



U.S. Department of Transportation
National Highway Traffic Safety Administration

INFORMATION ACT (FOIA), 5 U.S.C 552(B)(6)
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

06-SEP-2016
OCT 20 2016

Repository

Reference No.
10903851

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City IRVINE State CA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

Evening Telephone Number
SAMT

E-mail Address [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
WBAEJ134X2A [REDACTED] Make BMW Model Z8 Model Year 2002
Date Purchased 10-2-07 Dealer's Name and Telephone Number [REDACTED] Engine: No: Cylinders 8 Fuel Type: GAS
Original Owner Dealer's City Houston State TX Zip Code [REDACTED]
Transmission Type MANUAL Antilock Brakes Powertrain Multiple Failure: Incident Date(s) 06-SEP-2016
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 120000 LIGHTING (PWS), 123000 EXTERIOR LIGHTING: TAIL LIGHTS Failure Mileage 23400 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code [REDACTED] Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name:
Seat Type: [REDACTED] Installation System:
Child Seat Component Code: [REDACTED] Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2002 BMW Z8. WHILE STATIONARY, THE TAIL LIGHTS ILLUMINATED INTERMITTENTLY AND WERE NOT STEADY. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE FAILURE MILEAGE WAS 23,400.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Coast MBZ/BMW Service

B.A.R. #AM 231337
E.P.A. # CAL000280358

3042 Enterprise St., Costa Mesa * Ca. 92626 714 957-1507 * Fax 714 957-2751

PO #

Date: 09/06/2016

Invoice #

Irvine, Ca	Vin # : WBAEJ134X2A	Writer :
Phone1	Yr/Make : 2002 BMW	Date : 09/06/2016
Phone2	Model : Z8	Motor : 5.0L V8 FI D
Ext.	Plate : [REDACTED]	Color : Red
	Miles : 23,339	

Work To Be Performed

P/S noise-Need to order hoses 9/6 Javier
Oil service

Quantity	Part Number	Description	Parts	Labor
1.00	11 42 7 510 717	Oil filter HU938/4X	\$16.25	
8.00	VMST530	Valvoline Synthetic MST 5-40w	\$70.00	
		Change oil and filter, service air filter, check front and rear brakes, check lights, check battery, correct tire pressures including spare tire, inspect belts and hoses, check all fluids top up as necessary. Reset service lights.		\$34.00
		P/S reservoir hoses leaking-need to order.		\$0.00
		Tires inflated to (PSI) Front-35- Rear-35-		\$0.00
		Recommended service		
		Brake pad % left---Front Brakes 80% Rear Brakes 60% left		
		Next oil service due @ 30,900		
		Transmission service due @ 100,000		
		Brake fluid flush due @ 09/2017		
		2 Neon bulbs out		

800-831-1117
BMW 855-486-0518
CACUCA
paid M/C Thank you
NHTSA 800-327-4236
COMPLAINT # 10903851

Parts and Labor are warranted for 12,000 miles or 12 months, whichever comes first. This warranty is limited to the work mentioned on this form only and is not transferrable. Vehicle must be returned to our shop, at customer's expense, to honor warranty. **WARRANTY IS VOID IN CASE OF MISUSE AND/OR NEGLECT.**

Service Recommendations

Front Brakes 80% Rear Brakes 60% left
Next oil service due @ 30,900
Transmission service due @ 100,000
Brake fluid flush due @ 09/2017

We believe that quality workmanship and quality parts will protect your investment and your family.
THANK YOU for your Business and Please Come Again!

I hereby authorize you to perform the above repair work including necessary parts and materials set forth. Additional labor, parts or materials may be required to repair the vehicle, and further such repairs shall not be performed until after I have authorized them either in writing or verbally. You and your employees are authorized to operate the vehicle on streets, highways or elsewhere at my risk for the purpose of test inspection and delivery. It is understood and agreed the repair facility is not responsible for any loss or damage to vehicle.

X _____
Received By

Labor	\$34.00
Parts	\$86.25
	\$0.00
	\$0.00
Towing	\$0.00
Sublet	\$0.00
Sales Tax	\$6.90
Shop Charge	\$0.00
Haz. Waste	\$5.00
Inspection	\$0.00
Amount Paid	\$0.00
Total Due	\$132.15