



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION ACT (FOIA) 5 U.S.C. 552(b)(6)

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

09-SEP-2016

OCT 14 2016

Reference No:

10905073

OWNER INFORMATION (Type or Print)

Name

Address

City

JOHNS TOWN

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3FAHP07Z57P

Make

FORD

Model

FUSION SE

Model Year

2007

Date Purchased

4/2008

Dealer's Name and Telephone Number

SUPPES FORD 101 MAIN STREET (814) 535-5531

Engine:

No: Cylinders

4

Fuel Type:

REGULAR

Original Owner

☐

Dealer's City

JOHNS TOWN, PA 15901

State

Zip Code

Transmission Type

5 SPEED
MANUAL

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

Incident Date(s)

01-JUN-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* TAKATA RECALL. THE CONTACT OWNS A 2007 FORD FUSION. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V384000 (AIR BAGS). THE PART TO DO THE REPAIR WAS NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. VIN TOOL CONFIRMS PARTS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

RECEIVED A SAFETY RECALL NOTICE 16S26/NHTSA RECALL 16V-384 JULY 2016 - ON MY 2007 FORD FUSION SE DESCRIBED ON FRONT PAGE. THE PASSENGER FRONTAL AIRBAG INFLATOR MAY RUPTURE IN THE EVENT OF A CRASH NECESSITATING AIRBAG DEPLOYMENT, A RUPTURED INFLATOR MAY RESULT IN METAL FRAGMENTS STRIKING VEHICLE OCCUPANTS CAUSING SERIOUS INJURY OR DEATH. INFORMATION REGARDING TAKATA RECALLS CAN BE FOUND AT www.safercar.gov / TAKATA I HAVE NO COMPUTER TO CHECK WEBSITE. FORD CLAIMS THEY ARE WORKING WITH SUPPLIERS TO PRODUCE PARTS FOR REPAIR, WHEN PARTS ARE AVAILABLE FOR SAFETY RECALL 16S26, FORD MOTOR CO WILL NOTIFY OWNERS TO SCHEDULE SVC WITH DEALER TO HAVE PASSENGER FRONTAL AIRBAG INFLATOR REPLACED FREE OF CHARGE (PART & LABOR) - WHEN PARTS ARE AVAILABLE, TO DATE NO ONE KNOWS WHEN REPLACEMENT INFLATOR WILL COME IN FROM FORD MOTOR CO - WHICH NEEDS ADDRESSED ASAP / LIVES ARE IN DANGER AND NO ONE KNOWS WHEN PART WILL COME IN, NOT EVEN FORD MOTOR CO WHICH IS PATHETIC TO ME, ENDANGERING MYSELF & PASSENGERS

THANK YOU -

10/3/2016

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

JOHNSTOWN PA 159

04 OCT 2016 PM 3 T

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov