

[REDACTED]
Pittsburgh, Pennsylvania [REDACTED]

August 24, 2016

AUG 30 2016

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: NHTSA Recall 16V-061

Gentlemen:

Enclosed please find a notice of recall I received from American Honda Motor Co., Inc. in March of 2016. This letter is to advise you that I am dissatisfied with the service I have received from the American Honda Motor Company, Inc. Please do not construe this as a complaint against Baierl Acura, as they have been most cooperative throughout this process.

American Honda Motor Company, Inc. had advised me that the replacement part for my car would be available in the summer of 2016. When I called my dealer in July, I was told that I could have a rental car but that the part was due any day. I am now told that they have discontinued the rental car program but the replacement parts for the Acura RL still remains unavailable. I had been able to park the car for the summer months but I will soon have no choice but to drive this defective vehicle, putting my life at risk.

I have requested a date certain from American Honda Motor Co., Inc., as to when the part will be available to repair the car or a replacement vehicle.

[REDACTED]
Enclosure

NAM
9/21/16
SMD



ACURA

AUTOMOBILE DIVISION

American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

March 2016

NHTSA Recall 16V-061

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: JH4KB2F68BC [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Acura has decided that a defect which relates to motor vehicle safety exists in certain 2005-2012 model year RL vehicles.

The defect in these vehicles could kill or injure you or other people in your vehicle.

Specifically, in some vehicles, the driver's front airbag inflator could produce excessive internal pressure upon deployment. If an affected airbag deploys, the increased internal pressure may cause the inflator to rupture (break apart) and deploy abnormally. In the event of an inflator rupture, metal fragments could pass through the airbag cushion material possibly causing serious injury or fatality to you or others in the vehicle. Past ruptures like this have killed and injured vehicle drivers.

What should you do?

The remedy parts needed to conduct airbag inflator replacements will become available in the Summer of 2016. Acura will send you another letter when parts become available to repair your vehicle.

Until parts become available for repairs, please feel free to discuss your specific needs and concerns with your dealer, including the provision of, or reimbursement for, temporary alternative transportation, as necessary. You may also contact Acura's Client Relations (at the number listed below) to address your needs and concerns.

If you have questions or concerns, we encourage you to visit www.recalls.acura.com or to call Acura Client Relations at 1-800-382-2238, option 4.

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Acura dealer, you may write to:

American Honda Motor Co., Inc.
Acura Client Relations
Mail Stop 500-2N-7E
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

You can also call the toll free Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

What to do if you feel this notice is in error?

Registration records indicate that you are the current owner or lessee of a 2005-2012 Acura RL involved in this recall. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

Lessor Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions:

If you have any questions about this notice, or need assistance with locating an Acura dealer, please call Acura Client Relations at 1-800-382-2238, and select option 4. U.S. clients can also locate a dealer online at www.myAcura.com. Clients in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this recall may cause you.

Sincerely,

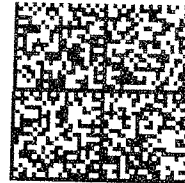
AMERICAN HONDA MOTOR CO., INC.
Acura Automobile Division


Campaign #JY2 / Service Bulletin #16-010

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[Redacted]
Pittsburgh, Pennsylvania [Redacted]

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