



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) FOR AGENCY USE ONLY 100148

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline

Date Received

01-NOV-2016

Repository ☐Reference No.
10920486

OWNER INFORMATION (Type or Print)

Name

Address

City

CRITTENDEN

State

KY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

SAME

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B3CB3HAXBD

Make
DODGE

Model

CALIBER

Model Year

2011

MAIN STREET

Date Purchased

12-16-14

Dealer's Name and Telephone Number

B & B AUTO

Engine:

No: Cylinders

Fuel Type:

REG GAS

Original Owner

☐

Dealer's City

WATSON

State

KY

Zip Code

40394

4

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

Incident Date(s)

15-JUN-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 060000 ENGINE (PWS), 980000 UNKNOWN OR OTHER

Failure Mileage

95000 APPROX

Failure Speed

45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

TIGER PAWS

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☒ Prior Repair

Failure Location: RT 16 INDEPENDENCE KY

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2011 DODGE CALIBER. WHILE DRIVING 45 MPH, THE VEHICLE CAUGHT FIRE WITHOUT WARNING. THE AIR CONDITIONER FAILED PRIOR TO THE FIRE*THE CONTACT WAS NOT INJURED AND NO OTHER VEHICLES WERE INVOLVED IN THE CRASH. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED. THE DEALER WAS UNABLE TO PROVIDE A DIAGNOSIS. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS UNKNOWN.

*going up a hill The Air "showed" they came back on just fine.
COMPLETE AUTO IN WATSON, KY (859-356-9042 Eric) had serviced the car about a month prior to the fire. I asked them to check for oil leaks because I would occasionally smell something like oil burning. They could not find any problem.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Vehicle WAS A TOTAL LOSS. I CAN TEXT A PHOTO TO YOU IF NEEDED. I CAN GO GET THE ACCIDENT REPORT ALSO. PLEASE ADVISE.

THE CAR WAS IN A FRONT END COLLISION BEFORE I BOUGHT IT. [REDACTED] BOUGHT AND REPAIRED IT. COMPLETE CHECKED IT OUT FOR ME AND SAID IT WAS REPAIRED TO THE LETTER AND RECOMMENDED THE PURCHASE. IT RAN WELL UP UNTIL THAT DAY IT BLEW UP. YOU CAN GET THE PRIOR ACCIDENT INFO FROM CARFAX. IF I CAN BE OF ADDITIONAL HELP DO NOT HESITATE TO CONTACT ME.

THANK YOU - [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

CINCINNATI

OH 452

17 FEB '17

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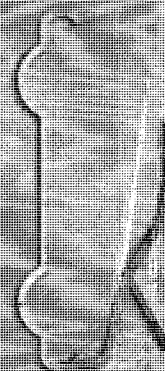
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

NHTSA

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