

NHTSA ccmMercury Routing Slip



CL-10914156-2524

APR 25 2017

Printed: 4/21/2017

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA #: ES17-001205

Rec'd Date: 4/21/2017

Referred By: NAD-200

XREF #:

Doc Type: CGA

Doc Date: 4/20/2017

Delivery: S10 E-MAIL

Address To: DOT/I

Due Date: 5/17/2017

S10 #:

DOT/I #: 11-170421-003

RMP #:

Subject: DIRECT REPLY - INQUIRY ON BEHALF OF CONSTITUENT [REDACTED] REGARDING THE RECALL AND HIS ONGOING ISSUE WITH FORD/LINCOLN

Ack Date:

Ack By:

Sign Office: DEPUTY DIRECTOR,
GOVERNMENTAL AFFAIRS

Signature: ESSIE WAGNER

Signed For:

Cleared Date:

Cleared By:

Cleared For:

File Loc:

XREF File:

Closed Date:

Added By: CMCNAIR

Modified By: CYNTHIA.L.DAVIS

Most Recent Comment:

Author:

THE HONORABLE DIANNE FEINSTEIN
UNITED STATES SENATOR
ONE POST STREET
SUITE 2450
SAN FRANCISCO, CA 94104
Tel: 415-393-0707 Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NGA-010	SIGN	4/21/2017		
NEF-010	REPLY	4/21/2017	5/17/2017	

RR
4.25.

United States Senate

WASHINGTON, DC 20510-0504

<http://feinstein.senate.gov>

March 20, 2017

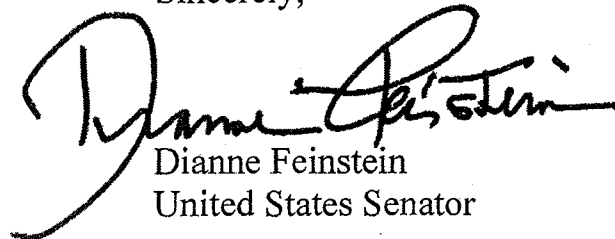
Ms. Tonya Gross
Acting Assistant Secretary for Governmental Affairs
U.S. Department of Transportation
1200 New Jersey Ave SE
Washington, D.C. 20590

Dear Ms. Gross:

I am writing to bring to your attention a letter from [REDACTED] regarding his complaint. Please look into the issues raised, as quickly as possible, so I can appropriately respond to [REDACTED]

Attached you will find the enclosures from my constituent to assist you with your review. After you have completed your review, please send your written response to Iyad Shihadeh of my San Francisco office. Mr. Shihadeh may be contacted at (415) 393-0707 if you have any questions.

Sincerely,



Dianne Feinstein
United States Senator

DF:is

I

Attn:	People ID#
(for office use only)	

Senator Dianne Feinstein

SAN FRANCISCO OFFICE

Privacy Release Form

MAR 03 2017

Complete, sign, and return to:
 SENATOR DIANNE FEINSTEIN
 ONE POST STREET, SUITE 2450
 SAN FRANCISCO, CA 94104

ACTION: _____

Date: Feb. 28, 2017

Name: [REDACTED]

Address: [REDACTED], Playa del Rey CA Zip: [REDACTED]

Home Phone: [REDACTED]

Work Phone: n/a

Federal Agency Involved: NHTSA

Social Security # or Agency File #: File # [REDACTED]

Date of Birth: _____

Have you contacted our office before? No

Have you contacted another congressional office regarding this matter? Yes

If "yes" to the above, which office & when? Congresswoman Waters today

Is this matter currently pending before a local, state, or federal court? Yes don't know

Problem:

Please briefly explain your problem and outline the steps that have been taken by you and the agency with regards to your situation. In addition, please make your request for assistance as specific as possible. Should you require more room, feel free to attach a letter addressed directly to the Senator.

Last July I received an airbag recall for my Lincoln dated June 1, 2016.
 Since then I have contacted Lincoln on several occasions and they still cannot tell me when parts will be available for this important safety problem.
 I filed a complaint with NHTSA in October but, they don't seem to be pushing Ford/Lincoln very hard. I am very concerned that if I am in an accident my

