

Dear General Motors:

SEP 27 2016

I am sure this letter may be of any
concern to your corporation! after the #4
Recall Notice on my 1998 Monte Carlo 234
which I purchased brand new from Weber Chevy.
I've put 2 sets of tires, new alternator, replaced
intake and valve cover gaskets. All of this is
due to age of vehicle and basic maintenance to
your vehicle.

Three weeks ago I took it to Wagner Buick
to have the Recall work done. When I got home
I lifted the hood to see the Beauty Cover
was not there. I go back out and ask the
mechanic about my cover, he tells me to go see
the service mgr. which I certainly did and
was not a bit happy.

He proceeded to tell me that is part of

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the recall not to replace the Beauty
cover. I talked to a " !@# \$"
that tells me no new cars have covers
on the engine. I told the " !@# \$"
that is not a new car and it had no
oil leaks.

General Motors only replace 1 Valve cover
instead of both, not 1 Black and
1 White cover and no Beauty Cover. Needless
to say you can't see a vehicle without
part of the engine missing.

I totally blame General Motors engineers
for not coming up with a plan to replace
the Beauty cover that sets that car off.
I don't think if a \$65,000 Cadillac had
this problem the engineers would of come up

with a different engine cover.

On your letter it is not stated your Beauty Cover will be removed, but it does not say you won't get it back. Why couldn't one sign a waiver saying you can have it back at your own risk. I'll also say if you spill oil down the front of the engine and not wipe it off, you don't care for your vehicle about how it looks.

Another thing if your front valve cover is leaking on can see and smell the oil even with the Beauty Cover is in place. I also cannot except the excuse that "hard braking" can cause the valve cover to leak oil onto the manifold.

I did get my "Beauty Cover" replaced by going

to 3 different salvage yards. I finally found one for \$25.00, it wasn't nearly as clean as mine but I scrubbed it clean and put dressing on it, and it looks great.

For all of the money the General Motors engineers make, they could of come up with another engine cover. If I knew they were going to keep the cover I would of taken it off myself.

I also have a 2009 Impala LTZ and got a recall on the wires under the front seat could be getting worn by moving the seat back and forth. I am taking it to Jack Schett Chevy on Sept. 24 for that recall. I hope its not like nothing General Motors did with my "Beauty Cover"

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IMPORTANT SAFETY RECALL

September 2016

Belleville, IL

This notice applies to your vehicle, VIN: 2G1WX12K8W9

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors is very interested in your satisfaction with your vehicle. Our records show that although your 1998 model year Chevrolet Monte Carlo vehicle is subject to an important recall, the necessary repairs have not been made. Therefore, we are sending an additional notification of this important recall. Please follow the instructions below to address this important matter.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 1998 model year Chevrolet Monte Carlo vehicles equipped with a naturally aspirated 3.8L V6 engine. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM recall 09047.
- Schedule an appointment with your Chevrolet dealer.
- This service will be performed for you at **no charge**.
- **Until you have had your vehicle repaired it is recommended that the vehicle be parked outside and not in a garage or other structure.**

Why is your vehicle being recalled?

Drops of engine oil may be deposited on the exhaust manifold through hard braking. This condition could cause an engine compartment fire.

IT SAYS IT WILL BE REMOVED, BUT IT DOES NOT SAY YOU WON'T GET IT BACK!

What will we do?

Your Chevrolet dealer will replace your engine's front valve cover and front-valve-cover gasket with new parts of an improved design. Your engine's plastic "beauty" cover and plastic oil-fill-tube extension will be removed, if they haven't been already. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 35 minutes.

GM

**What should
you do?**

You should contact your Chevrolet dealer to arrange a service appointment as soon as possible.

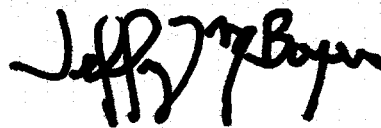
This condition does not affect the safe operation of the vehicle, but it is recommended that the vehicle be parked outside and not in a garage or other structure until it is repaired.

**Do you have
questions?**

If you have questions or concerns that your dealer is unable to resolve, please contact the Chevrolet Customer Assistance Center at 1.800.222.1020 (TTY 1.800.833.2438).

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 09V116.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Jeffrey M. Boyer
Vice President
Global Vehicle Safety

GM Recall #09047

Belleville, IL

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Washington, D.C. 20590

C/o Mr. Jeffrey M. Boyer

V.P. Global Vehicle Safety

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