

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552 (b)(6)

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

28-SEP-2016

JAN - 6 2017

Repository ☐

Reference No.
10910259

OWNER INFORMATION (Type or Print)

Name

Address

City DECATUR

State MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

IN4DL01D11C

NISSAN

Model

ALTIMA

Model Year

2001

Date Purchased

1-19-16

Dealer's Name and Telephone Number

John H. Tappan 269 436 0304

Engine: 2.4

No: Cylinders 4cyl

Fuel Type:

Regular

Original Owner

☐

Dealer's City

Paw Paw

State

MI

Zip Code

49099

Transmission Type

Automatic

☐ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Front end

Incident Date(s)

22-FEB-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 020000 SUSPENSION, 030000 BRAKES (PWS)

Failure Mileage

187000

Failure Speed

55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 NISSAN ALTIMA. WHILE DRIVING APPROXIMATELY 55 MPH, THE CONTACT RELEASED THE ACCELERATOR PEDAL AND THE VEHICLE CAME TO A COMPLETE STOP WITHOUT THE BRAKE PEDAL BEING DEPRESSED. THE CONTACT TOOK THE VEHICLE TO A CERTIFIED MECHANIC WHO DIAGNOSED THAT THE BRAKE AXLE AND SWAY WELDINGS FAILED, AND THE LOWER CONTROL ARM FRACTURED. THE CONTACT TOOK THE VEHICLE TO THE DEALER WHO INFORMED THE CONTACT THAT THE VEHICLE'S REPAIRS WERE NOT COVERED UNDER WARRANTY. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 187,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

while driving my car would slow down fast without me putting my foot on brake found out my axels seized I took it to a certified mechanic he told me that im lucky to be driving my whole front end is as horrible and how did they sell you a car thats unsafe so I had him replace my axels and sway bars link they were busted. and one not even hooked up. then find out my whole body needed to be replaced so I had to put on a cross member body and

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U.S. Department
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**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

MI 495



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UNITED STATES**



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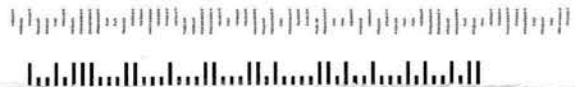
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WASHINGTON, DC

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100**
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
20077-9382



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

fuel filter neck for my gas tank.
also had to replace two front Tires
Valve cover and gaskets and also
had to fix my muffler system
with O₂ sensors.

I Tried to have them fix my car
before my warranty was up and
they told me I had to pay **574** to
fix it and I had my warranty
I put in so much money in this
car I have a family an knowing
that I put them at risk not
knowing how bad the car
was. I cant believe I
got screwed by a dealer
Ship ~~TAPER~~ Im Just lost
for words I had to come
out of my pocket for
~~something~~ that shouldve been
fixed before selling it to
a customer with kids
and family who trusted
his words on it a good
car. Sincerely 