

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)		AGENCY USE ONLY 100148									
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 26-SEP-2016		Repository ☐ Reference No. 10909717							
OWNER INFORMATION (Type or Print)													
Name		Address		City		State		Zip Code		Daytime Telephone Number		E-mail Address	
				REDDING FT MYERS		FL CA							
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).													
VEHICLE INFORMATION													
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model		Model Year					
19VDE1F31F				ACURA		ILX		2015					
Date Purchased		Dealer's Name and Telephone Number				Engine:		Fuel Type:					
10/2015		KEARNY MESA ACURA (858) 541-0200				No: Cylinders							
Original Owner		Dealer's City		State		Zip Code							
☒		SAN DIEGO		CA									
Transmission Type		☐ Antilock Brakes		Powertrain		Multiple Failure:		Incident Date(s)					
		☐ Cruise Control						15-MAR-2016					
FAILED COMPONENT(S)/PART(S) INFORMATION													
Vehicle Component Code: 140000 AIR BAGS								Failure Mileage		Failure Speed			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE													
Tire Make				Tire Model (Name or Number)				Tire Size (Example P215/65R15)					
DOT No. (Example: DOTM19ABC036)				☐ Original Equipment		☐ Prior Repair		Failure Location:					
Tire Component Code								Tire Failure Type:					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE													
Make:				Date Manufactured:				Model No./Name:					
Seat Type:				Installation System:									
Child Seat Component Code:				Failed Part:									
APPLICABLE INCIDENT INFORMATION													
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)													
Crash		Fire		Number of Persons Injured		Number of Deaths		Reported to Police					
☐ Yes ☒ No		☐ Yes ☒ No						N					
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e., parts repaired or replaced (and if old part is available).													
TL* TAKATA RECALL. THE CONTACT OWNS A 2015 ACURA ILX. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V061000 (AIR BAGS); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. VIN TOOL CONFIRMS PARTS NOT AVAILABLE.													
ACURA CASE # [REDACTED] On November 12, 2016 I moved from Redding, CA to Cape Coral, FL. I had the Acura Trailered across the country and delivered to dealership here. Before leaving Redding I called my local worker Gloria @ Acura to tell her I was shipping the car with me and wanted to deliver it to the dealer in Ft. Myers. Gloria called the dealership. We had a 3-way conversation and I agreed to pick up the car.													
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.													
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.													

Notice recd by me mid March 2016 from Acura.
Repair done 11/18/16.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

after repairs were made at Scanlon Acura - Dusty Mc Carley, Service Consultant - 14270 S. Taniami Trail, Ft. Myers, FL 33912. While my car was in Redding, Acura refused to repair it, saying there is no Acura garage there, that towing the car was cost prohibitive and could not find a rental car for me. So I had to make do. I drove the car to church and to get groceries under immense stress. They reminded me of the time the car sat in a garage. Mileage at time of repair was 3919 miles. I paid \$1144.00 to move the car. Although I was told the repair would take 1/2 day, it was done by 8:45 A.M. the next morning after delivery.

ATTACH ADDITIONAL SHEETS IF NECESSARY

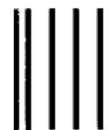
U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
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Penalty for Private Use \$300

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
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**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration