

NET-010

CL-10913533-9097

September 10, 2016

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Oldsmobile

PO Box 909989

Milwaukee, WI 53209-9989

SEP 23 2016

Recall 14350

Olds Alero VIN 1G3NF52E7XC [REDACTED]

Sirs:

I have received several notices of "Recall" for my 1999 Oldsmobile Alero. The reason I have not scheduled an appointment to have this terrible ignition switch problem addressed is because I had to have the entire switch replaced January 15, 2015. I "DID NOT" have a bunch of other keys on the keychain but the key would often fall out of the ignition switch while driving down the road and more disturbing, the key would come out of the ignition slot in any position: numerous times the ignition would not turn off completely which ran my battery down so the next time I needed my vehicle it was "DEAD". Now the old key is for the doors, trunk, etc. while a new key fits the ignition only.

I had the ignition switch replaced at a cost of:	Switch	\$170.26
	Tax	10.22
	Labor	78.00
	Total Cost	\$258.48

I have been told Oldsmobile may reimburse me for all or part of this expense. If this is true I would really appreciate that. I have enclosed a copy of the invoice for this replacement charge. I'm hoping you will do what's right. I do enjoy my Olds, it's not my first.

Thank You for your time and consideration,

[REDACTED]

Eaton Rapids, MI [REDACTED]

NAM
10316
SMP

ORDER INFO

customer's order no.

phone

date

name

address

city, state, zip

sold by

cash ☐charge ☐check ☐

shipping information

c.o.d. ☐on acct. ☐

quantity	description	price	amount
1	Complete tune-up		16250
2	Labor 2.5 hrs		
3	6 Auto/Lite Plugs APP606	6.99	41.94
4	1 Ignition Wire Set D801096		59.19
5	1 Fuel Filter FF45080L		16.76
6	1 Air Filter SA822/Refunded		11.97
7	1 PCV Valve PCV11250L		5.56
8	1 Lock Cylinder Install		78.00
9	Labor 1.2 hrs		
10	1 Ignition lock cylinder		170.26
11			546.18
12		Tax	32.77
13	Shop Supplies		5.30
14		Total	584.24

received by

adams

keep this slip for reference

DC5808UV/10-10

WILDERS AUTOMOTIVE LLC
110 HALL ST
EATON RAPIDS, MI 48827

01/16/2015

17:42:01

MID:

TID:

CREDIT CARD

MC SALE

CARD:

INVOICE

Batch #

APP Code:

06090Z

Entry Mode:

Swiped

Mode:

Online

SALE AMT

\$584.24

CUSTOMER COPY

- Notes on Labor

tax 6% \$10.22

total

\$258.48

EATON RAPIDS, MI

GRAND RAPIDS MI 494

21 SEP 2016 PM 1 IL



Administrator, NATIONAL HIGHWAY
TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVE, SE
WASHINGTON, DC

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