

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)				FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 20-OCT-2016 DEC 21 2016	
				Repository ☐ Reference No. 10917638	
OWNER INFORMATION (Type or Print)					
Name				Daytime Telephone Number	
Address				E-mail Address	
City		State	Zip Code	Evening Telephone Number	
AUGUSTA		GA			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17-digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
1C3CCCCB8F		CHRYSLER	200	2015	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
			No: Cylinders		
Original Owner	Dealer's City	State	Zip Code		
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
	☐ Cruise Control			22-AUG-2016	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 100000 POWER TRAIN			Failure Mileage	Failure Speed	
			9000	50	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment	Failure Location:			
	☐ Prior Repair				
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No			N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure; (2) failure and its consequences; and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2015 CHRYSLER 200. WHILE DRIVING APPROXIMATELY 50 MPH, THE VEHICLE STALLED. THE ACCELERATOR PEDAL WAS DEPRESSED, BUT THE VEHICLE FAILED TO ACCELERATE AND INCREASED IN RPM'S. THE FAILURE OCCURRED ON NUMEROUS OCCASIONS. THE VEHICLE WAS TAKEN TO THE DEALER ON MULTIPLE OCCASIONS. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 16V529000 (POWER TRAIN). THE PART NEEDED TO REPAIR THE VEHICLE WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 9,000. VIN TOOL CONFIRMS PARTS NOT AVAILABLE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My initial complaint to the dealer and the Chrysler Corp. About this SCARY NERVOUS car problem was 8/17/15 at 9813 mileage, secondly 8/20/15, still a problem at mileage 15999 and at dealer on 2/9/2016. I inform Chrysler I would be SCARE out in traffic and ask them to give me another CAR @ SAME mileage that didn't come with this defect they pretended like they were going to do do so of take back the car but never got back with me. Forwarded to 4/11/2016 mileage 18849 I took CAR in for correction. Chrysler did something but didn't correct the problem leaving me with NERVENESS each time I went out - I informed Chrysler I live on a rural area and I RA+ other SEVERE illness that required constant visits to the VA Hospital with no help. Fast forward to October 2016 I get about my 8TH Recall on vehicle which cites the "exact problem I had explained to Chrysler at 9813 mileage. I was very upset upon receiving this Recall because I had told Chrysler on several occasions that "they were just straining me along until the car was not under MANUFACTURE WARRANTY... THEIR customer rep cited they couldn't address my issue the wire harness "because their wasn't sufficient number of complaints with the problem I identified which prompted recall 555/NHTSA 16V-529. "You can imagine how I felt when the representative cited this to me on the phone." I TRULY BELIEVE THE DISTRESS AND SAFETY CONCERN THIS PROBLEM CAUSED ME WARRANTY AT MINIMUM A NEW VEHICLE, OR BUY BACK OF THIS CAR IN MY POSSESSION. THANK YOU FOR YOUR Follow-up,

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Enclosed:

A) DEALER INVOICES

B) THE LATE 2016 RECALL
Notice for my problem
OVER 13 months and still
persists.

BUSINESS REPLY MAIL

FIRST CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Sincerely



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



or call:
Vehicle Safety Hotline
888-327-4236

or visit:
www.safercar.gov

If so:
Use the enclosed
form to file a report.



Think your vehicle
has a safety defect?



THIS NOTICE CAME @
EARLY OCTOBER 2016 /
AID ~~SEPT 2016~~



TRANSAXLE WIRE H

FIAT CHRYSLER AUTOMOBILES

IT TOOK MONTH plus before I could take to dealer because not cited by Chrysler

IMPORTANT SAFETY RECALL

S55 / NHTSA 16V-

This notice applies to your vehicle (VIN: 1C3CCCCB8FN [redacted])

AN COURT F

This interim notification letter is sent to you in accordance with the National Traffic and Motor Vehicle S

Dear [redacted]

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain 2014 and 2015 (KL) Jeep Cherokee; 2015 model year (BU) Jeep Renegade, (UF) Chrysler 200, (VM) RAM ProM and 2016 model year (FB) Fiat 500X vehicles equipped with a 9-speed transaxle.

I call
Vows
Office
20 OCT 2016
COMPUTATION
DIT #
office of
What your
dealer/studio will
do...
4:40 PM
What you must do
to ensure your
safety...
If you need help...
10917638
Ref #
OPTION 3
10917638

The problem is...

The transaxle wire harness on your vehicle may have been built with insuff terminal crimp(s). This may cause an intermittent high electrical resista transaxle wire harness circuit(s). A high resistance circuit(s) in this wiring h cause the on-board diagnostic system to set a Diagnostic Trouble Code (DT the DTC is set, the system defaults the transaxle to neutral and the experiences a loss of motive power. Motive power can usually be regain restart. The loss of motive power could cause a crash without warning.

What your dealer/studio will do...

FCA intends to repair your vehicle free of charge (parts and labor). Ho parts required to provide a permanent remedy for this condition are cur available. FCA is making every effort to obtain these parts as quickly as poss will contact you again by mail, with a follow-up recall notice, when the ren are available.

What you must do to ensure your safety...

Once you receive your follow-up notice in the mail, simply contact your Chry Dodge, RAM dealer or Fiat Studio right away to schedule a service appointmen

If you need help...

If you have questions or concerns which your dealer is unable to resolve, please FCA Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions li card apply to you or your vehicle. If you have further questions go to recalls.mopar.com.

If you have already experienced this specific condition and have paid to have it repaired, you www.fcarecallreimbursement.com to submit your reimbursement request online or you can mail yo receipts and proof of payment to the following address for reimbursement consideration: FCA Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement. receive and verify the required documents, reimbursement will be sent to you within 60 days. If y previous repairs and/or reimbursement you may still need to have the recall repair performed on your veh

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you r a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New J S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888 (TTY 1-800-424-9153), or go to safecar.gov.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for you to this important matter.

Customer Services / Field
FC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10



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SERVICE DEPARTMENT HOURS
7:30 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. - 5:00 p.m. - Saturday

R/O Open Date	R/O Number
8/17/15	
R/O Close Date	Status
8/17/15	Pre-Invoice
Mileage In	Mileage Out
9813	9813
Service Advisor / Tag #	
Elkin Vanegas / 232*W*	
Vehicle Identification Number	
1C3CCCCB8FM	
Delivery Date	In-Service Date
1/01/15	1/01/15
Color	License Number

AUGUSTA, GA		Work Phone	
		Home Phone	
Year	Make	Model	Body
2015	CHRYSLER	200	
Chrysler Service Con Exp: 999999 or 2/02/17 Ded: 0			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - RECALL: ALL UNLISTED RECALLS RECALL - ALL UNLISTED RECALLS Corrected by Work performed by Chris Glaize (362) REPROGRAM RADIO SOFTWARE 18-R4-01-82 0.4 HR UPDATE LOCKED UP THE RADIO ORDERED A NEW RADIO	Warranty
#2 - OLF: CHANGE OIL & FILTER OLF - CHANGE OIL & FILTER Work performed by Chris Glaize (362) Installed 4892339AA :FILTER: ENGINE OIL Installed 68218956AA :OIL: 0W20 LOF COMPLETED 0.4 HR	Qty: 1 Qty: 1 Serv Contr Serv Contr Serv Contr
#3 - MPI: CHRYSLER MULTI POINT INSPECTION MPI - CHRYSLER MULTI POINT INSPECTION MPI COMPLETED 0.2 HR Sub Total: .00	
#4 - TIME: CUSTOMER NEEDS VEHICLE BY TIME - CUSTOMER NEEDS VEHICLE BY Sub Total: .00	
#5 - Customer Reports: CUSTOMER STATES THAT R01 WAS DONE AND THE VEHICLE IS NOW SHIFTING WRONG AND HESITATING. CUSTOMER WIL L RETURN TO GET RECALL DONE AGAIN.	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

THANK YOU FOR CHOOSING US
AS YOUR SERVICE CENTER.



WARRANTY ON ALL NEW PARTS ARE
12 MONTHS OR 12,000 MILES UNLESS
OTHERWISE NOTED.

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

X

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SERVICE DEPARTMENT HOURS
7:30 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. - 5:00 p.m. - Saturday

R/O Open Date	R/O Number
8/20/15	
R/O Close Date	Status
8/25/15	Pre-Invoice
Mileage In	Mileage Out
9889	9889
Service Advisor / Tag #	
Elkin Vanegas/1963	
Vehicle Identification Number	
1C3CCCCB8FN	
Delivery Date	In-Service Date
1/01/15	1/01/15
Color	License Number

AUGUSTA, GA

Year	Make	Model	Body
2015	CHRYSLER	200	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - SOPORDER: PART ON ORDER SOP ORDER: CUSTOMER HAD R40 RECALL DONE AND RADIO LOCKED UP. NEW RADIO ORDERED. PLEASE CHECK AND ADVISE. PART IS HERE. REPLACED SOP RADIO DUE TO INOP CONDITION, PERFORMED R40 RECALL ALSO, QC DONE CONDITIONS REPAIRED	
#2 - *AUTOTRAN: AUTOMATIC TRANSMISSION SERVICE OR REPAIR AUTOMATIC TRANSMISSION SERVICE OR REPAIR: R01 WAS PERFORMED AND VEHICLE IS NOT SHIFTING PROPERLY AND FEELS SLUGGISH. PLEASE CHECK AND ADVISE PERFORMED R01 RECALL, FLASHED PCM, TCM WAS PREVIOUSLY DONE, TEST DROVE OK QC DONE CONDITIONS REPAIRED	
#3 - MPI: CHRYSLER MULTI POINT INSPECTION MULTI POINT INSPECTION Sub Total: .00	
#4 - TIME: CUSTOMER NEEDS VEHICLE BY CUSTOMER NEEDS VEHICLE BY: ASAP Sub Total: .00	
#5 - RENTAL: RENTAL CAR CASE # [REDACTED] Work performed by ENTPIRE : "ACTIVE CASE" case manager GALVIN/GAVIN → SARAH 26 AUG 2015 1PM call me back part ARM OUT for resolution to my mind 1204 Rep. About my transmission...	
	27 AUG 2015 3:15 PM 3:17 PM → GAVIN,
	Warranty
	Chrysler NEVER CALLED ME BACK

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DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

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AS YOUR SERVICE CENTER.



WARRANTY ON ALL NEW PARTS ARE:
12 MONTHS OR 12,000 MILES UNLESS
OTHERWISE NOTED.

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

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SERVICE DEPARTMENT HOURS
7:30 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. - 5:00 p.m. - Saturday

R/O Open Date	R/O Number
2/08/16	
R/O Close Date	Status
2/09/16	Pre-Invoice
Mileage In	Mileage Out
15999	15999
Service Advisor / Tag #	
Stephen Wylds/2615	
Vehicle Identification Number	
1C3CCCB8FN	
Delivery Date	In-Service Date
1/01/15	1/01/15
Color	License Number
BLIZZARD P	

AUGUSTA, GA

Year	Make	Model
2015	CHRYSLER	200

Work Phone
Home Phone
Body

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - TRANSDIAG: DIAG.- TRANSMISSION ISSUE CUSTOMER STATES THE VEHICLE WILL SURGE WHEN D OWNSHIFTING AND ALSO HAS A VERY BAD JERK WHEN SHIFTING INTO A HIGHER GEAR AND ALL OF THIS STARTED AFTER THE RECALLS WERE COMPLETED IN T HOMSON. PLEASE ADVISE Work performed by ERIC Grunfelder (310) PERFORMED DIAG FOUND NO DTCS FLUID CK FULL & GOOD CONDITION, ALL SOFTWARE IS UP TO DATE, TEST DROVE OK QC DONE COULD NOT DUPLICATE CONCERN AT THIS TIME, VEHICLE SHIFTS LIKE ANY OTHER 9 SPEED TRANS	Warranty
#2 - RENTAL: RENTAL CAR RENTAL CAR	
#3 - MPI: CHRYSLER MULTI POINT INSPECTION CHRYSLER MULTI POINT INSPECTION Work performed by ERIC Grunfelder (310)	Internal
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."	
DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.	
THANK YOU FOR CHOOSING US AS YOUR SERVICE CENTER.  WARRANTY ON ALL NEW PARTS ARE 12 MONTHS OR 12,000 MILES UNLESS OTHERWISE NOTED.	
NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.	
	LABOR .00 PARTS .00 DEDUCTIBLE .00 SUBLET .00 SHOP SUPPLIES .00 HAZARDOUS MATERIALS .00 SALES TAX OR TAX I.D. .00 SPECIAL ORDER DEPOSIT .00 DISCOUNTS .00 TOTAL DUE .00

X

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SERVICE DEPARTMENT HOURS
7:30 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. - 5:00 p.m.-Saturday

R/O Open Date	R/O Number
4/11/16	
R/O Close Date	Status
4/11/16	Pre-Invoice
Mileage In	Mileage Out
18849	18849
Service Advisor / Tag #	
Travas Williams/1076	
Vehicle Identification Number	
1C3CCCCB8FN	
Delivery Date	In-Service Date
1/01/15	1/01/15
Color	License Number
BLIZZARD P	

AUGUSTA, GA

Year	Make	Model
2015	CHRYSLER	200

Work Phone

Home Phone

Body

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

- #1 - TRANSDIAG: DIAG. - TRANSMISSION ISSUE
CUSTOMER STATES THE TRANSMISSION IS VERY JERK
Y WHILE SHIFTING ESPECIALLY DOWN SHIFTING PLE
ASE ADVISE
PERFORMED SOFTWARE UPDATES FOR SHIFT IMPROVEMENTS
PER TSB 21-015-16
LOP 18-19-05-D1 .7HRS
TEST DROVE OK QC DONE CONDITIONS REPAIERD
- #2 - ELECT: DIAG. - ELECTRICAL
CUSTOMER STATES THE NAVIGATION IS NOT SHOWING
THE CORRECT ROUTE TO TAKE AND HAS HIM IN A C
OMPLETELY DIFFERENT AREA AND ALSO THE VOICE C
OMMANDS ARE TYPING WHAT HE SAYS BUT IT ONLY S
AYS PROCESSING AND NEVER ACTUALLY DOES ANY FU
PERFORMED SOFTWARE UPDATE CK & FOUND RADIO SOFTWAR
E IS UP TO DATE, PERFORMED RADIO/NAVIGATION RESET
TEST DROVE & USED VOICE RECOGNITION TO FIND ADDRES
S & FOUND SYSTEM IS WORKING FINE AT THIS TIME
QC DONE CONDITIONS REPAIRED
- #3 - MPI: CHRYSLER MULTI POINT INSPECTION
CHRYSLER MULTI POINT INSPECTION
- #4 - Customer Reports:

RENTAL

Work performed by ENTPRISE :

Labor::

Work performed by ENTPRISE :

Parts:

Warranty

Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of products. Any limitation contained herein does not apply where prohibited by law.

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

2158 Washington Road, NE
P.O. Box 847
Thomson, GA 30824
(706) 986-5600
Toll Free (888) 306-6243
Fax (706) 597-0124



SERVICE DEPARTMENT HOURS
8:00 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. to 3:00 p.m. Saturday

R/O Open Date	R/O Number
11/15/16	
R/O Close Date	Status
11/15/16	Pre-Invoice
Mileage In	Mileage Out
28768	28769
Service Advisor / Tag #	
JEREMY RHODEN/W807*W*	

[REDACTED] AUGUSTA, GA [REDACTED]			Work Phone	Vehicle Identification Number	
				1C3CCCCB8FN [REDACTED]	
			Home Phone	Delivery Date	In-Service Date
				12/20/14	12/20/14
Year	Make	Model	Body	Color	License Number
2015	CHRYSLER	200 4DR	4DR SDN C FWD	BLACK	
[REDACTED]					

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - 00CHZ: QUICK SERVICE RECALL / CSN 1 S55: SAFETY RECALL S55 - TRANSAXLE RANGE SENSOR WIRE HARNESS ** S55 Corrected by Work performed by Bobby Kelly (733) PERFORMED S55 RECALL NOTE: Still does not perform adequately with hesitation to go in traffic and sudden loss of power and inadequate acceleration when the pedal is engaged...	Warranty

NOTE: Still does not perform adequately with hesitation to go in traffic and sudden loss of power and inadequate acceleration when the pedal is engaged.

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR		.00
PARTS		.00
DEDUCTIBLE		.00
SUBLET		.00
SHOP SUPPLIES		.00
HAZARDOUS MATERIALS		.00
SALES TAX OR TAX I.D.		.00
SPECIAL ORDER DEPOSIT		.00
DISCOUNTS		.00
TOTAL DUE		.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X