

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 31-OCT-2016 JAN - 4 2017		Repository ☐ Reference No. 10920151	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number	
Name		Address		E-mail Address	
City		State		Zip Code	
WILLISTON		ND			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make		Model
1B3BD1FB8BN			DODGE		AVENGER
Date Purchased		Dealer's Name and Telephone Number		Model Year	
				2011	
Original Owner		Dealer's City		Engine: 2.4	
☐				No: Cylinders	
				4	
Transmission Type		Powertrain		Fuel Type:	
☐ Antilock Brakes ☐ Cruise Control		FWD		Gas	
Multiple Failure:			Incident Date(s)		
			29-OCT-2016		
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM			DEM Mopar part # 04891735AL		Failure Mileage
					80000
					Failure Speed
					45
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2011 DODGE AVENGER. WHILE DRIVING 45 MPH, THE VEHICLE EXPERIENCED A COMPLETE LOSS OF POWER AND THE BATTERY WARNING INDICATOR ILLUMINATED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE ISSUE. THE FAILURE MILEAGE WAS APPROXIMATELY 80,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My wife was driving 45 mph down a road to drop our 2 boys off at their daycare. When the Engine RPM jumped to 1500 rpm and the vehicle began to slow down. The electronic throttle control light was blinking on the dash along with the automatic traction control light illuminating. The vehicle rpm would only vary from 1200 - 1500 rpm with the max speed of 20 mph. You could turn the car off and back on and it would run correctly but only a few minutes before it would do it again. Luckily my wife was not on a more busy street or highway, having to cut across traffic to get the slow powerless vehicle out of the way. I read several forums, and literally hundreds of people have

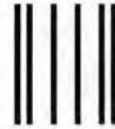
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U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300



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UNITED STATES**

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

had the exact same complaint. Many would bring their vehicle to a service shop where they would spend hundreds of dollars for repairs that all ended up being temporary fixes. I was finally able to find where an individual replaced the cars throttle body (OEM Part Number 0489 1735 AC) and the problems went away. Turns out the little plastic gears inside the part wear, causing the ECM to "lose track" of where the throttle position is, sending the car into limp mode. I replaced my throttle body with the OEM part listed above and my car has been running perfectly ever since.

See web address below for pictures or repair



2011 Dodge Avenger 2.4L
just under 80,000 miles