



U.S. Department of Transportation  
National Highway Traffic Safety Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
02-NOV-2016	Reference No. 10923814
JAN - 5 2017	

**OWNER INFORMATION (Type or Print)**

Name	[REDACTED]			Daytime Telephone Number	E-mail Address
Address	[REDACTED]			[REDACTED]	
City	AURORA	State	CO	Zip Code	[REDACTED]
				Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit vehicle identification number Located at bottom of windshield on driver's side	Make	Model	Model Year
KMHGC46E090 [REDACTED]	HYUNDAI	GENESIS	2009
Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders	Fuel Type:
02/24/2011	Araraboe Hyundai (303) 539-1700	V6	Gas
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
Automatic	<input checked="" type="checkbox"/> Cruise Control		Incident Date(s) 12/26/13 01-APR-2013 07/17/13

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 030000 BRAKES (PWS), 125000 EXTERIOR LIGHTING: BRAKE LIGHTS	Failure Mileage	Failure Speed
HECO - 12/26/13 Brake Booster master cylinder stop lamps ABS	60000 87000	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police
		1	0	N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2009 HYUNDAI GENESIS. THE VEHICLE WAS REPAIRED PER NHTSA CAMPAIGN NUMBER: 13V489000 (SERVICE BRAKES, HYDRAULIC). AFTER RECEIVING THE REPAIR, THE BRAKES BEGAN TO MALFUNCTION. THE CONTACT HAD TO PUMP THE BRAKE PEDAL SEVERAL TIMES BEFORE THE VEHICLE WOULD COME TO A STOP. ALSO, THE BRAKE LIGHTS FAILED TO ILLUMINATE WHEN THE BRAKES WERE APPLIED. THE CONTACT TOOK THE VEHICLE TO THE DEALER WHO INFORMED THE CONTACT THAT THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V713000 (EXTERIOR LIGHTING). THE CONTACT RECEIVED THE REPAIR FOR THE RECALL; HOWEVER, THE FAILURE OF THE BRAKE PEDAL WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND OPENED A CASE ON THE VEHICLE. THE VIN WAS UNKNOWN. THE APPROXIMATE FAILURE MILEAGE WAS 60,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Took vehicle to Arapahoe Honda, changed brake fluid inspected HECU  
Took vehicle in because of brake failure + stop lamp recall  
Stop lamp recall performed but ignored brake failure  
Took vehicle back, performed another recall, ignored brakes  
Had an accident - hit from behind  
Took vehicle to n...aler mc Donald Douglas  
Fixed brakes bo...ged me \$1600 for brake  
booster but repai...ECU & master cylinder

ATTAC

IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

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**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



safercar.gov

Think your car has a safety

If so: Use the online form to file a

or visit www.safercar.gov

or call: Vehicle Safety Hotline 888-327-4236



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