purchase, whichever occurs first. Upon refund or credit of sales tax, customer hereby acknowledges by actual signature or electronic signature capture such credit or refund. This additional acknowledgement satisfies a technical requirement in the sales tax statutes and/or regulations for many jurisdictions that a signed receipt must be obtained upon the refund or credit of sales taxes. At the election of the purchaser, we will sell a replacement tire to the purchaser at the original price paid for the damaged tire, plus the required sales tax. In the event the covered tire is discontinued or unavailable, a tire of similar value will be substituted.

If in our opinion, the tire can be safely repaired, we will do so free of charge. The cost of this certificate is set forth on the receipt issued for the purchase of tire(s).

This certificate will be honored at any Discount Tire or America's Tire stores. This certificate does not cover damage caused by collision, vandalism, chain damage, mechanical defects of the vehicle or willful abuse. No other property damage or consequential damage of any kind is covered by this certificate.

There will be additional charges to purchase a new certificate for a replacement tire and to balance a replacement tire.

By redeeming this certificate, the customer relinquishes the right to any manufacturer's warranty that may apply, and Discount Tire or America's Tire may claim for its own benefit any such manufacturer's warranty.

VALID ONLY WITH PURCHASE AND PRESENTATION OF CERTIFICATE

DISCOUNT TIRE

The cost of any tire includes any wheel weights used in the balancing of the tire.

TIPS TO IMPROVE TIRE MILEAGE AND SAFETY

- ☒ **ROTATE TIRES**
every 6,000 to 8,000 miles or when necessary to equalize treadwear.
- ☒ **REPLACE**
worn-out tires when built-in wear bars appear across the tread surface.
- ☒ **REBALANCE**
every other rotation to promote even tire wear and a smooth ride.
- ☒ **REMEMBER TO RETURN**
to any Discount Tire / America's Tire store for a tire inspection.
- ☒ **MAINTAIN AIR PRESSURE**
as recommended by the vehicle or tire manufacturer. Check your air pressure at least once each month when tires are cool.
- ☒ **MAINTAIN ALIGNMENT**
(Front & Rear) replace worn suspension parts.
- ☒ **PLEASE DO NOT USE**
any "Fix-a-Flat" type products.
- ☒ **INSPECT**
tires occasionally for excessive wear, tread or sidewall cuts, or other damage.

FREE AIR CHECKS! SAVES GAS!

LIMITED WARRANTIES

Discount Tire and America's Tire Stores

ELIGIBILITY - These Limited Warranties apply to all owners of the tire using it in non-commercial service, except for the Mileage Warranty which is limited to the original purchaser.

TO MAKE A CLAIM - Present your tire(s) and original sales invoice to any Discount Tire or America's Tire Store. To locate a store you may call 1-(888) 774-6560, or visit the Discount Tire web site at www.discounttire.com. The vehicle on which the tire was used must be available for inspection. You will be asked to complete the customer portion of the adjustment claim form.

WARRANTY COVERAGE

New Tires - Workmanship and Materials - If our examination shows that a passenger, SUV, or light truck tire covered by this warranty has become unserviceable due to a workmanship or materials defect during the service down to 3/32 of an inch, it will be replaced on a pro rata tread wear basis.

New Tires - Road Hazard (if applicable) - If our examination shows that a passenger, SUV, or light truck tire covered by this warranty has become unserviceable due to a normal road hazard (i.e., non-repairable puncture, cut, snag, bruise, or impact break) during the service down to 3/32 of an inch, it will be replaced on a pro-rata tread wear basis.

New Tires - Mileage Warranty (if applicable) - In addition to the warranties above, every mileage warranted passenger, SUV or light truck tire is warranted to the original purchaser for the specified number of miles of tread wear and against normal road hazards for the same mileage (if applicable). If our examination shows that the tire covered by this warranty has worn down to its tread indicators before giving the specified number of miles of non-commercial service on the passenger, SUV or light truck on which it was installed, it will be replaced on a pro-rata mileage basis.

ATV/Trailer Tires - If our examination shows that a trailer or ATV tire covered by this warranty has become unserviceable, other than by a road hazard, during the three year period following its date of purchase, it will be replaced based on a charge of 33% per year or part thereof of the original purchase price.

CALCULATION OF REPLACEMENT CHARGES - Tires are replaced under these limited warranties with a comparably priced new tire at a pro-rata cost to the customer. Tread wear is pro-rated on the basis that the tire is worn out when the tread is worn down to 3/32 of an inch remaining tread groove depth or to the tread wear indicators on tires containing them. Tire replacement cost is determined by multiplying the original cost of the tire by the percentage of tread used. For example, if the original tread was 11/32 of an inch, and the tire has 5/32 of an inch of tread remaining at the time of replacement, the replacement cost will be 75% of the original cost $((11/32 - 5/32) / (11/32 - 3/32) \times 100)$. The replacement cost for mileage warranted tires is prorated at a set charge per 1,000 miles driven. F.E.T. and state taxes are added to the replacement cost. Additional charges for mounting and balancing apply.

ITEMS NOT COVERED - These warranties do not cover:

- Use in commercial service such as commercial truck racing, street sweepers, off-the-highway taxi, limousine, or similar service (however commercial service does not include use by the owner as transportation in his/her regular trade or business);
- Damage, destruction, or failure due to accident, fire, or vandalism;
- Irregular or premature tread wear caused by improper inflation, misalignment, imbalance of wheels, or worn out shock absorbers or brakes;
- Damage or failure due to non-tire causes such as being run flat, mechanical condition of the vehicle, cuts from rims or chains, or any willful abuse;
- Problems related to the appearance of the tire after the first 10% of wear.

OWNER'S DUTIES - It is the owner's responsibility to:

- See that the tires are operated at proper inflation, pressure and loads;
- Pay applicable taxes and dealer services such as mounting and balancing;
- Return the adjustable tire and complete the customer portion of the adjustment claim form.

DURATION OF COVERAGE - These warranties expire three (3) years from the date of purchase.

CONDITIONS AND EXCLUSIONS - These limited warranties are the exclusive warranties of Discount Tire or America's Tire stores, are in lieu of the warranties of the manufacturer, and set forth the exclusive remedies available to the tire user. In the event that the terms of an applicable manufacturer's warranty exceed the protection given under these warranties, Discount Tire or America's Tire stores will honor those terms. Discount Tire or America's Tire may claim for its own benefit any such manufacturer's warranty. These limited warranties do not provide compensation for any consequential, special, incidental or contingent damages. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Tires presented for a claim remain the property of Discount Tire or America's Tire Stores. No representative or employee of Discount Tire or America's Tire Stores may enlarge or alter these warranties.

CONSUMER RIGHTS - These limited warranties give you specific legal rights, and you may also have other rights which vary from State to State.

*** IMPORTANT ***

OMB APPROVED OMB NO. 2127-0050

SHADED AREAS MUST BE FILLED IN BY SELLER

In case of a recall, we can reach you only if
we have your name and address registered.

Please Print Tire Brand Sold Below

BFG



CIMS All-Brand Form - Rights
Reserved



DATE

11-05-16

PLEASE PRINT CUSTOMER'S NAME (LAST NAME FIRST)

CUSTOMER'S ADDRESS

APT / SUITE #

5007 LAKE

STATE

TX

OPTIONAL EMAIL ADDRESS (SEE BELOW)

DEALER I.D. #

TXD-55

DISCOUNT TIRE COMPANY
20225 N. SCOTTSDALE ROAD
SCOTTSDALE AZ 85255

TIRE IDENTIFICATION NUMBERS

QTY	1	2	3	4	5	6	7	8	9	10	11	12
30	B	F	Y	U	A	T	1	1	3	8	1	6
1										2	2	1

OPTIONAL CUSTOMER'S
EMAIL ADDRESS

* FEDERAL LAW RESTRICTS CUSTOMER NAME AND ADDRESS INFORMATION TO BE USED FOR TIRE RECALL PURPOSES ONLY!

Postage Required
Post Office will not
deliver without
proper postage



TIRE INDUSTRY REGISTRATION CENTER
PO BOX 1000
AKRON OH 44309-1000



**DISCOUNT
TIRE**

KOLBY JOHNSON
MANAGER

2055 W STATE HIGHWAY 114
GRAPEVINE, TX 76051
DISCOUNTTIRE.COM

817.329.2211
FAX: 817.424.2634
txd_55mgr@discounttire.com

**DISCOUNT
TIRE**

DON REYNOLDS
ASSISTANT MANAGER

817-329-2211

Phone:

DISCOUNTTIRE.COM

DDB

DISCOUNT TIRE

discounttire.com

DATE: 10-13-2016 TIME: 8:58 AM

CUSTOMER INFORMATION

SOUTHLAKE
(H)

TX

(M)

VEHICLE INFORMATION

2002 FORD
F-350
LARIAT SUPER DUTY
MILEAGE: 113,263
PLATE #
TORQUE SPECS: 165

STORE LOCATION

TXD 55
2055 W STATE HIGHWAY 114
GRAPEVINE TX 76051-8603
PHONE: 817-329-2211
500 SERGIO J VARGAS

WORK ORDER#

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
80400 NRM		1		FREE ROTATION & REBALANCE	.00	.00	.00
COMMENT:							
COMMENT: OEM INFLATION F:75 R:80							
COMMENT: please re-seat wheel barrow tire in bed							
COMMENT: BOLT PATTERN: 8-170							
80222 NRM		1		FREE FLAT REPAIR AND REBALANCE	.00	.00	.00

TOTAL: .00

TENDERED: .00

READER UNAVAILABLE