

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

FOR AGENCY USE ONLY 100148

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received

24-OCT-2016
DEC 22 2016Repository ☐Reference No.
10918480**OWNER INFORMATION (Type or Print)**

Name

Address

City

WILDWOOD

State MO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G2MG35X87Y

Make
PONTIACModel
SOLSTICEModel Year
2007Date Purchased
JAN 2007

Dealer's Name and Telephone Number

MOORE PONTIAC - NO LONGER IN

Engine:

No: Cylinders 4

Fuel Type:

GAS

Original Owner

☒

Dealer's City

BUSINESS

State

MO

Zip Code

Transmission Type

AUTO

☒ Antilock Brakes☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

23-OCT-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage
33000

Failure Speed

PASS SEAT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☒ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:

☐ Yes ☒ No

Fire:

☐ Yes ☒ No

Number of Persons Injured:

Number of Deaths:

Reported to Police:

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2007 PONTIAC SOLSTICE. WHILE STATIONARY AND DRIVING VARIOUS SPEEDS, THE AIR BAG INDICATOR REMAINED ILLUMINATED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE FAILURE MILEAGE WAS 33,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SERVICE AIR BAG MESSAGE ON DASH
PASSENGER SEAT - DEALER REPLACED PP MODULE
ATTACHED INVOICE

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

ST LOUIS

NO 630

10 DEC '16

PM 9 L



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration



Bommarito

WEST COUNTY
15736 MANCHESTER 8 Min. West Inter. 270
ELLISVILLE, MO 63011
PHONE 636-391-7200

ISUZU



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CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	INVOICE NO.
	LAGAN RILEY	961 991	10/26/16	
	LABOR RATE	MILEAGE	COLOR	STOCK NO.
		35,106	/	
	YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY	
	07/PONTIAC/SOLSTICE/2DR CONV GXP	01/23/07		
	VEHICLE I.D. NO.	SELLING DEALER NO.	PRODUCT	
	1 G 2 M G 3 5 X 8 7 Y			
	P.T.E. NO.	P.O. NO.	R.O. DATE	
			10/25/16	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

LABOR & PARTS				
J#	1	52GCZ12	SUP RESTRAINT SYS	TECH(S):520 312.40
CUSTOMER STATES THAT THEY HAVE A "SERVICE AIR BAG" MESSAGE ON CODES B0081-71, 1051, 1063 1063 IS AN INTERNAL SHORT IN PASSENGER PRESENCE SYSTEM. MUST REPLACE PPM MODULE REPLACED PPM CLEARED CODES				
PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE UNIT PRICE
JOB # 1	1	19124219	MODULE KI 11 419 N	533.33 533.33
JOB # 1 TOTAL PARTS				533.33
JOB # 1 TOTAL LABOR & PARTS				645.73
J#	2	00GCZ27POINT	27 POINT INSPECTION	TECH(S):520 0.00
GM MULTI POINT INSPECTION 27 POINT CHECK 27 Point Inspection All				
PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE UNIT PRICE
JOB # 2 TOTAL PARTS				0.00
JOB # 2 TOTAL LABOR & PARTS				0.00
J#	3	493GCZYTYRE	TIRE TREAD YELLOW	TECH(S):520 0.00
MPV1: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS) MPV1: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)				
PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE UNIT PRICE
JOB # 3 TOTAL PARTS				0.00
JOB # 3 TOTAL LABOR & PARTS				0.00
MISC	CODE	DESCRIPTION	CONTROL NO.	
JOB # A	SS	SHOP SUPPLIES SERVICE		25.00
TOTAL - MISC				25.00

COMMENTS
DROP 961 9:30 AM

DISCLAIMER OF WARRANTY
THE SELLER, HEREBY EXPRESSLY DISCLAIMS, EITHER EXPRESS OR IMPLIED, ANY IMPLIED WARRANTY OF MERCHANTABILITY FOR A PARTICULAR PURPOSE ASSUMES NOR AUTHORIZES ANY OTHER ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THE VEHICLE.

SHOP SALES

CLAIMS FOR WORK PERFORMED MUST BE WITHIN 90 DAYS OR 4000 MILES FROM DATE OF SALE.

PARTS SALES

NO RETURNS ON ELECTRICAL COMPONENTS
NO RETURNS AFTER 30 DAYS
NO RETURNS ON SPECIAL OR 20% HANDLING CHARGE ON ALL OTHERS

NO CLAIMS WITHOUT THIS

Bommarito

BUICK-GMC-Isuzu-Mazda-Infiniti
15736 Manchester Road • (636)
Ellisville, Missouri 63011
ELLISVILLE

Bommarito

Cadillac-Mazda-Volkswagen
1-70 & Cave Springs
4190 North Service Road • (636)
St. Peters, Missouri 63376
ST. PETERS

Bommarito

Chevrolet-Mazda South
6127 So. Lindbergh Blvd. • (314)
St. Louis, Missouri 63123
SOUTH COUNTY

Bommarito

Nissan, Inc.
661 Dunn Road • (314) 731-
Hazelwood, Missouri 6304

Honda-Volkswagen

330 Brookes Dr. • (314) 731-
Hazelwood, Missouri 6304

Ford

675 Dunn Road • (314) 895-
Hazelwood, Missouri 6304

Nissan West

14747 Manchester Rd. • (636) 3
Ballwin, Missouri 63011

TOYOTA

9095 Dunn Rd. • (314) 731-
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HAZELWOOD

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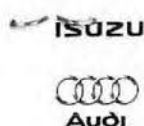
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Bommarito, Inc. and its subsidiaries, in order to provide the highest possible quality of service to our customers, we would like your agreement to our new product offerings and promotions, remind you of necessary vehicle maintenance or service, and for any other reason we feel is necessary or appropriate. UNLESS YOU CHECK THE BOX BELOW, by signing this Dealership PERMISSION to contact you (either personally, via text messages or with prerecorded telemarketing messages) at the telephone numbers (which may include wireless phone numbers) and/or e-mail address listed. This AUTHORIZATION allows us to better serve you in compliance with federal and state regulations and in no way is a condition to receiving goods or services.



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VEHICLE I.D. NO.	SELLING DEALER NO.	PRODUCTION DATE		
1 G 2 M G 3 5 X 8 7 Y				
F.T.E. NO.	P.O. NO.	R.O. DATE		
		10/25/16		
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

MO: 35106

TOTALS

MAZDA AND ISUZU PARTS COVERED 12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST. GM PARTS FROM JAN 2013 FORWARD ARE COVERED 12 MONTHS REGARDLESS OF MILEAGE. PARTS AND LABOR. WE APPRECIATE YOUR BUSINESS AT FRANK BOMMARITO AND STRIVE FOR COMPLETE CUSTOMER SATISFACTION. IF YOU HAVE ANY QUESTIONS OR CONCERNS, PLEASE CALL YOUR SERVICE ADVISOR: BUICK/GMC/636-391-7200 MAZDA 636-391-0073 INFINITI 636-391-9400
[] CASH [] CREDIT CARD [] CHECK CK#
[] CHARGE

TOTAL LABOR....	312.40
TOTAL PARTS....	533.33
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	25.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	46.70
TOTAL INVOICE \$	917.43

DISCLAIMER OF WARRANTIES
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NO RETURNS AFTER 30 DAYS
NO RETURNS ON SPECIAL ORDERS
20% HANDLING CHARGE ON ALL RETURNS

NO CLAIMS WITHOUT THIS INVOICE

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CUSTOMER SIGNATURE

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AUTOMOTIVE GROUP

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