



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
01-NOV-2016	Reference No. 10920585
Daytime Telephone Number	E-mail Address
Evening Telephone Number	

**OWNER INFORMATION (Type or Print)**

Name			
Address			
City	State	Zip Code	
DOVER	DE		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make	Model	Model Year
4T1BF18B7WU				TOYOTA	AVALON	1998
Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:	
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	No: Cylinders		
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)		
<input type="checkbox"/> Cruise Control				01-NOV-2005		

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 110000 ELECTRICAL SYSTEM	Failure Mileage	Failure Speed
	30000	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police
		N		

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 1998 TOYOTA AVALON. THE CONTACT STATED THAT THE VEHICLE EXPERIENCED INTERMITTENT PERFORMANCE OF VARIOUS ELECTRICAL SYSTEMS. THE FAILURE OCCURRED WITHOUT WARNING. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC, BUT THE CAUSE OF THE FAILURE COULD NOT BE DETERMINED. THE MANUFACTURER WAS NOTIFIED. THE CONTACT REFERENCED NHTSA CAMPAIGN NUMBER: 98V278000 (ELECTRICAL SYSTEM) AS A POSSIBLE SOLUTION TO THE FAILURE, BUT THE VIN WAS NOT INCLUDED. THE FAILURE MILEAGE WAS APPROXIMATELY 30,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

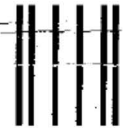
THE ONLY THINGS I CAN ADD WOULD BE WHEN DRIVING FOR AN EXTENDED PERIOD IN HOT WEATHER AIR CONDITIONER CEASES TO WORK NO AC. OUTDOOR TEMPERATURE NUMBER GO OFF PLUS OTHER ELECTRICAL ITEMS DURING WINTER TIME, THE SAME SYSTEM CEASES OPERATION, NOW I HAVE NO DEFROSTERS FOR THE FRONT WINDOW. I AM ENCLOSED A COPY OF THE RECALL 98V279000. I KEEP GETTING THIS NO RECALLS ATTACH ADDITIONAL SHEETS IF NECESSARY w/my Vin Number

US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9362

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



# Recall 98V278000

## Dash Warning Lights And Ventilation System Controls Fail To Operate

### Affected Cars:

#### Toyota

<u>Avalon</u>	<u>1998, 1999</u>
<u>RAV4</u>	<u>1998, 1999</u>
<u>Sienna</u>	<u>1998, 1999</u>

Electrical & Lights, October 19, 1998

### RepairPal Expert Overview

#### Our Quick Take:

Electrical components such as the dash warning lights and heating and air conditioning system controls may fail to operate, and the vehicle may not run smoothly and could stall due to a wiring issue with an add on vehicle alarm system.

#### What Should You Do?

Recalls on your Toyota must be performed by a Toyota dealership. Toyota began notifying known owners of affected vehicles when the recall was announced, in October, 1998. If you did not receive a notification, but wish to check to see if your vehicle is included, please contact one of your local Toyota dealers below. They will also check for any other uncompleted recalls on your vehicle. For best results, be prepared to provide your Vehicle Identification Number (VIN) to the service department consultant you speak with.

#### Summary:

Various electrical components such as the ventilation system controls, the dash warning lights may fail to operate properly, and the vehicle could run poorly and stall due to an electrical issue with the wiring to an add on alarm system. Dealers will inspect the date code on the security system wiring

harness and replace them as necessary free of charge to resolve the concern.

Original Recall from the NHTSA

**Manufacturer's Report Date:**

October 19, 1998

**NHTSA CAMPAIGN ID Number:**

98V278000

**NHTSA Action Number:**

N/A

**Component:**

ELECTRICAL SYSTEM

**Potential Number of Units Affected:**

1,960

**Summary:**

VEHICLE DESCRIPTION: SPORT UTILITY VEHICLES, MINI VANS AND PASSENGER VEHICLES EQUIPPED WITH A THEFT DETERRENT SYSTEMS (TDS) SUPPLIED BY AUDIOVOX CORPORATION AND DISTRIBUTED BY SOUTHEAST TOYOTA DISTRIBUTORS, INC. IN THE STATES OF ALABAMA, FLORIDA, GEORGIA, NORTH AND SOUTH CAROLINA. THE ALARM WIRING HARNESS PLUGS INTO THE VEHICLE'S IGNITION SWITCH AND THE VEHICLE'S IGNITION SWITCH WIRING HARNESS PLUGS INTO THE ALARM HARNESS TO COMPLETE THE CIRCUIT. A PERCENTAGE OF THE FEMALE TERMINALS USED IN THE ALARM CONNECTOR WERE FOUND TO BE DEFECTIVE, CAUSING AN 'OPEN CIRCUIT' CONDITION WHEN MATED TO THE MALE IGNITION SWITCH TERMINALS.

**Consequence:**

THIS CONDITION CAN CAUSE INTERMITTENT PERFORMANCE OF THE VEHICLE'S ELECTRICAL COMPONENTS SUCH AS THE DASH WARNING LIGHTS AND/OR HVAC FAN SPEED CONTROLS. ALSO, THE VEHICLE MAY NOT RUN SMOOTHLY AND COULD STALL.

**Remedy:**

DEALERS WILL INSPECT THE DATE CODE LABEL ON THE SECURITY SYSTEM HARNESS AND ANY DISPLAYING THE MANUFACTURING/FINAL DATE CODE WILL BE REPLACED WITH NEWLY PRODUCED HARNESSES. THE DATE CODES ARE: RAV4 - 6/24/98, 6/25/98, 6/26/98; SIENNA - 6/25/98, 6/26/98; AND AVALON - 6/30/98, 7/1/98, 8/31/98, 9/1/98, 9/2/98, AND 9/3/98.

**Notes:**

OWNER NOTIFICATION IS EXPECTED TO BEGIN DURING OCTOBER/NOVEMBER 1998. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT SOUTHEAST TOYOTA DISTRIBUTOR AT 1-800-301-6859. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).



Recall data provided by the National Highway Traffic Safety Administration



Related Content

Car Care Advice

Car Repair and Maintenance Blog

Car Problems Encyclopedia

Car Repair Estimates

Car Q&A

Car Recalls

Car Repair Shops

Car Reviews