

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)
 DOT Auto Safety Hotline



U.S. Department of Transportation

National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects

1-888-DASH-2-DO
 (1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 19-SEP-2016 DEC 13 2016	Repository <input type="checkbox"/>
	Reference No: 10907560

OWNER INFORMATION (Type or Print)

Name	[REDACTED]			Daytime Telephone Number	E-mail Address
Address	[REDACTED]			[REDACTED]	[REDACTED]
City	FOLEY	State	AL	Zip Code	[REDACTED]
				Evening Telephone Number	[REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5B4MP67G533 [REDACTED]		Make FLEETWOOD	Model SOUTHWIND	Model Year 2003
Date Purchased October 2013	Dealer's Name and Telephone Number MIKE THOMPSON 888-350-3832		Engine: 8.1	Fuel Type: GASOLINE
Original Owner <input type="checkbox"/>	Dealer's City COLTON	State CA	Zip Code 92324	No. Cylinders V-8
Transmission Type ALLISON AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain WORKHORSE 8.1 CHEVY ENGINE	Multiple Failure: LOSS OF BRAKES	Incident Date(s) 12-SEP-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 BRAKES (PWS)	Failure Mileage 28000	Failure Speed 25
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2003 FLEETWOOD SOUTHWIND. WHILE DRIVING 25 MPH, THE BRAKE PEDAL FELT SPONGY WHEN DEPRESSED. APPROXIMATELY ONE MILE LATER, THE ABS INDICATOR ILLUMINATED. THE VEHICLE WAS TAKEN TO A DEALER, BUT WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 28,000. THE VIN WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response,

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

BRAKES BECAME SPONGY WHILE DRIVING IN DOWNTOWN PENSACOLA AT 25 MPH
BRAKE PEDAL WENT ALL THE WAY TO THE FLOOR BUT WAS ABLE TO STOP
PULLED INTO PARKING LOT TO CHECK FLUID LEVELS IN MASTER CYLINDER,
WAS ALMOST FULL, DROVE A LITTLE FARTHER BRAKE WERE SPONGY, HAD
VEHICLE TOWED TO WARD INTERNATIONAL IN PENSACOLA. FOUND OUT THERE
WAS A RECALL ON THE BOSCH BRAKES, HAD REPAIRS DONE, NEW ROTORS,
NEW CALIPERS, NEW SENSORS, NEW PADS, EVERYTHING WORKS GREAT, COST
ABOUT \$2,400 FOR UV SHARE.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

MOBILE
AL 366
01 NOV '16
PM 2 L



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NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

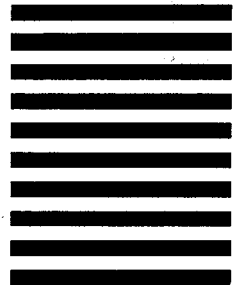
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



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