



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

01-NOV-2016

JAN 24 2017

Repository ☐

Reference No.
10920531

OWNER INFORMATION (Type or Print)

Name

Address

City

MINNEAPOLIS

State MN

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

YV126MAC971

Make

VOLVO

Model

S80

Model Year

2015

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐

Antilock Brakes

Powertrain

☐

Cruise Control

Multiple Failure:

Incident Date(s)

27-OCT-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 162000 STRUCTURE: BODY, 100000 POWER TRAIN

Failure Mileage

12000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2015 VOLVO S80. WHILE STATIONARY, THE VEHICLE ROLLED FORWARD AFTER THE CONTACT EXITED THE VEHICLE. THE VEHICLE ALMOST RAN OVER THE CONTACT. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE VIN WAS UNKNOWN. THE FAILURE MILEAGE WAS APPROXIMATELY 12,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I submitted this information initially by phone, but it was not adequately described by the DOT agent. I had an incident with my husband's 2015 Volvo s80. I am [REDACTED] and have been driving since I was [REDACTED]. I rarely drive my husband's car because I have my own. His car has a feature that I am told is now found in many cars. I believe it is dangerous and needs modification. In the experience of most drivers, especially older drivers, a car has some vibration and makes some background engine noise unless it is turned off. The Volvo s80 engine shuts off to save gas when the car would otherwise be idling. I was driving my husband's car and pulled to the side of the road to pick him up. We talked briefly and decided that I would run into a store and he would park the car. Because I had no cues that the car was still on, I opened the door and started to get out. The car automatically turned back on when my foot left the break pedal and I was flipped into the street as the car moved forward. My husband ran after the car and somehow managed to get in and stop it before it hit anything. I was stunned and had torn pants and a bleeding knee but no serious injury. I later learned that my husband and son had both had similar experiences because of unfamiliarity with this feature. I was on a busy downtown street when my incident occurred. I could easily have been run over or our car could have hit people on the sidewalk. Fortunately, none of this happened, but I believe cars with this feature should have a safety device to warn the driver or to stop the engine when the car has not been turned off by the driver and the driver opens the door.