

<p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p>DOT AUTO Safety Hotline</p> <h3>Vehicle Owner's Questionnaire</h3> <p>To Report Vehicle Safety Defects</p> <p>1-888-DASH-2-DOT (1-888-327-4236)</p> <p>INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
	<p>Date Received</p> <p>04-OCT-2016</p>		<p>Repository <input type="checkbox"/></p>	
	<p>JAN - 4 2017</p>		<p>Reference No. 10913734</p>	
<p>OWNER INFORMATION (Type or Print)</p>				
<p>Name</p>			<p>Daytime Telephone Number</p>	
<p>Address</p>			<p>E-mail Address</p>	
<p>City BOCA RATON</p>		<p>State FL</p>	<p>Zip Code</p>	
<p>Evening Telephone Number</p>			<p>Evening Telephone Number</p>	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

<p>VEHICLE INFORMATION</p>			
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side</p>			
<p>2HGFA1FS2AH</p>		<p>Make HONDA</p>	<p>Model CIVIC</p>
<p>Model Year 2010</p>		<p>Date Purchased 2/12</p>	
<p>Dealer's Name and Telephone Number Delray Honda</p>		<p>Engine: No: Cylinders 4</p>	
<p>Original Owner <input type="checkbox"/></p>		<p>Dealer's City Delray Beach, FL</p>	<p>Zip Code</p>
<p>Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control</p>		<p>Powertrain Multiple Failure:</p>	
<p>Incident Date(s) 04-OCT-2016</p>		<p>Incident Date(s) 04-OCT-2016</p>	

<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>			
<p>Vehicle Component Code: 140000 AIR BAGS</p>			
<p>Failure Mileage</p>		<p>Failure Speed</p>	

<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>			
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>		<p>Failure Location:</p>	
<p>Tire Component Code</p>		<p>Tire Failure Type:</p>	

<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHLD SEAT FAILURE</p>			
<p>Make:</p>		<p>Date Manufactured:</p>	
<p>Seat Type:</p>		<p>Model No./Name:</p>	
<p>Child Seat Component Code:</p>		<p>Installation System:</p>	
<p>Failed Part:</p>			

<p>APPLICABLE INCIDENT INFORMATION</p> <p>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>			
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>		<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	
<p>Number of Persons Injured</p>		<p>Number of Deaths</p>	
<p>Reported to Police N</p>			

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* TAKATA RECALL. THE CONTACT OWNS A 2010 HONDA CIVIC. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V346000 (AIR BAGS). HOWEVER, THE PART NEEDED TO REPAIR THE VEHICLE WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. THE VIN WAS UNAVAILABLE.

they final fixed it on 11/25/16 after we went in for a oil change and asked again about the part. they then fixed it

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY**

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.