

CL-10910376-5757

9-13-2017

NHTSA

1200 New Jersey Ave SE

West Bldg

Washington, DC 20590

SEP 21 2017

RE: Nissan North America

I received a "safety recall" for an airbag problem on my 2011 Nissan Versa. I was notified 2 months ago.

Nissan was to replace the defective part. To this date I still have no word on replacement from Nissan

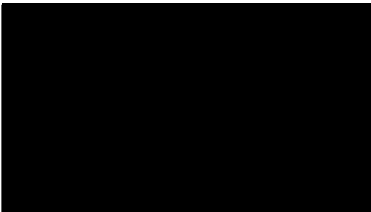
There solution was "DO NOT ALLOW PASSENGERS TO RIDE IN THE PASSENGER SEAT" Wow, what a solution!!!!!!!!!!!!!!

I guess my other option is for me to sit in the passenger seat and if it explodes I can file a suit.

Enclosed is the notice. Also I talked to "Alex" at Nissan over a month ago Case # [REDACTED]

He was of no help!!!

Is there anything you can do to help



Myrtle Beach, SC [REDACTED]

NM
92716
SMD



IMPORTANT SAFETY RECALL

Consumer Affairs Department
P.O. Box 685003
Franklin, Tennessee 37068-5003

Myrtle Beach, SC

IMPORTANT SAFETY RECALL

PROGRAMA DE SEGURIDAD IMPORTANTE

This is an important Safety Recall. The remedy will be performed at NO CHARGE to you.

INTERIM OWNER NOTIFICATION NOTIFICACIÓN PROVISIONAL AL PROPIETARIO

NHTSA Recall 16V-349

Dear Nissan Versa Owner:

This interim notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2011 Model year Nissan Versa vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall

Continued exposure to areas with high levels of absolute humidity may cause the front passenger air bag inflator housing to rupture and deploy abnormally resulting in metal fragments striking the vehicle occupants causing serious injury or death.

What Nissan Will Do

Nissan is currently awaiting parts to remedy the affected vehicles. Nissan will send you a second letter, when parts are available, asking you to bring your vehicle to a Nissan retailer for the remedy at that time.

What You Should Do / Qué Debes Hacer

Once you receive an invitation to repair letter, please contact your Nissan retailer to schedule an appointment. **In the meantime, do not allow passengers to ride in the passenger seat.** If you remain concerned about the air bag inflator in your vehicle, please contact the Consumer Affairs Department toll free at 1-800-NISSAN1 (1-800-647-7261).

Una vez recibas la carta de invitación para reparar tu vehículo, agradeceremos que te comuniques con tu concesionario autorizado de Nissan para programar una cita. **Mientras tanto, no permitas que ningún pasajero viaje en el asiento del pasajero.** Si aún continúas preocupado(a) por la situación del inflador de la bolsa de aire de tu vehículo, comunícate con el Departamento de Asuntos del Consumidor, libre de cargos, al 1-800-NISSAN1 (1-800-647-7261).

If the retailer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.



CHANGE OF INFORMATION POSTCARD

VEHICLE IDENTIFICATION NUMBER 3N1BC1CP0BL

If you have moved or no longer own this vehicle, please check the appropriate box.

1) ☐ Name or address has changed

2) ☐ Never owned this vehicle

I no longer own this vehicle. It was:

3) ☐ Sold (print name and address of

4) ☐ Destroyed

5) ☐ Stolen

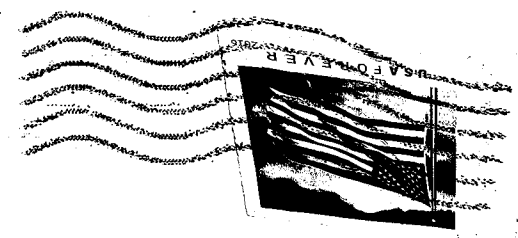
RETURN THIS POSTAGE
PAID CARD TO NISSAN

U.S. MAIL PERMIT NO. 1000 FRANKLIN, TN 37068

[Redacted]
Myrtle Beach, SC [Redacted]

COLUMBIA SC 290

13 SEP 2016 PM 4 L



NHTSA
1200 New Jersey Ave SE
West Building
Washington, DC 20590

Complaint VPM

20590-

